

**NOTICE OF OPEN MEETING
A G E N D A
SPECIAL COUNCIL MEETING
City of Moberly
City Council Room – Moberly City Hall
1366 Highway 24 East
August 18, 2020
6:00 PM**

Posted:

Roll Call

Approval of Agenda

Recognition of Visitors

Anything Else to Come Before the Council

1. Consideration of a Motion to adjourn to a Work Session

Adjournment

We invite you to attend virtually by viewing it live on the City of Moberly You Tube Live Channel, Facebook page. A link to the City's Channel can be found on our website's main page at www.cityofmoberly.com. The public is invited to attend the Council meeting. Representatives of the news media may obtain copies of this notice by contacting the City Clerk. If a special accommodation is needed as addressed by the Americans with Disabilities Act, please contact the City Clerk twenty-four (24) hours in advance of the meeting.

City of Moberly

Dispatch Costs Based on 2020-2021 Budget

| | 2020-2021 Salary | FICA | LAGERS | Health | Life | Dental | Liability/WC | L / T Disability | Total |
|--------------------|------------------|-----------|-----------|-----------|--------|----------|--------------|------------------|------------|
| 1 Position | 27,456.00 | 2,100.38 | 3,514.37 | 7,800.00 | 43.68 | 828.00 | 2,402.40 | 107.08 | 44,251.91 |
| 4 Positions | 109,824.00 | 8,401.52 | 14,057.48 | 31,200.00 | 174.72 | 3,312.00 | 9,609.60 | 428.32 | 177,007.64 |
| 6 Positions | 164,736.00 | 12,602.28 | 21,086.22 | 46,800.00 | 262.08 | 4,968.00 | 14,414.40 | 642.48 | 265,511.46 |

9-1-1 Fees & Call Flow Analysis Consulting Services Proposal

City of Moberly, Missouri
July 30, 2020



SCG Consulting Services 2920 Blackhawk Circle

Public Safety Technology Consultants
www.scgconsultingservices.net

Belle 3, Nebraska 68123

Phone 3 402.321.0817 | Fax 402.939.0186

Company Overview & Qualifications

SCG Consulting Services, LLC (SCGCS) was established in 1992 by Stacen C. Gross, ENP. Mr. Gross has served as Principle Consultant and Project Manager provided consulting and technical expertise to numerous units of local government on issues surrounding 9-1-1, public safety technology, communications, communications center consolidation, cooperative agreements between units of government and issues pertaining to funding and 9-1-1 fees. Mr. Gross has a strong and broad technical knowledge of public safety systems and technology. Stacen currently serves as the APCO Commercial Advisor for both the Iowa and Nebraska APCO Chapters.

Mr. Gross will be responsible for all aspects of the contractual relationship with the City of Moberly including contract management, negotiations and overall project management. Some of Mr. Gross’s qualifications include:

- Presenting technical concepts to varied audiences in both commercial and government markets and conducting technology seminars/speaking engagements at IT industry events
- Specific expertise with 9-1-1 and NG9-1-1 telephony solutions, VoIP solutions, etc...
- Personally consulted with over 400 units of local government
- Identification of the client’s technology goals and the development of technical solutions to meet those goals
- Exceptionally skilled at facilitating problem-solving meetings with clients and representatives from all industries
- Defining, communicating, and fulfilling contractual obligations, goals, and breaking complex issues into manageable parts

Proposed Services

SCGCS understands that the Randolph County residents approved a ballot measure under Section 190.455 RSMo. which allows for governing bodies to impose a monthly fee on subscribers of any communications service that has been enabled to contact 911. It is further understood that the revenues from the new 9-1-1 fee are less than expected.

SCGCS proposes to provide technical consulting services to conduct a financial audit related to the remittance of the newly imposed 9-1-1 fee by contacting all telecommunications services providers. SCGCS will also re-evaluate the initial revenue projections based on known revenues from other similar sized jurisdictions that are collecting the same 9-1-1 fee. After the telecommunications service providers have been contacted and provided with the pertinent information regarding the proper collection and remittance rules per Section 190.455 RSMo., SCGCS will then monitor the remitted revenues for at least the next 90 days to see if any changes occur in the receipts from the Missouri Department of Revenue.

While the revenue receipts are being monitored, SCGCS will conduct on-site interviews with local staff and officials to evaluate the 9-1-1 emergency call flow and handling between the City of Moberly Police Department, the primary Emergency Communications Center (ECC) for Randolph County and the Randolph County Ambulance District, a secondary ECC that receives transferred medical emergency calls from the Moberly Police Department ECC. Call volumes, transfers and processing times will be evaluated along with the type and level of training at both ECC's will also be documented. Last, the level of technology at both ECC's will be evaluated and documented. The anticipated outcome will be statistical data along with sound, solid advice and recommendations for improvement to the 9-1-1 call process and dispatch function that will increase overall operational efficiency.

Project Schedule

SCGCS will begin work immediately upon contract signing. The project term and duration is anticipated to be 90-120 days.

Deliverables

SCGCS will provide the following deliverables as a part of this contract.

- Telecommunications Service Provider Contact Report
- 9-1-1 Fee Remittance Report with Revenue Projections
- Emergency Communications Center Call Flow Analysis & Recommendations Report
- Zoom meetings and conference calls as necessary
- A minimum of one (1) on-site meeting as mutually agreed upon

City of Moberly Responsibilities

The City staff will be expected to provide support and coordination in order to assure the successful completion of all tasks as follows:

- Provide access to pertinent offices and records
- Providing local project contact(s)
- Providing copies of any prior completed reports and documentation
- Providing meeting facilities for local project meetings
- Cooperation from agencies and departments, as needed
- Timely response to follow up data requests and confirmation requests
- Timely review of documents and reports

Project Costs

The following costs reflect services proposed within the scope described herein.

| Service Description & Fees | |
|--|-----------------|
| 9-1-1 Fee Remittance Research & Analysis | \$1,500 |
| 9-1-1 Call Flow Review, Analysis & Recommendations | \$8,500 |
| Total Cost | \$10,000 |
| Services will be provided as a lump sum contract based on the above fee schedule inclusive of all related and associated expenses. Additional services that are outside of this scope and mutually agreed upon will be provided at the hourly rate of \$100/hr for consulting services and \$75/hr for travel time with reimbursement of actual expenses including mileage at \$0.54/mile. | |



Project Experience & References

Following are a list of projects and references for SCGCS.

▣ **Jersey County, IL (Completed 2016) Project Cost: \$50,000**

Assist the Jersey County Emergency Telephone System Board (JETS) by providing consulting services and project management required to re-direct the wireless Phase 9-1-1 calls from the Illinois State Police for adjacent Calhoun and Greene County's to the Jersey County PSAP which will enable the JETS to capture additional wireless 9-1-1 revenues as well as provide Phase I and Phase II wireless services to the residents of Calhoun and Greene Counties which currently do not have E-911 service.

Contact: William Hedger - (618) 498-5571 whedger@jerseycounty-il.us

▣ **South Sioux City, NE (Completed 2016) Project Cost: \$825,000**

Project planning, specifications development and procurement management services for the following:

- NG9-1-1 Compliant Telephone System Replacement
- Radio Console System Upgrade
- NG9-1-1 Compliant Voice Logging Recorder Upgrade
- CAD/RMS Upgrade

Contact: Greg Koinzon – (402) 494-7572 gkoinzan@southsiouxcity.org

▣ **Three Affiliated Tribes, ND (Completed 2017) Project Cost: \$1,200,000**

Project planning, specifications development for procurement of the following:

- NG9-1-1 Telephony Equipment
- Radio Communications Control Consoles
- Modular Dispatch Furniture
- Computer Aided Dispatch System Upgrades
- IP Compatible Voice Logging Recorder

The project also involved the construction of a completely new facility with coordination with project architects and engineers on PSAP layout, design, HVAC and technology elements.

Contact: Monica Trevino-Trousdale - (701) 627-3617 mtrevino@mhanation.com

▣ **Hamilton & Merrick Counties, NE (Completed 2018) Project Cost \$350,000**

Retained to provide support services to facilitate the consolidation of dispatch operations between Hamilton and Merrick Counties with Hamilton Co expanding their dispatch operation with an additional operator position and new updated CAD/RMS.

Contact: Deb Wehmeier, 911 Director – (402) 694-6936 911supervisor@hamilton.net

▣ **Boone & Nance Counties, NE (Completed 2019) Project Cost \$550,000**

Retained to provide support services to facilitate the consolidation of dispatch operations between Boone and Nance Counties with Boone Co planning to expand their dispatch operation with new radio console equipment, and new CAD/RMS.

Contacts: Sheriff Denny Johnson, Boone Co – (402) 395-2144 bcsheriff@boone-county.org
Sheriff Ben Bakewell, Nance Co – (308) 436-2452 nancesheriff@nance.nacone.org

❑ **Fayette County, IA (Completed 2019)**

Retained to evaluate the 9-1-1 and communications traffic and associated workload at the two emergency communications centers serving the county to determine if one of the centers could handle and manage the aggregated call volume and workload of both centers and what the resulting impact on staffing and technology would be.

Contact: Brenda VandeVoorde – (563) 422-6128 bvandevoorde@fayettedcountysso.us

❑ **Antelope County, NE (Ongoing)**

Retained consultant to Sheriff's Department providing on-going advise and technical expertise regarding technology and NG9-1-1 deployment.

Contact: Sheriff Robert Moore – (402) 887-5560 sheriff@antelopecounty.org

❑ **Burt County, NE (Ongoing)**

Retained consultant to Sheriff's Department providing on-going advise and technical expertise regarding technology and NG9-1-1 deployment.

Contact: Sheriff Eric Nick – (402) 374-2900 sheriff@burtcounty.org

❑ **Clay County, IA (Ongoing)**

Retained consultant to County Joint 911 Service Board providing on-going advise and technical expertise regarding technology and legislation affecting the Board and PSAP(s).

Contact: Eric Tigges – (712) 264-3987 etigges@co.clay.ia.us

❑ **Poweshiek County, IA (Ongoing)**

Retained consultant to County Joint 911 Service Board providing on-going advise and technical expertise regarding technology and legislation affecting the Board and PSAP(s).

Contact: Dawn Disney – (641) 623-5679 ddisney@poweshiekcosherriff.com

❑ **Winneshiek County, IA (Ongoing)**

Retained consultant to County Joint 911 Service Board providing on-going advise and technical expertise regarding technology and legislation affecting the Board and PSAP(s).

Contact: Sheriff Dan Marx – (563) 382-3667 dmarx@co.winneshiek.ia.us

❑ **Columbus/Platte County, NE (Completed 2019) Project Cost \$1,830,000**

Retained to provide support for efforts by the City and County to consolidate 911 and communications services at a new joint communications center. **Contact:** Tim Hofbauer – (402) 564-1206 tim.hofbauer@plattene.us

❑ **Maryville/Nodaway County, MO (Current Project)**

Dispatch and emergency communications consolidation feasibility study following by project management services to implement a new joint communications center within the new Maryville Public Safety Center. **Contact:** Keith Wood – (660) 562-3209 director@maryvilledps.com

A SHORT HISTORY OF 911 IN RANDOLPH COUNTY/ MOBERLY

1967 President’s Commission on Law Enforcement recommends the establishment of a nationwide single number for reporting emergencies. AT&T and the FCC meet to discuss the introduction of a nationwide emergency number.

1968 Alabama Telephone Company becomes the first telephone service to implement 911.

1972 Columbia, Missouri implements a 911 system.

1980 Moberly contracts with Southwestern Bell Telephone for an emergency 911 number for Moberly.

1986 Boone County implements a 911 system.

1994 Moberly authorizes imposition of a 911 emergency telephone service tax (Sec. 190.305 RSMo.) not to exceed 11% of the tariffed local service rate. Tax collection to commence July 1, 1994.

2002 Randolph County and Moberly agree that Moberly will provide Enhanced 911 for all of Randolph County in exchange for the County paying the city \$60,000.00 per year.

2005 Moberly enters into agreement with Southwestern Bell to provide Enhanced 911 service for all of Randolph County. At a minimum Moberly must provide E911 to all law enforcement agencies, ambulance districts and fire districts located in the county. Required to provide 24/7 answering of 911 calls.

2019 Randolph County ballot measure to authorize fee on all cell phones for additional 911 funding passes (Sec. 190.450 RSMo.).

2020 911 Service Board and Department of Revenue reduce Moberly’s 911 emergency telephone service tax to \$1.00 per device resulting in no net gain for 911 funding.

PRESENT All 911 calls in Randolph County are routed through the Moberly PSAP to be forwarded to the appropriate responding agency. Moberly is liable for all costs associated with the call center. Randolph County Ambulance District has never contributed any funding to the call center.

| |
|-----|
| #1. |
|-----|

| ACCOUNT NUMBER | ACCOUNT TITLE | TOTAL BUDGET | MTD BALANCE | YTD BALANCE | PERCENT EXPENDED | UNEXPENDED |
|-------------------------------|--------------------------------|--------------|-------------|-------------|------------------|------------|
| EMERGENCY TELEPHONE FUND FUND | | | | | | |
| NON-DEPARTMENTAL DEPT | | | | | | |
| 400.000.4113 | MOBERLY LANDLINE FEES | 90,000.00 | 15,548.78 | 15,548.78 | 17.28 | 74,451.22 |
| 400.000.4116 | RANDOLPH CTY LANDLINE FEES | .00 | 3,073.13 | 3,073.13 | .00 | 3,073.13- |
| 400.000.4117 | RAND CTY WIRELESS DEVICE FEES | 241,800.00 | 3,547.44 | 3,547.44 | 1.47 | 238,252.56 |
| | TAXES TOTAL | 331,800.00 | 22,169.35 | 22,169.35 | 6.68 | 309,630.65 |
| 400.000.4600 | TRANSFER FROM GENERAL FUND | 250,000.00 | 20,833.33 | 20,833.33 | 8.33 | 229,166.67 |
| | TRANSFERS IN TOTAL | 250,000.00 | 20,833.33 | 20,833.33 | 8.33 | 229,166.67 |
| 400.000.4901 | INTEREST INCOME | 250.00 | .00 | .00 | .00 | 250.00 |
| | MISC REVENUES TOTAL | 250.00 | .00 | .00 | .00 | 250.00 |
| | TOTAL REVENUE | 582,050.00 | 43,002.68 | 43,002.68 | 7.39 | 539,047.32 |
| 400.000.5100 | SALARIES | 218,310.40 | 12,388.12 | 12,388.12 | 5.67 | 205,922.28 |
| 400.000.5101 | FICA | 16,815.48 | 973.26 | 973.26 | 5.79 | 15,842.22 |
| 400.000.5102 | LAGERS | 27,275.64 | 858.19 | 858.19 | 3.15 | 26,417.45 |
| 400.000.5103 | HEALTH INSURANCE | 72,474.12 | 4,798.93 | 4,798.93 | 6.62 | 67,675.19 |
| 400.000.5104 | LIABILITY & WORKMEN'S COMP INS | 18,396.70 | 18,348.41 | 18,348.41 | 99.74 | 48.29 |
| 400.000.5105 | LONG TERM DISABILITY | 851.42 | 38.68 | 38.68 | 4.54 | 812.74 |
| 400.000.5106 | OVERTIME SALARIES | 1,500.00 | 82.32 | 82.32 | 5.49 | 1,417.68 |
| 400.000.5107 | CLOTHING ALLOWANCE | 3,150.00 | .00 | .00 | .00 | 3,150.00 |
| 400.000.5108 | HOUSING ALLOWANCE | 16,800.00 | 300.00 | 300.00 | 1.79 | 16,500.00 |
| | PERSONNEL SERVICES TOTAL | 375,573.76 | 37,787.91 | 37,787.91 | 10.06 | 337,785.85 |
| 400.000.5200 | GENERAL SUPPLIES | 1,050.00 | .00 | .00 | .00 | 1,050.00 |
| 400.000.5204 | LAUNDRY, CLEANING, & JANITOR S | 50.00 | .00 | .00 | .00 | 50.00 |
| 400.000.5206 | UNIFORMS | .00 | .00 | .00 | .00 | .00 |
| 400.000.5209 | ELECTRICITY & GAS | 4,500.00 | .00 | .00 | .00 | 4,500.00 |
| 400.000.5211 | TELEPHONE | 72,000.00 | 7,936.37 | 7,936.37 | 11.02 | 64,063.63 |
| 400.000.5217 | SAFETY & MEDICAL SUPPLIES | 235.00 | .00 | .00 | .00 | 235.00 |
| | SUPPLIES TOTAL | 77,835.00 | 7,936.37 | 7,936.37 | 10.20 | 69,898.63 |
| 400.000.5300 | BUILDING MAINTENANCE | 2,250.00 | .00 | .00 | .00 | 2,250.00 |
| 400.000.5306 | OFFICE EQUIPMENT MAINTENANCE | 300.00 | .00 | .00 | .00 | 300.00 |
| 400.000.5307 | RADIO MAINTENANCE | 2,750.00 | .00 | .00 | .00 | 2,750.00 |
| 400.000.5311 | GENERAL EQUIPMENT MAINTENANCE | 1,500.00 | .00 | .00 | .00 | 1,500.00 |
| | REPAIRS & MAINTENANCE TOTAL | 6,800.00 | .00 | .00 | .00 | 6,800.00 |
| 400.000.5402 | TRAINING REGISTRATION | 2,500.00 | .00 | .00 | .00 | 2,500.00 |

BUDGET REPORT
CALENDAR 7/2020, FISCAL 1/2021

PCT OF FISCAL YTD 8.3%

| |
|-----|
| #1. |
|-----|

| ACCOUNT NUMBER | ACCOUNT TITLE | TOTAL BUDGET | MTD BALANCE | YTD BALANCE | PERCENT EXPENDED | UNEXPENDED |
|----------------|-------------------------------|--------------|-------------|-------------|------------------|------------|
| 400.000.5403 | DATA PROCESSING | 13,400.00 | .00 | .00 | .00 | 13,400.00 |
| 400.000.5406 | CONTRACTED SERVICES | 500.00 | .00 | .00 | .00 | 500.00 |
| 400.000.5411 | ADMINISTRATIVE FEES | 26,995.67 | 2,286.21 | 2,286.21 | 8.47 | 24,709.46 |
| 400.000.5421 | 9-1-1 COUNTY EXPENSES | 30,437.00 | .00 | .00 | .00 | 30,437.00 |
| | CONTRACTUAL SERVICES TOTAL | 73,832.67 | 2,286.21 | 2,286.21 | 3.10 | 71,546.46 |
| 400.000.5502 | CAPITAL IMPROVEMENT PLAN | 32,867.50 | .00 | .00 | .00 | 32,867.50 |
| | CAPITAL OUTLAY TOTAL | 32,867.50 | .00 | .00 | .00 | 32,867.50 |
| 400.000.5600 | TRANSFER TO GENERAL FUND | .00 | .00 | .00 | .00 | .00 |
| | TRANSFERS TO TOTAL | .00 | .00 | .00 | .00 | .00 |
| | TOTAL EXPENSES | 566,908.93 | 48,010.49 | 48,010.49 | 8.47 | 518,898.44 |
| | EMERGENCY TELEPHONE FUND TOTA | 15,141.07 | 5,007.81- | 5,007.81- | 33.07- | 20,148.88 |

PCT OF FISCAL YTD 100.0%

#1.

| ACCOUNT NUMBER | ACCOUNT TITLE | TOTAL BUDGET | MTD BALANCE | YTD BALANCE | PERCENT EXPENDED | UNEXPENDED |
|-------------------------------|--------------------------------|-----------------|----------------|----------------|---------------------|------------|
| EMERGENCY TELEPHONE FUND FUND | | | | | | |
| NON-DEPARTMENTAL DEPT | | | | | | |
| 400.000.4113 | MOBERLY LANDLINE FEES | 115,000.00 | 530.91 | 87,269.20 | 75.89 | 27,730.80 |
| 400.000.4116 | RANDOLPH CTY LANDLINE FEES | 70,000.00 | 3,199.00 | 99,366.02 | 141.95 | 29,366.02- |
| 400.000.4117 | RAND CTY WIRELESS DEVICE FEES | 275,000.00 | 14,721.85 | 42,909.91 | 15.60 | 232,090.09 |
| | TAXES TOTAL | 460,000.00 | 18,451.76 | 229,545.13 | 49.90 | 230,454.87 |
| 400.000.4600 | TRANSFER FROM GENERAL FUND | 250,000.00 | 50,000.00 | 250,000.00 | 100.00 | .00 |
| | TRANSFERS IN TOTAL | 250,000.00 | 50,000.00 | 250,000.00 | 100.00 | .00 |
| 400.000.4901 | INTEREST INCOME | 5,600.00 | .00 | 965.58 | 17.24 | 4,634.42 |
| | MISC REVENUES TOTAL | 5,600.00 | .00 | 965.58 | 17.24 | 4,634.42 |
| | TOTAL REVENUE | 715,600.00 | 68,451.76 | 480,510.71 | 67.15 | 235,089.29 |
| 400.000.5100 | SALARIES | 249,784.81 | 16,979.64 | 218,055.29 | 87.30 | 31,729.52 |
| 400.000.5101 | FICA | 20,507.27 | 1,285.07 | 16,076.28 | 78.39 | 4,430.99 |
| 400.000.5102 | LAGERS | 30,834.42 | 1,288.98 | 19,623.60 | 63.64 | 11,210.82 |
| 400.000.5103 | HEALTH INSURANCE | 69,651.35 | 5,577.86 | 67,031.75 | 96.24 | 2,619.60 |
| 400.000.5104 | LIABILITY & WORKMEN'S COMP INS | 20,376.95 | .00 | 19,222.45 | 94.33 | 1,154.50 |
| 400.000.5105 | LONG TERM DISABILITY | 1,038.72 | 45.13 | 580.00 | 55.84 | 458.72 |
| 400.000.5106 | OVERTIME SALARIES | 1,500.00 | 96.43 | 2,201.69 | 146.78 | 701.69- |
| 400.000.5107 | CLOTHING ALLOWANCE | 3,150.00 | .00 | .00 | .00 | 3,150.00 |
| 400.000.5108 | HOUSING ALLOWANCE | 16,800.00 | 600.00 | 2,433.79 | 14.49 | 14,366.21 |
| | PERSONNEL SERVICES TOTAL | 413,643.52 | 25,873.11 | 345,224.85 | 83.46 | 68,418.67 |
| 400.000.5200 | GENERAL SUPPLIES | 1,050.00 | .00 | .00 | .00 | 1,050.00 |
| 400.000.5204 | LAUNDRY, CLEANING, & JANITOR S | 50.00 | .00 | .00 | .00 | 50.00 |
| 400.000.5206 | UNIFORMS | .00 | .00 | 72.00 | .00 | 72.00- |
| 400.000.5209 | ELECTRICITY & GAS | 4,500.00 | .00 | 303.82 | 6.75 | 4,196.18 |
| 400.000.5211 | TELEPHONE | 72,000.00 | 7,865.36 | 87,467.72 | 121.48 | 15,467.72- |
| 400.000.5217 | SAFETY & MEDICAL SUPPLIES | 235.00 | .00 | .00 | .00 | 235.00 |
| | SUPPLIES TOTAL | 77,835.00 | 7,865.36 | 87,843.54 | 112.86 | 10,008.54- |
| 400.000.5300 | BUILDING MAINTENANCE | 2,250.00 | .00 | 4,314.45 | 191.75 | 2,064.45- |
| 400.000.5306 | OFFICE EQUIPMENT MAINTENANCE | 300.00 | .00 | .00 | .00 | 300.00 |
| 400.000.5307 | RADIO MAINTENANCE | 2,750.00 | .00 | .00 | .00 | 2,750.00 |
| 400.000.5311 | GENERAL EQUIPMENT MAINTENANCE | 1,500.00 | .00 | 26,488.00 | 1,765.87 | 24,988.00- |
| | REPAIRS & MAINTENANCE TOTAL | 6,800.00 | .00 | 30,802.45 | 452.98 | 24,002.45- |
| 400.000.5402 | TRAINING REGISTRATION | 2,500.00 | .00 | .00 | .00 | 2,500.00 |

BUDGET REPORT
CALENDAR 6/2020, FISCAL 12/2020

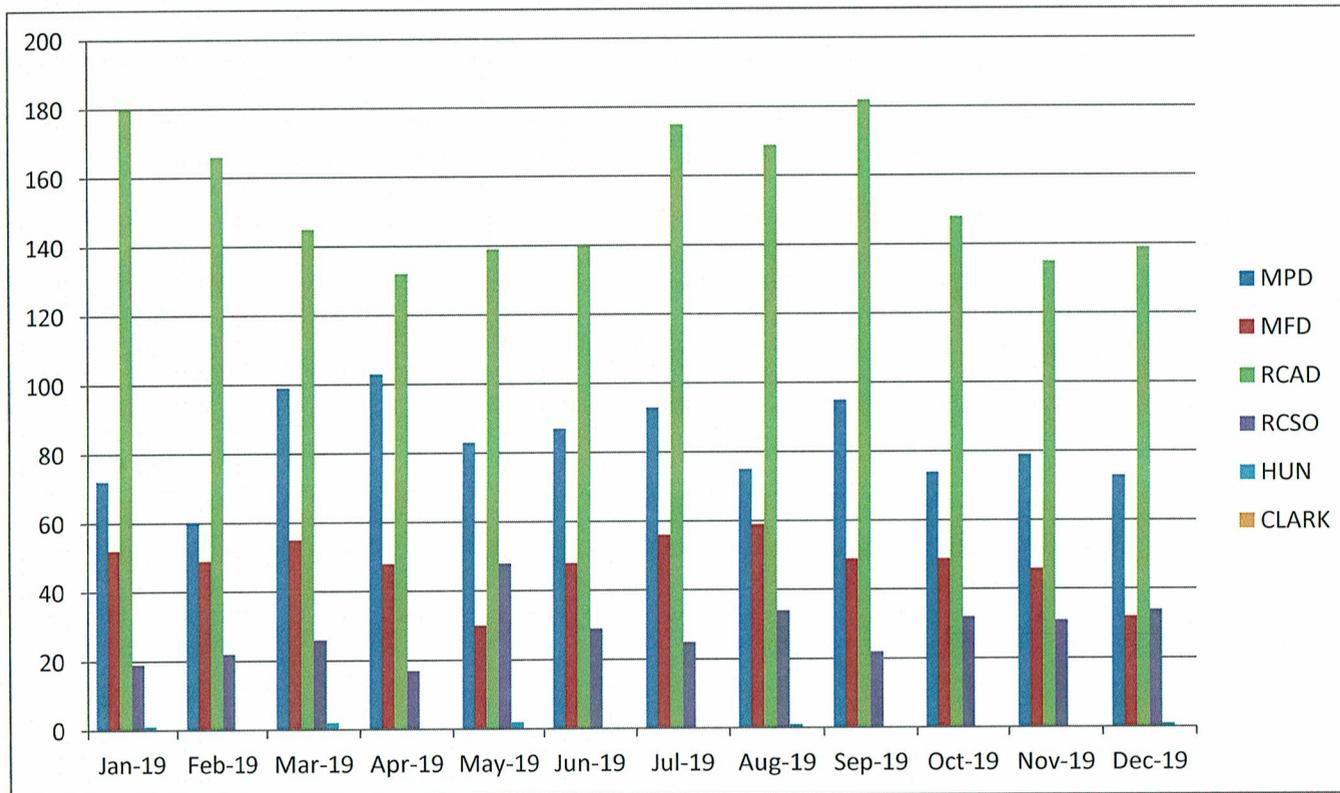
PCT OF FISCAL YTD 100.0%

#1.

| ACCOUNT NUMBER | ACCOUNT TITLE | TOTAL BUDGET | MTD BALANCE | YTD BALANCE | PERCENT EXPENDED | UNEXPENDED |
|----------------|-------------------------------|-----------------|----------------|----------------------|---------------------|------------|
| 400.000.5403 | DATA PROCESSING | 37,400.00 | .00 | 1,667.00 | 4.46 | 35,733.00 |
| 400.000.5406 | CONTRACTED SERVICES | .00 | .00 | .00 | .00 | .00 |
| 400.000.5411 | ADMINISTRATIVE FEES | 32,596.37 | 1,686.92 | 32,306.01 | 99.11 | 290.36 |
| 400.000.5415 | OTHER PROFESSIONAL SERVICES | 500.00 | .00 | .00 | .00 | 500.00 |
| 400.000.5421 | 9-1-1 COUNTY EXPENSES | 30,437.86 | .00 | .00 | .00 | 30,437.86 |
| | CONTRACTUAL SERVICES TOTAL | 103,434.23 | 1,686.92 | 33,973.01 | 32.85 | 69,461.22 |
| 400.000.5502 | CAPITAL IMPROVEMENT PLAN | 100,000.00 | .00 | 180,582.50 | 180.58 | 80,582.50- |
| | CAPITAL OUTLAY TOTAL | 100,000.00 | .00 | 180,582.50 | 180.58 | 80,582.50- |
| 400.000.5600 | TRANSFER TO GENERAL FUND | .00 | .00 | .00 | .00 | .00 |
| | TRANSFERS TO TOTAL | .00 | .00 | .00 | .00 | .00 |
| | TOTAL EXPENSES | 701,712.75 | 35,425.39 | 678,426.35 | 96.68 | 23,286.40 |
| | EMERGENCY TELEPHONE FUND TOTA | 13,887.25 | 33,026.37 | 197,915.64-1,425.16- | | 211,802.89 |

911 Calls By Agency Dispatched

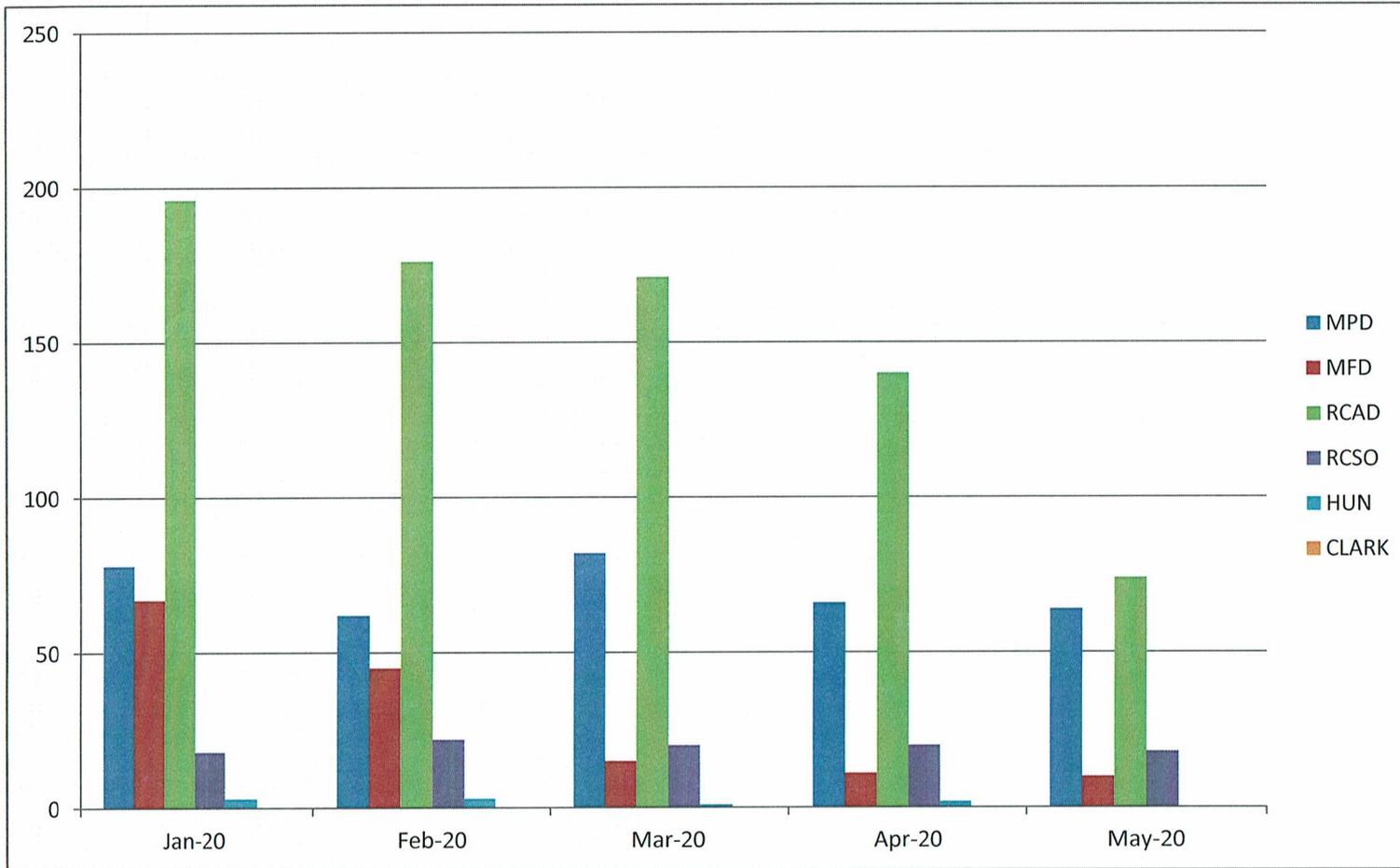
| MONTH/YEAR | MPD | MFD | RCAD | RCSO | HUN | CLARK |
|------------|-----|-----|------|------|-----|-------|
| Jan-19 | 72 | 52 | 180 | 19 | 1 | 0 |
| Feb-19 | 60 | 49 | 166 | 22 | 0 | 0 |
| Mar-19 | 99 | 55 | 145 | 26 | 2 | 0 |
| Apr-19 | 103 | 48 | 132 | 17 | 0 | 0 |
| May-19 | 83 | 30 | 139 | 48 | 2 | 0 |
| Jun-19 | 87 | 48 | 140 | 29 | 0 | 0 |
| Jul-19 | 93 | 56 | 175 | 25 | 0 | 0 |
| Aug-19 | 75 | 59 | 169 | 34 | 1 | 0 |
| Sep-19 | 95 | 49 | 182 | 22 | 0 | 0 |
| Oct-19 | 74 | 49 | 148 | 32 | 0 | 0 |
| Nov-19 | 79 | 46 | 135 | 31 | 0 | 0 |
| Dec-19 | 73 | 32 | 139 | 34 | 1 | 0 |



RCAD is calls transferred for RCAD dispatch * there will be overlap on some calls

911 Calls By Agency Dispatched

| MONTH/YEAR | MPD | MFD | RCAD | RCSO | HUN | CLARK |
|------------|-----|-----|------|------|-----|-------|
| Jan-20 | 78 | 67 | 196 | 18 | 3 | 0 |
| Feb-20 | 62 | 45 | 176 | 22 | 3 | 0 |
| Mar-20 | 82 | 15 | 171 | 20 | 1 | 0 |
| Apr-20 | 66 | 11 | 140 | 20 | 2 | 0 |
| May-20 | 64 | 10 | 74 | 18 | 0 | 0 |



City of



Police Department
Troy Link
Interim Chief of Police
264th Session FBI Academy

300 N Clark Street
Moberly, MO 65270
Phone: 660-263-0346
Fax: 660-263-8540

Date: 08/17/2020

Attention: Recipients of 911 Calls by Agency Statistics

Reference: Letter of Clarification

Earlier this year I was asked to provide information on the number of 911 calls handled by the different agencies. It should be noted that these numbers are a reflection of 911 calls that were actual calls to service, not the total 911 calls received in the time frame. The distinction is due to the fact we receive several 911 calls that are accidental dials, children playing with deactivated cell phones, and public using the 911 system for calls that do not constitute an actual emergency (power outage and general information questions). There is no actual report from our 911 system that can generate a report that reflects these numbers; this is due to the fact that 911 calls are assigned to each agency by the human dispatcher answering the call by speaking to the caller and determining the nature of the emergency and the location where services are required. In order to generate numbers that best reflected this request, I used 2 different methods to come up with the information.

The first method I used was to determine the law and city fire 911 calls for service. This was done by using Spillman Flex our RMS (report management system). When 911 calls come into dispatch and a call is generated into our RMS for service, it shows the call origin as E911. By doing individual searches for each agency and call origin as E911 I was able to best determine the number of calls for service originating from 911 calls for Moberly Police Department, Randolph County Sheriff Office, Huntsville Police Department, Clark Police Department and Moberly Fire Department. Due to Moberly Joint Communications being responsible for dispatching these calls through a system that I have knowledge of and access to I was able to pull these reports and generate the information to a degree that I felt reasonably reflects the calls to service by agency.

The second method I used was to determine the 911 calls to RCAD (Randolph County Ambulance District). Due to the way our dispatching system is set up, once a call is determined to be medical, it is transferred by the dispatcher to RCAD for further action. During this transaction, because we are not dispatching any RCAD units for the call there is no further action taken as far as entry of calls for medical service into our RMS. Because of this there was no way for me to check our RMS for 911 calls handled by RCAD. The best and most reasonable way to determine the number of 911 medical calls sent by dispatch to RCAD was to use the 911 system software to do a search of ‘calls for speed dial entry for !*20’ which is the speed dial number we use when sending 911 calls to RCAD for service once they are determined to be of medical nature.

I attempted to make it clear that 2 different methods were used to generate the information provided in the reports I created, and even noted at the bottom “RCAD is

calls transferred for RCAD dispatch * there will be overlap on some calls'. I tried my best to explain to Chief Link how I came to the numbers provided so he would be able to answer any questions about the reports. I realize now that I should have written this letter of explanation and attached it to the reports to further clarify. I did my best to verbally caution that there was a larger amount of error in the RCAD numbers compared to the other numbers due to the fact that the !*20 number is also used by dispatch when we contact RCAD to request an ambulance for officers on a call, or to relay information to RCAD about a call which Moberly Fire responded to for medical assist or request for their services for a fire call. It also does not take into account that one RCAD event may have more than one 911 call; however it would still be calls that would have to be serviced by the Moberly Joint Communications Dispatcher to determine the nature of the call and then transferred to RCAD for further processing.

After the information was first received by the recipients I was contacted by Mike Mattox to go over the information in the reports and how it was generated. I showed him the 2 different methods used, and explained to him as I have in this letter that there was going to be a bigger margin of error for the RCAD numbers than the others due to the method used to gather the information. At the time of the meeting I strongly suggested to Mr. Mattox since he was in close contact with RCAD to speak to them about generating reports for service using whatever RMS system they use to keep track of runs to see what their numbers showed. This way he could compare them to the numbers I was able to best determine for RCAD, to find a better reflection of the calls for service from 911 that RCAD responds to. I assume for audit purposes RCAD is capable of determining the 911 calls for service through their RMS as I was able to for ours, considering that !*20 goes to their phone line reserved for 911 emergency. I did not ever receive follow up on if he was able to receive these numbers from the RMS used by RCAD.

Hopefully this letter helps to clarify any confusion caused by the reports I provided earlier in the year. If anyone has any further questions, I would be more than happy to answer them to the best of my ability. I do apologize for any confusion created by the numbers provided, again it was difficult to fully determine RCAD's numbers due to the separation of our agency as would be expected.

Bobbie Smith 294

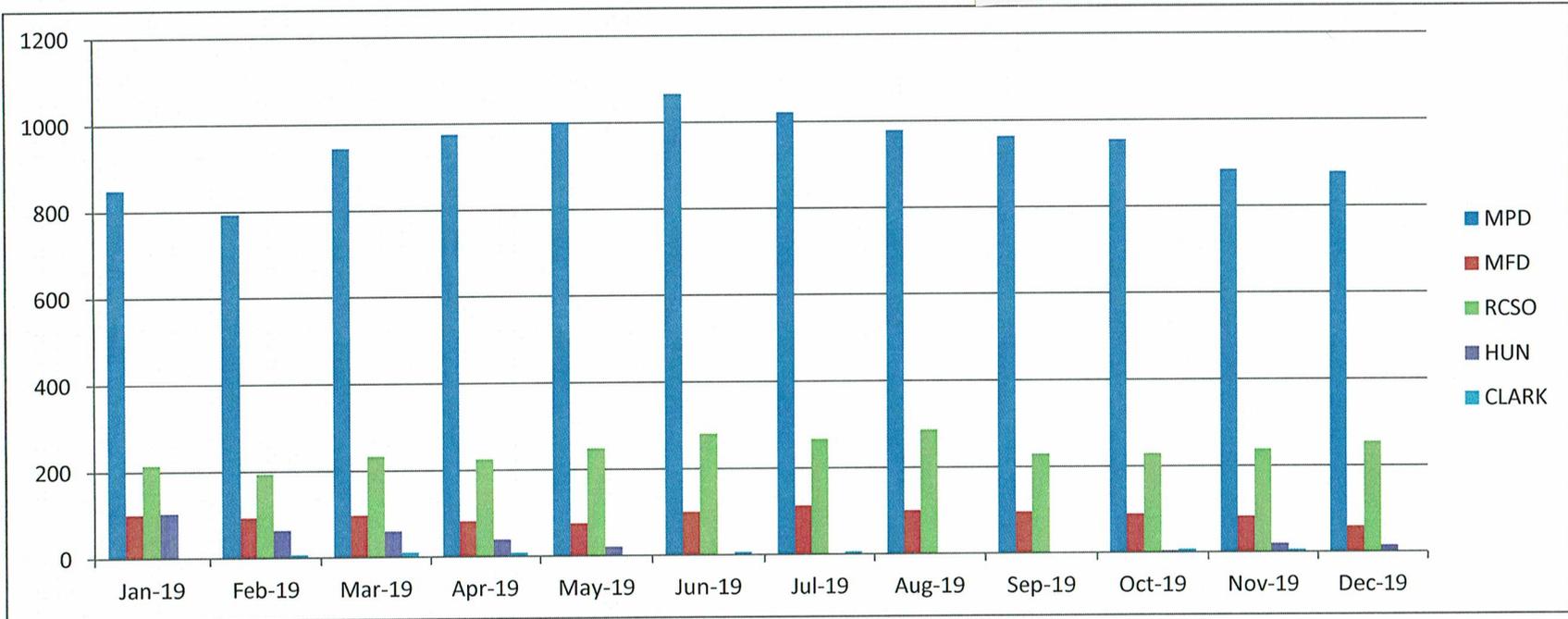


All Dispatch Call Events By Agency

#1.

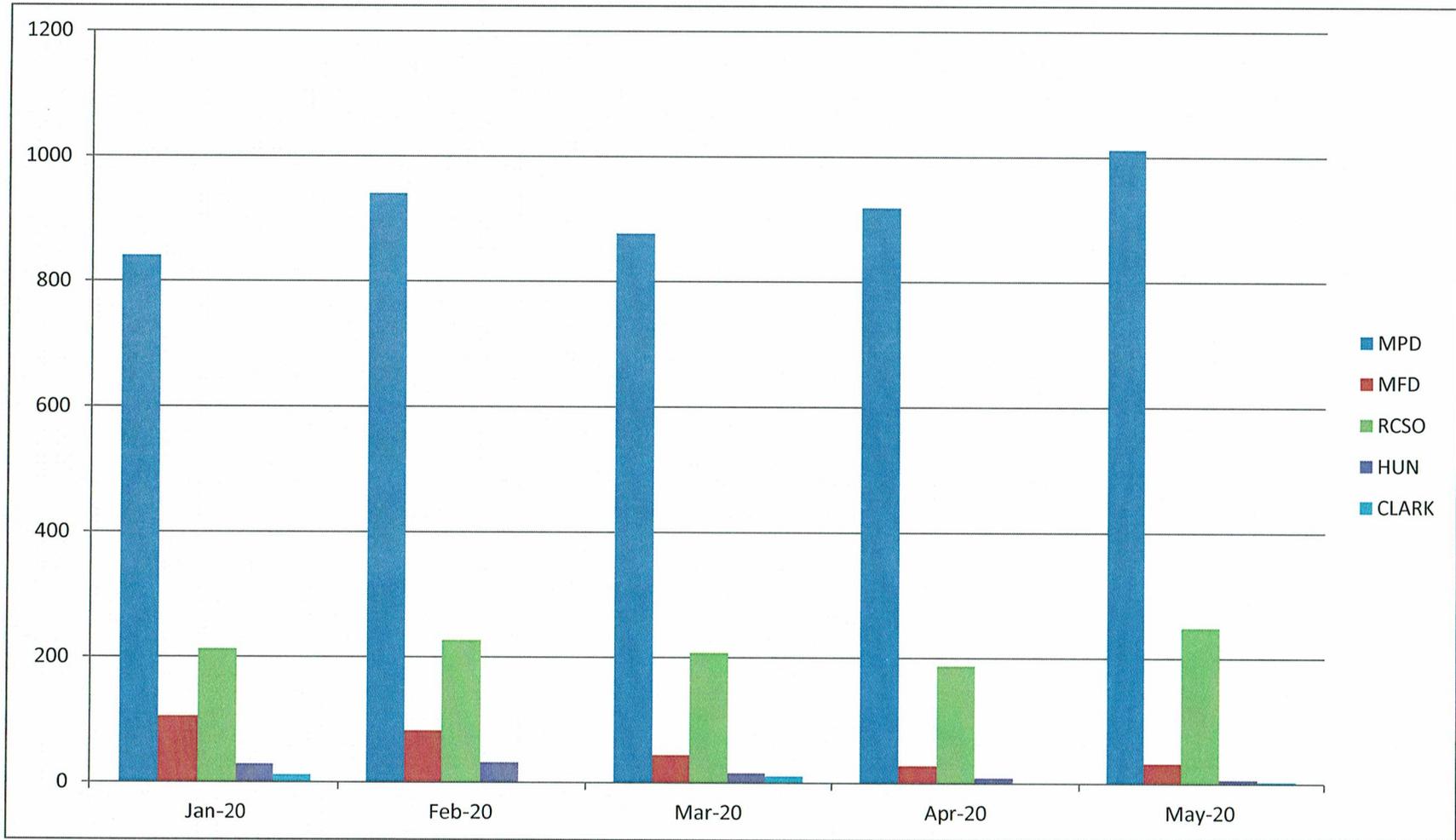
HPD + Clark calls automatically added as RCSI if no HPD or Clark officer available to Respond.

| Month Year | MPD | MFD | RCSO | HUN | CLARK |
|------------|------|-----|------|-----|-------|
| Jan-19 | 849 | 100 | 215 | 104 | 0 |
| Feb-19 | 793 | 93 | 194 | 63 | 7 |
| Mar-19 | 944 | 97 | 233 | 60 | 11 |
| Apr-19 | 975 | 82 | 225 | 39 | 9 |
| May-19 | 1002 | 75 | 249 | 21 | 1 |
| Jun-19 | 1066 | 100 | 281 | 0 | 7 |
| Jul-19 | 1022 | 113 | 267 | 1 | 6 |
| Aug-19 | 978 | 101 | 287 | 1 | 1 |
| Sep-19 | 963 | 96 | 230 | 0 | 0 |
| Oct-19 | 954 | 90 | 229 | 4 | 8 |
| Nov-19 | 884 | 83 | 239 | 20 | 6 |
| Dec-19 | 878 | 59 | 255 | 15 | 0 |



All Dispatch Call Events By Agency - Thru May 30 2020

| Month Year | MPD | MFD | RCSO | HUN | CLARK |
|------------|------|-----|------|-----|-------|
| Jan-20 | 841 | 105 | 213 | 29 | 12 |
| Feb-20 | 941 | 82 | 227 | 32 | 0 |
| Mar-20 | 877 | 44 | 208 | 16 | 11 |
| Apr-20 | 919 | 28 | 188 | 9 | 0 |
| May-20 | 1012 | 32 | 249 | 6 | 3 |



This includes 911, Non-Emergency, Officer Initiated Calls (traffic stop, field contact, building check)

Joint City/County/RCAD Meeting

911 Discussion

History of 911 in Randolph County

- 1980 – City Establishes 911 Number
- 1994 - City of Moberly implements 911 using a tariff of roughly 11% on all city landlines
- 2002 – Countywide 911 is implemented through City 911 Center using a tariff on all county landlines
- 2005 – City agrees to provide 911 for all of Randolph County
- 2019- City and County enter into a new three year agreement for 911 and dispatching for city and county services using a mix of 911 landline fees in city, 911 landline fees in county and a new 911 mobile phone tax.

10 year review of 911 Fees

| City of Moberly 9-1-1 Fees Received | | | | | | | | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|---|
| Vendor | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 | 2013-2014 | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 | 2018-2019 | 2019-2020 | TOTAL | Comments |
| AXB INC | | | | | | | | | 218.42 | 342.33 | 148.79 | 709.54 | |
| ACCESS POINT | | | | | | 34.86 | 24.38 | 297.41 | 458.96 | 291.34 | | 1,096.89 | |
| ACN COMM | | | | 31.63 | 63.75 | 70.25 | 62.29 | 51.48 | 64.59 | 39.15 | 30.31 | 413.45 | |
| AIRBAND | | | | | 16.58 | | | | | | | 16.58 | |
| AIRESPRING | | | | | | | 447.95 | 375.48 | 500.64 | 375.47 | 125.28 | 1,824.82 | Last payment 10/2019 |
| ALLTEL | | | | | | | | | | 4.99 | 28.86 | 31.85 | |
| AMERICAN BROADBAND | | | | | 16.63 | 16.56 | | | | | | 33.19 | |
| ANPI BUSINESS | | | | | | | | | | 297.28 | 164.01 | 421.29 | |
| AT&T | | | | 2.65 | 7.26 | 4.98 | 5.26 | 18.47 | 15.21 | 31.26 | 107.44 | 192.52 | Usually 1-2 payments per fiscal period |
| ATLANTAX SYSTEMS | | | | | | 44.82 | | 125.16 | | | | 169.98 | |
| AVALARA INC | | | | | | | | | | 16.25 | 118.47 | 134.72 | Last payment 12/2019 |
| BIRCH TELECOM | | | | 398.10 | 2,183.24 | 3,063.13 | 3,090.28 | 3,303.40 | 3,069.65 | 1,379.08 | | 16,486.86 | |
| BROADVIEW NETWORKS, INC | | | | | | | | | | | 22.28 | 22.28 | |
| BULLSEYE TELECOM | | | | 556.22 | 252.58 | 431.22 | 482.98 | 458.75 | 419.40 | 428.53 | 381.86 | 3,391.54 | |
| CELLCO PARTNERSHIP | | | | | | | | | | 1.44 | 62.83 | 64.27 | |
| CHARITON VALLEY | | | | | | | 2.52 | | | | | 2.52 | |
| CHARTER | | | | 6,281.29 | 22,825.54 | 28,850.63 | 33,859.18 | 33,141.27 | 33,834.90 | 27,123.36 | 9,669.77 | 196,795.92 | Monthly payments dropped to about half starting 12/2019 |
| COMPLIANCE SOLUTIONS | | | | 62.11 | 189.15 | 74.99 | 101.70 | 79.80 | | 48.00 | 94.27 | 650.02 | |
| FAS TEK | | | | | | | | | | 125.15 | 125.15 | 250.30 | Last payment 7/2019 |
| FUSION TELECOM | | | | | | | | | | 1,108.25 | 1,005.65 | 2,113.90 | |
| GRANITE TELECOM | | | | 6,220.37 | 8,294.71 | 9,247.19 | 10,401.19 | 10,803.05 | 12,606.54 | 14,628.21 | | 72,201.26 | Out of business 10/2019 |
| GREAT CALL | | | | 28.50 | | | 13.63 | | | | | 42.13 | |
| INTERFACE SEC SYSTEMS | | | | 15.81 | 124.04 | 174.88 | 201.83 | 127.16 | 169.70 | 135.76 | 72.63 | 1,021.63 | |
| LEVEL 3 COMMUNICATIONS | | | | | | 87.34 | 158.69 | 2,152.85 | 62.27 | 168.3 | 391.62 | 3,021.27 | |
| MATRIX TELECOM | | | | 83.52 | 174.18 | 137.02 | 119.84 | 128.86 | 48.72 | | 23.20 | 715.34 | |
| MCI METRO ACCESS | | | | | 588.52 | 688.63 | 541.75 | 696.03 | 698.99 | 481.89 | 194.41 | 3,880.22 | Last payment 10/2019 |
| MCLEOD USA | | 115.20 | | 2.23 | 22.44 | | | | | | 296.66 | 436.53 | |
| METTEL | | | | 404.11 | 738.81 | 330.47 | 445.23 | 249.25 | 214.89 | 220.36 | 501.15 | 3,104.27 | |
| NEXVORTEX | | | | | | | | 1.05 | 1.80 | 1.50 | 0.90 | 5.25 | Last payment 2/2020 |
| OOMA | | | | 0.68 | | | | | | 122.07 | 20.80 | 143.55 | |
| PAETEC COMMUNICATIONS | | | | | | | | | | | 1.73 | 1.73 | |
| PHONE.COM | | | | 26.69 | 53.22 | 44.55 | 19.30 | | 1.74 | 21.33 | 5.37 | 172.20 | Last payment 10/2019 |
| PREFERRED LONG DISTANCE | | | | 3.30 | 454.38 | 761.01 | 545.60 | 384.29 | 457.60 | 313.43 | 214.94 | 3,134.55 | |
| RANDOLPH COUNTY | 90,000.00 | 83,242.15 | 76,274.74 | 62,800.00 | 68,750.00 | 75,000.00 | 79,058.00 | 90,482.00 | 67,654.00 | 80,000.00 | 81,365.50 | 864,306.39 | Last payment 12/2019 |
| REPUBLIC WIRELESS | | | | | | | | | 29.38 | | | 29.38 | |

10 year review of 911 Fees Continued

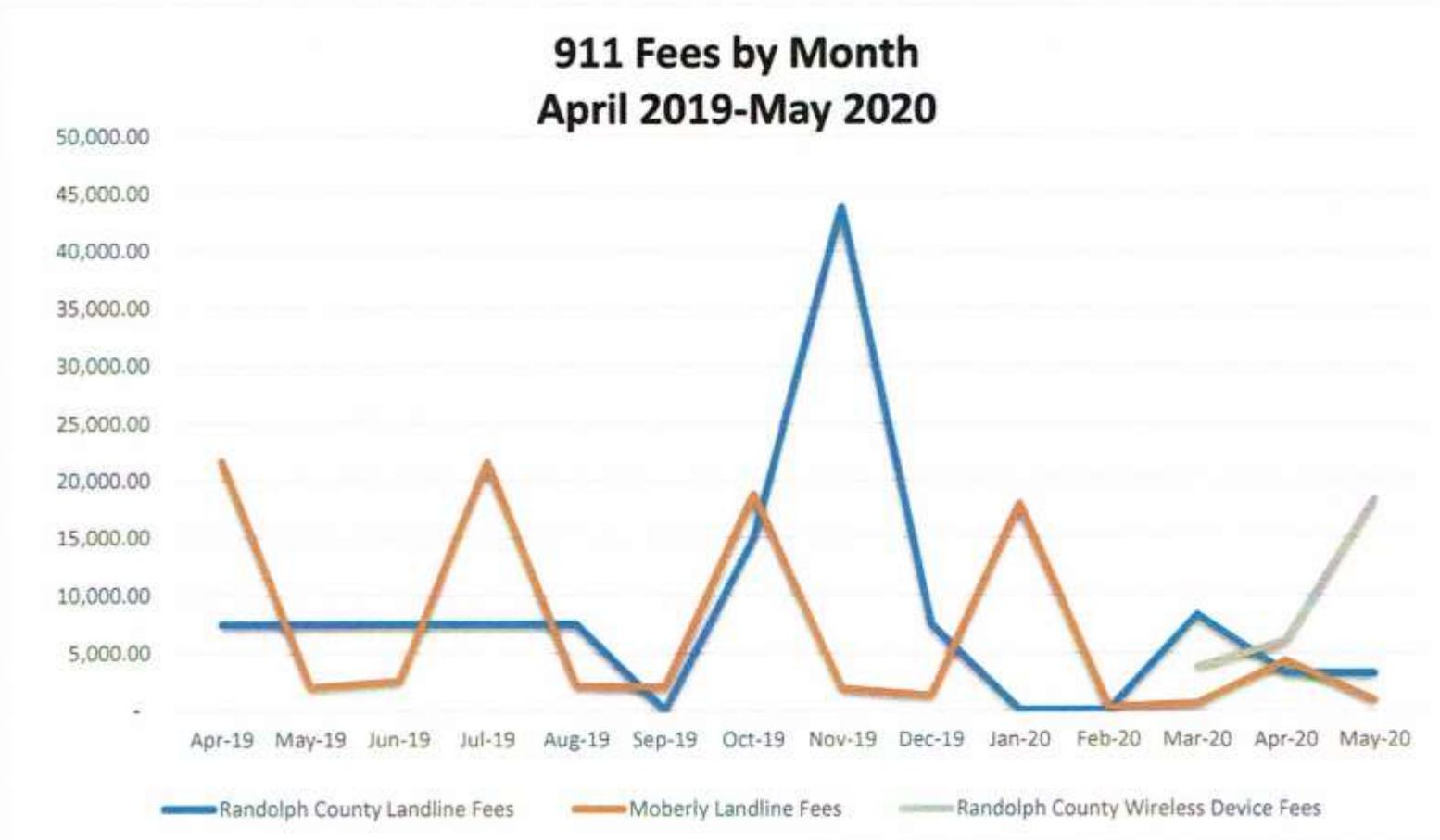
| City of Moberly 9-1-1 Fees Received | | | | | | | | | | | | | |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------|----------------------|
| Vendor | 2009-2010 | 2010-2011 | 2011-2012 | 2012-2013 | 2013-2014 | 2014-2015 | 2015-2016 | 2016-2017 | 2017-2018 | 2018-2019 | 2019-2020 | TOTAL | Comments |
| RINGCENTRAL | | | | | | 231.28 | 139.90 | 45.28 | | 109.28 | 195.09 | 721.83 | |
| SOCKET | | | | 10,933.24 | 17,352.97 | 17,461.83 | 17,020.91 | 16,329.52 | 15,981.16 | 16,157.37 | 18,329.49 | 129,566.49 | |
| SOUTHWESTERN BELL | 117,991.06 | 124,665.44 | 122,244.36 | 102,845.72 | 100,475.96 | 72,283.51 | 111,088.08 | 70,129.06 | 60,084.36 | 52,130.93 | 33,011.54 | 956,950.01 | Last payment 1/2020 |
| TALK AMERICA | | | | | 6.82 | 8.40 | | | | | | 15.22 | |
| TAXCONNEX | | | | | | | 17.84 | 107.04 | 28.94 | 33.94 | 29.05 | 216.81 | |
| TELECOM EVOLUTIONS | | | | | | | | | | | 29.62 | 29.62 | |
| TELESPHERE NETWORKS | | | | | | 674.65 | 769.36 | | | | | 1,464.01 | |
| TNCI | | | | | | 43.80 | 194.50 | 16.39 | | | | 254.69 | |
| UNITED NETWORK SERV | | | | | 23.32 | | | | | | | 23.32 | |
| VOIPSTREET | | | | | | 0.87 | 4.80 | | | | | 5.67 | |
| VONAGE | | | | 184.29 | 261.09 | 295.86 | 760.84 | 1,768.62 | 1,502.48 | 1,069.50 | 618.88 | 6,461.56 | |
| VONAGE TAX ACCOUNT | | | | 106.69 | 145.90 | 90.28 | 192.05 | | | | | 539.12 | |
| VORTEX | | | | | | | | 0.15 | | 0.15 | 0.15 | 0.45 | |
| WEST IP COMM | | | | | | 0.18 | 0.58 | 12.21 | 44.04 | 47.25 | 63.56 | 167.79 | |
| WHOLESALE CARRIER | | | | 101.25 | 105.75 | 171.69 | 48.60 | | | 157.16 | 95.56 | 680.03 | |
| WINDSTREAM | | | | 2.16 | | 4.20 | 12.39 | 17.20 | 8.53 | 641.45 | 596.25 | 1,262.18 | Last payment 12/2019 |
| XO COMMUNICATIONS | | | | 835.88 | 404.02 | 458.03 | 467.28 | 272.58 | | | | 2,437.79 | Last payment 1/2017 |
| UNIDENTIFIED | 22,131.31 | 15,083.82 | 20,740.64 | 28,646.99 | | | | 1,181.14 | | 1,861.56 | 49.59 | 89,695.07 | |
| TOTALS | 230,122.37 | 223,106.61 | 219,259.73 | 220,265.63 | 223,630.65 | 211,788.72 | 260,418.79 | 232,725.97 | 198,176.91 | 209,873.36 | 148,190.96 | 2,377,579.90 | |

911 Revenue Breakdown

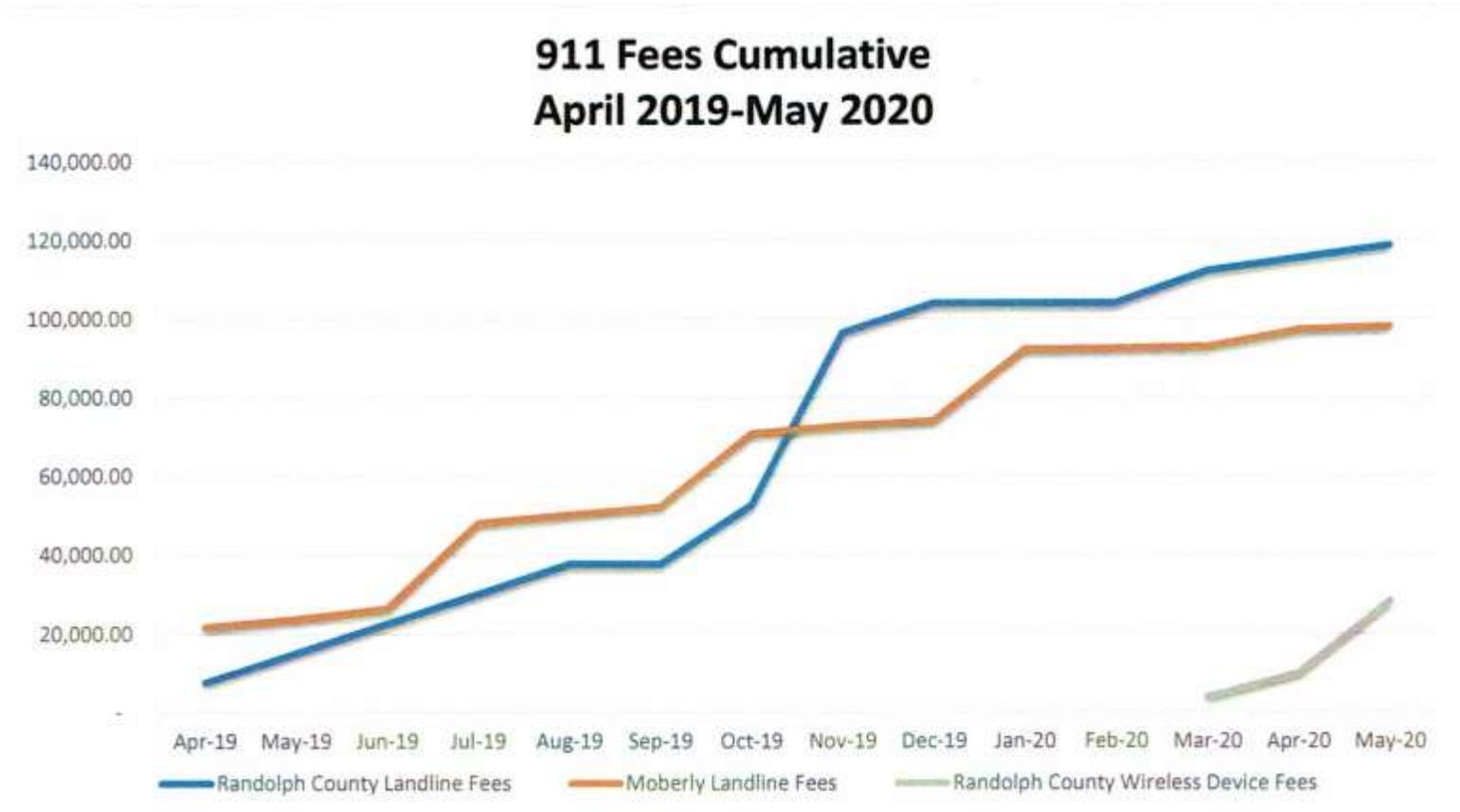
| 911 Fees by Month | | | |
|-------------------|----------------------------------|-----------------------|---|
| | Randolph County Landline Fees | Moberly Landline Fees | Randolph County Wireless Device Fees |
| Apr-19 | 7,500.00 | 21,709.13 | |
| May-19 | 7,500.00 | 2,017.63 | |
| Jun-19 | 7,500.00 | 2,569.17 | |
| Jul-19 | 7,500.00 | 21,643.71 | |
| Aug-19 | 7,500.00 | 2,105.70 | |
| Sep-19 | - | 2,066.10 | |
| Oct-19 | 15,000.00 | 18,827.14 | |
| Nov-19 | 43,865.50 | 1,913.31 | |
| Dec-19 | 7,500.00 | 1,274.07 | |
| Jan-20 | - | 17,988.69 | |
| Feb-20 | - | 236.90 | |
| Mar-20 | 8,322.90 | 581.40 | 3,768.75 |
| Apr-20 | 3,273.61 | 4,321.36 | 6,053.98 |
| May-20 | 3,205.01 | 844.70 | 18,365.33 |
| Jun-20 | | | |

| 911 Fees Cumulative | | | |
|---------------------|----------------------------------|-----------------------|---|
| | Randolph County Landline Fees | Moberly Landline Fees | Randolph County Wireless Device Fees |
| Apr-19 | 7,500.00 | 21,709.13 | |
| May-19 | 15,000.00 | 23,726.76 | |
| Jun-19 | 22,500.00 | 26,295.93 | |
| Jul-19 | 30,000.00 | 47,939.64 | |
| Aug-19 | 37,500.00 | 50,045.34 | |
| Sep-19 | 37,500.00 | 52,111.44 | |
| Oct-19 | 52,500.00 | 70,938.58 | |
| Nov-19 | 96,365.50 | 72,851.89 | |
| Dec-19 | 103,865.50 | 74,125.96 | |
| Jan-20 | 103,865.50 | 92,114.65 | |
| Feb-20 | 103,865.50 | 92,351.55 | |
| Mar-20 | 112,188.40 | 92,932.95 | 3,768.75 |
| Apr-20 | 115,462.01 | 97,254.31 | 9,822.73 |
| May-20 | 118,667.02 | 98,099.01 | 28,188.06 |
| Jun-20 | | | |

April 2019 to
May 2020 Fees
for 911



April 2019 to
May 202
Cumulative



2019-2020 Budget

| 400 - 911 EMERGENCY TELEPHONE FUND | | | | | | |
|------------------------------------|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| REVENUES | | | | | | |
| TAXES | | | | | | |
| 400.000.4113 | 9-1-1 Consumer Fees | 205,000.00 | 156,143.81 | 208,191.75 | 205,000.00 | 115,000.00 |
| 400.000.4116 | Landline Fees from Randolph County | 0.00 | 0.00 | 0.00 | 0.00 | 70,000.00 |
| 400.000.4117 | Mobile Device Fees | 0.00 | 0.00 | 0.00 | 0.00 | 275,000.00 |
| TAXES TOTAL | | 205,000.00 | 156,143.81 | 208,191.75 | 205,000.00 | 460,000.00 |
| TRANSFERS | | | | | | |
| 400.000.4505 | Transfer From General Fund | 0.00 | 0.00 | 0.00 | 387,869.89 | 250,000.00 |
| TRANSFERS TOTAL | | 0.00 | 0.00 | 0.00 | 387,869.89 | 250,000.00 |
| MISCELLANEOUS | | | | | | |
| 400.000.4901 | Interest Income | 3,000.00 | 2,455.95 | 3,274.60 | 5,000.00 | 5,600.00 |
| MISCELLANEOUS TOTAL | | 3,000.00 | 2,455.95 | 3,274.60 | 5,000.00 | 5,600.00 |
| TOTAL REVENUES | | 208,000.00 | 158,599.76 | 211,466.35 | 597,869.89 | 716,600.00 |
| EXPENSES | | | | | | |
| PERSONNEL | | | | | | |
| 400.000.5100 | Salaries | 0.00 | 0.00 | 0.00 | 226,417.15 | 266,315.20 |
| 400.000.5101 | FICA | 0.00 | 0.00 | 0.00 | 17,438.88 | 20,497.86 |
| 400.000.5102 | LAGERS | 0.00 | 0.00 | 0.00 | 26,622.81 | 30,710.89 |
| 400.000.5103 | Health Insurance | 0.00 | 0.00 | 0.00 | 60,893.28 | 57,142.82 |
| 400.000.5104 | Liability/PWC Insurance | 0.00 | 0.00 | 0.00 | 19,372.96 | 22,764.29 |
| 400.000.5105 | Long Term Disability | 0.00 | 0.00 | 0.00 | 863.03 | 1,038.63 |
| 400.000.5106 | Overtime Salaries | 0.00 | 0.00 | 0.00 | 1,500.00 | 1,500.00 |
| 400.000.5107 | Clothing Allowance | 0.00 | 0.00 | 0.00 | 3,150.00 | 3,150.00 |
| PERSONNEL TOTAL | | 0.00 | 0.00 | 0.00 | 366,274.89 | 493,109.78 |
| SUPPLIES | | | | | | |
| 400.000.5200 | General Supplies | 0.00 | 0.00 | 0.00 | 1,050.00 | 1,050.00 |
| 400.000.5204 | Laundry, Cleaning, & Janitor Supplies | 0.00 | 0.00 | 0.00 | 50.00 | 50.00 |
| 400.000.5209 | Electricity & Gas | 0.00 | 0.00 | 0.00 | 4,500.00 | 4,500.00 |
| 400.000.5211 | Telephone | 72,000.00 | 54,623.53 | 72,831.37 | 72,000.00 | 72,000.00 |
| 400.000.5217 | Safety & Medical Supplies | 0.00 | 0.00 | 0.00 | 235.00 | 235.00 |
| SUPPLIES TOTAL | | 72,000.00 | 54,623.53 | 72,831.37 | 77,835.00 | 77,835.00 |
| MAINTENANCE | | | | | | |
| 400.000.5300 | Building Maintenance | 0.00 | 0.00 | 0.00 | 2,250.00 | 2,250.00 |
| 400.000.5306 | Office Equipment Maintenance | 0.00 | 0.00 | 0.00 | 300.00 | 300.00 |
| 400.000.5307 | Radio Maintenance | 71,151.00 | 2,975.00 | 3,966.67 | 2,750.00 | 2,750.00 |
| 400.000.5311 | General Equipment Maintenance | 0.00 | 1,098.00 | 1,464.00 | 1,500.00 | 1,500.00 |
| MAINTENANCE TOTAL | | 71,151.00 | 4,073.00 | 5,430.67 | 6,800.00 | 6,800.00 |
| CONTRACTUAL SERVICES | | | | | | |
| 400.000.5402 | Training/Registration | 0.00 | 0.00 | 0.00 | 2,500.00 | 2,500.00 |
| 400.000.5403 | Data Processing | 1,500.00 | 360.00 | 460.00 | 6,000.00 | 6,000.00 |
| 400.000.5411 | Administrative Fees | 13,044.30 | 2,952.83 | 3,937.11 | 27,000.00 | 29,837.24 |
| 400.000.5415 | Other Professional Services | 500.00 | 0.00 | 0.00 | 500.00 | 500.00 |
| CONTRACTUAL SERVICES TOTAL | | 15,044.30 | 3,312.83 | 4,417.11 | 36,000.00 | 38,837.24 |
| CAPITAL OUTLAY | | | | | | |
| 400.000.5502 | Capital Improvement Plan | 0.00 | 0.00 | 0.00 | 120,460.00 | 100,000.00 |
| CAPITAL OUTLAY TOTAL | | 0.00 | 0.00 | 0.00 | 120,460.00 | 100,000.00 |
| MISCELLANEOUS | | | | | | |
| 400.000.5814 | Tuition Reimbursement | 0.00 | 0.00 | 0.00 | 450.00 | 0.00 |
| MISCELLANEOUS TOTAL | | 0.00 | 0.00 | 0.00 | 450.00 | 0.00 |
| TOTAL EXPENSES | | 158,195.30 | 62,009.36 | 82,679.15 | 597,869.89 | 626,582.02 |
| NET REVENUE / EXPENSES | | 49,804.70 | 96,590.40 | 128,787.20 | (0.00) | 89,017.98 |

Two-position dispatch radio, repeater stations (3 year lease purchase)

Computer upgrades/replacements
5% to General Fund
Mobile data terminals maintenance

Dispatch wages and benefits moved from Police

CITY OF MOBERLY
FISCAL YEAR 2020-2021 BUDGET WORKSHEET

Created:
Revised:
Revision #

409 - 911 EMERGENCY TELEPHONE FUND

REVENUES

TAXES

| | | | | | | |
|--------------------|-------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| 400.000.4113 | Moberly Landline Fees | 115,000.00 | 66,837.02 | 86,049.36 | 90,000.00 | 90,000.00 |
| 400.000.4116 | Randolph County Landline Fees | 70,000.00 | 69,888.40 | 119,584.53 | 78,632.41 | 0.00 |
| 400.000.4117 | Mobile Device Fees | 275,000.00 | 3,768.75 | 5,025.00 | 241,800.00 | 241,800.00 |
| TAXES TOTAL | | 460,000.00 | 160,494.17 | 213,458.89 | 410,432.41 | 331,800.00 |

TRANSFERS

| | | | | | | |
|------------------------|----------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| 400.000.4600 | Transfer From General Fund | 250,000.00 | 100,000.00 | 133,333.33 | 371,179.09 | 250,000.00 |
| TRANSFERS TOTAL | | 250,000.00 | 100,000.00 | 133,333.33 | 371,179.09 | 250,000.00 |

MISCELLANEOUS

| | | | | | | |
|----------------------------|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| 400.000.4901 | Interest Income | 5,680.00 | 962.61 | 1,263.48 | 250.00 | 250.00 |
| MISCELLANEOUS TOTAL | | 5,680.00 | 962.61 | 1,263.48 | 250.00 | 250.00 |
| TOTAL REVENUES | | 715,680.00 | 261,056.78 | 348,075.71 | 781,921.50 | 582,050.00 |

EXPENSES

PERSONNEL

| | | | | | | |
|------------------------|------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| 400.000.5100 | Salaries | 260,210.45 | 161,547.81 | 215,367.06 | 277,385.42 | 221,333.06 |
| 400.000.5101 | FICA | 21,306.05 | 11,725.85 | 15,634.47 | 21,334.73 | 17,046.73 |
| 400.000.5102 | LAGERS | 32,055.02 | 15,452.47 | 20,693.29 | 34,837.23 | 27,662.53 |
| 400.000.5103 | Health Insurance | 57,164.76 | 50,288.17 | 67,050.89 | 69,820.60 | 72,475.68 |
| 400.000.5104 | Liability/WC Insurance | 20,376.95 | 19,222.45 | 25,629.93 | 20,534.97 | 19,497.89 |
| 400.000.5105 | Long Term Disability | 1,080.34 | 445.45 | 593.83 | 1,081.80 | 893.20 |
| 400.000.5106 | Overtime Salaries | 1,500.00 | 1,000.15 | 1,453.55 | 1,500.00 | 1,500.00 |
| 400.000.5107 | Clothing Allowance | 3,150.00 | 0.00 | 0.00 | 3,150.00 | 3,150.00 |
| 400.000.5108 | Housing Allowance | 16,800.00 | 300.00 | 400.00 | 18,800.00 | 18,800.00 |
| PERSONNEL TOTAL | | 413,643.52 | 290,672.36 | 346,763.15 | 468,444.75 | 382,329.09 |

SUPPLIES

| | | | | | | |
|-----------------------|---------------------------------------|------------------|------------------|------------------|------------------|------------------|
| 400.000.5200 | General Supplies | 1,050.00 | 0.00 | 0.00 | 1,050.00 | 1,050.00 |
| 400.000.5204 | Laundry, Cleaning, & Janitor Supplies | 50.00 | 72.00 | 96.00 | 60.00 | 50.00 |
| 400.000.5209 | Electricity & Gas | 4,500.00 | 303.82 | 405.09 | 4,500.00 | 4,500.00 |
| 400.000.5211 | Telephone | 72,000.00 | 62,041.29 | 82,721.72 | 72,000.00 | 72,000.00 |
| 400.000.5217 | Safety & Medical Supplies | 235.00 | 0.00 | 0.00 | 235.00 | 235.00 |
| SUPPLIES TOTAL | | 77,835.00 | 62,417.11 | 83,222.81 | 77,835.00 | 77,835.00 |

MAINTENANCE

| | | | | | | |
|--------------------------|-------------------------------|-----------------|------------------|------------------|-----------------|-----------------|
| 400.000.5300 | Building Maintenance | 2,250.00 | 4,314.45 | 5,752.60 | 2,250.00 | 2,250.00 |
| 400.000.5306 | Office Equipment Maintenance | 300.00 | 0.00 | 0.00 | 300.00 | 300.00 |
| 400.000.5307 | Radio Maintenance | 2,750.00 | 0.00 | 0.00 | 2,750.00 | 2,750.00 |
| 400.000.5311 | General Equipment Maintenance | 1,500.00 | 25,489.00 | 35,317.33 | 1,500.00 | 1,500.00 |
| MAINTENANCE TOTAL | | 6,800.00 | 30,802.45 | 41,069.93 | 6,800.00 | 6,800.00 |

CONTRACTUAL SERVICES

| | | | | | | |
|-----------------------------------|-----------------------|-------------------|------------------|------------------|-------------------|------------------|
| 400.000.5402 | Training Registration | 2,500.00 | 0.00 | 0.00 | 2,500.00 | 2,500.00 |
| 400.000.5403 | Data Processing | 37,400.00 | 1,667.00 | 2,222.67 | 37,400.00 | 13,400.00 |
| 400.000.5406 | Contracted Services | 500.00 | 0.00 | 0.00 | 500.00 | 500.00 |
| 400.000.5411 | Administrative Fees | 32,598.37 | 20,403.57 | 27,204.76 | 37,104.75 | 32,912.55 |
| 400.000.5421 | County Expenses | 30,437.86 | 0.00 | 0.00 | 30,437.00 | 30,437.00 |
| CONTRACTUAL SERVICES TOTAL | | 103,434.23 | 22,070.57 | 29,427.43 | 107,941.75 | 78,749.55 |

CAPITAL OUTLAY

| | | | | | | |
|-----------------------------|--------------------------|-------------------|------------------|------------------|-------------------|------------------|
| 400.000.5502 | Capital Improvement Plan | 100,000.00 | 53,112.50 | 70,816.67 | 120,450.00 | 32,867.50 |
| CAPITAL OUTLAY TOTAL | | 100,000.00 | 53,112.50 | 70,816.67 | 120,450.00 | 32,867.50 |

MISCELLANEOUS

| | | | | | | |
|----------------------------|-----------------------|-------------|-------------|-------------|---------------|-------------|
| 400.000.5614 | Tuition Reimbursement | 0.00 | 0.00 | 0.00 | 450.00 | 0.00 |
| MISCELLANEOUS TOTAL | | 0.00 | 0.00 | 0.00 | 450.00 | 0.00 |

TOTAL EXPENSES

| | | | | | | |
|-----------------------|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| TOTAL EXPENSES | | 701,712.75 | 428,474.99 | 571,299.99 | 781,921.50 | 579,581.14 |
|-----------------------|--|-------------------|-------------------|-------------------|-------------------|-------------------|

NET REVENUE / EXPENSES

| | | | | | | |
|-------------------------------|--|------------------|---------------------|---------------------|-------------|-----------------|
| NET REVENUE / EXPENSES | | 13,887.25 | (167,418.21) | (223,224.28) | 0.00 | 2,468.86 |
|-------------------------------|--|------------------|---------------------|---------------------|-------------|-----------------|

Computer upgrades/replacements, 7 AK
Spillman patch for FD
500.00
Mobile data terminals maintenance
5% to General Fund

2020-2021
Advisory Board
Approved Budget

Funding Shortfall Analysis

Randolph County 911 Budget Issue

| FY2020-2021 Annual Budget | | |
|-----------------------------------|---------------------|-------------------------------------|
| REVENUES | AMOUNT | COMMENTS |
| Moberly Landline Fees | \$96,000.00 | 12 month estimate from 8-19 to 8-20 |
| Randolph County Landline Fees | \$96,000.00 | 12 month estimate from 8-19 to 8-20 |
| Mobile Device Fees | \$93,000.00 | 12 month estimate from 8-19 to 8-20 |
| Total Revenues | \$285,000.00 | |
| MINIMUM ESTIMATED COST TO RUN 911 | | |
| EXPENSES | AMOUNT | COMMENTS |
| PERSONNEL | \$265,000 | 6 dispatchers |
| SUPPLIES | \$72,000 | Mostly ATT lines |
| MAINTENANCE | \$6,800.00 | radio maintenance |
| CONTRACUAL SERVICES | \$73,000.00 | Includes County Expenses |
| CAPITAL OUTLAY | \$32,000.00 | Hardware Upgrades |
| MISCELLANEOUS | \$2,500.00 | training |
| Total Expenses | \$451,300.00 | |

Potential Solutions

- County provide half of the shortfall
- County provide half of the shortfall

Or

- City reduce services to Ambulance District and Sheriff's Dept. and return to a transfer calls only 911 center

Or

- Status Quo and potential shortfall and reduction in quality of services

Or

- Hire Consultant to review Current and potential new agency with new model and organization to handle 911 in county

Or

- City return to 911 only for City of Moberly

Or

- ??????