



Prince J. Chavis, Chair, Place 4
Julie Leonard, Place 1
Tasha Green, Place 2
Philip Tryon, Place 3
Grant E. Loveless, Place 5
Cecil Meyer, Place 6
LaKesha Small, Place 7
Barth Timmermann, Developer Representative

Comprehensive Plan Advisory Committee Regular Meeting

Wednesday, September 08, 2021 at 7:00 PM

Manor City Hall, Council Chambers, 105 E. Eggleston St.

AGENDA

CALL TO ORDER AND ANNOUNCE A QUORUM IS PRESENT

PUBLIC COMMENTS

*Comments will be taken from the audience on non-agenda related topics for a length of time, not to exceed three (3) minutes per person. Comments on specific agenda items must be made when the item comes before the Committee. To address the Comprehensive Plan Advisory Committee, please complete the white card and present it to the City staff prior to the meeting. **No Action May be Taken by the Comprehensive Plan Advisory Committee During Public Comments.***

CONSENT AGENDA

All of the following items on the Consent Agenda are considered to be self-explanatory by the Committee and will be enacted with one motion. There will be no separate discussion of these items unless requested by the a Commissioner; in which event, the item will be removed from the consent agenda and considered separately.

- 1. Consideration, discussion, and possible action to approve the Comprehensive Plan Advisory Committee Minutes of the June 9, 2021, Regular Session and the August 12, 2021, Regular Session.**

REGULAR AGENDA

- 2. Consideration, discussion, and possible action on the community snapshot.**
- 3. Consideration, discussion, and possible action on the initial public engagement results and strategies for future outreach.**
- 4. Consideration, discussion and possible action on a vision and guiding principles.**

ADJOURNMENT

In addition to any executive session already listed above, the Comprehensive Plan Advisory Committee reserves the right to adjourn into executive session at any time during the course of this meeting to discuss any of the matters listed above, as authorized by Texas Government Code Section §551.071 (Consultation with Attorney), §551.072 (Deliberations regarding Real Property), §551.073 (Deliberations regarding Gifts and Donations), §551.074 (Personnel Matters), §551.076 (Deliberations regarding Security Devices) and §551.087 (Deliberations regarding Economic Development Negotiations).

CONFLICT OF INTEREST

In accordance with Section 12.04 (Conflict of Interest) of the City Charter, “No elected or appointed officer or employee of the city shall participate in the deliberation or decision on any issue, subject or matter before the council or any board or commission, if the officer or employee has a personal financial or property interest, direct or indirect, in the issue, subject or matter that is different from that of the public at large. An interest arising from job duties, compensation or benefits payable by the city shall not constitute a personal financial interest.”

Further, in accordance with Chapter 171, Texas Local Government Code (Chapter 171), no City Council member and no City officer may vote or participate in discussion of a matter involving a business entity or real property in which the City Council member or City officer has a substantial interest (as defined by Chapter 171) and action on the matter will have a special economic effect on the business entity or real property that is distinguishable from the effect on the general public. An affidavit disclosing the conflict of interest must be filled out and filed with the City Secretary before the matter is discussed.

POSTING CERTIFICATION

I, the undersigned authority do hereby certify that this Notice of Meeting was posted on the bulletin board, at the City Hall of the City of Manor, Texas, a place convenient and readily accessible to the general public at all times and said Notice was posted on the following date and time: Friday, September 3, 2021, by 5:00 p.m. and remained so posted continuously for at least 72 hours preceding the scheduled time of said meeting.

/s/ Lluvia T. Almaraz, TRMC
City Secretary for the City of Manor, Texas

NOTICE OF ASSISTANCE AT PUBLIC MEETINGS:

The City of Manor is committed to compliance with the Americans with Disabilities Act. Manor City Hall and the Council Chambers are wheelchair accessible and accessible parking spaces are available. Requests for accommodations or interpretive services must be made 48 hours prior to this meeting. Please contact the City Secretary at 512.272.5555 or e-mail jalmaraz@cityofmanor.org.



AGENDA ITEM SUMMARY FORM

PROPOSED MEETING DATE: September 8, 2021
PREPARED BY: Scott Dunlop, Interim City Manager / Development Services Director
DEPARTMENT: Development Services

AGENDA ITEM DESCRIPTION:

Consideration, discussion, and possible action to approve the Comprehensive Plan Advisory Committee Minutes of the June 9, 2021, Regular Session and the August 12, 2021, Regular Session.

BACKGROUND/SUMMARY:

LEGAL REVIEW: Not Applicable
FISCAL IMPACT: No
PRESENTATION: No
ATTACHMENTS: Yes

- June 9, 2021, Regular Session Minutes
- August 12, 2021, Regular Session Minutes

STAFF RECOMMENDATION:

It is City Staff's recommendation that the Comprehensive Plan Advisory Committee approve the June 9, 2021, Regular Session Minutes and the August 12, 2021, Regular Session Minutes

PLANNING & ZONING COMMISSION: **Recommend Approval** **Disapproval** **None**



**COMPREHENSIVE PLAN ADVISORY COMMITTEE
REGULAR SESSION MINUTES
JUNE 9, 2021**

COMMITTEE MEMBERS:

- Julie Leonard, Place 1
- Vacant, Place 2
- Philip Tryon, Place 3
- Prince John Chavis, Place 4
- Vacant, Place 5
- Cecil Meyer, Place 6
- Lakesha Small, Place 7

CITY STAFF:

- Scott Dunlop, Development Services Director
- Mandy Miller, Administrative Assistant

REGULAR SESSION – 5:00 P.M.

With a quorum of the Comprehensive Plan Advisory Committee (CPAC) members present, the regular session of the Manor CPAC Committee was called to order by Committee Member Tryon at 5:08 p.m. on Wednesday, June 9, 2021, in the Council Chambers of the Manor City Hall, 105 E. Eggleston St., Manor, Texas.

PUBLIC COMMENTS

No one appeared to speak at this time.

REGULAR AGENDA

- 1. Consideration, discussion, and possible action to appointing a Chairperson to the Comprehensive Plan Advisory Committee.**

The City staff recommended that the Comprehensive Plan Advisory Committee appoint a Chairperson.

Committee Member Tryon called for volunteers for the position of Chairperson for the CPAC Committee.

Committee Member Chavis volunteered.

MOTION: Upon a motion made by Committee Member Tryon and Seconded by Committee Member Leonard to appoint Committee Member Prince J. Chavis as Chair of the Comprehensive Plan Advisory Committee.

There was no further discussion.

Motion to appoint carried 5-0

The meeting was turned over to Chair Chavis.

2. Consideration, discussion, and possible action on activities related to the Comprehensive Plan Advisory Committee.

Development Services Director Dunlop introduced Chance Sparks with Freese and Nichols, Project Manager for the Manor Comprehensive Plan 2050.

Mr. Sparks presented the attached PowerPoint Presentation regarding the Manor Comprehensive Plan Destination 2050.

The following topics were discussed:

- Introduction of the Team
- What is a Comprehensive Plan
- Plan Process and Expectations
- Community Snapshot & Context
- Issues and Opportunities
- Visioning
- Preview Community Survey #1
- Next Steps

ADJOURNMENT

The Regular Session of the CPAC Committee Adjourned at 6:20 p.m. on Wednesday June 9, 2021.

These minutes approved by the CPAC Committee on the 8th day of September 2021.

APPROVED:

Prince J. Chavis
Chair

ATTEST:

Scott Dunlop
Development Services Director

Draft Minutes



COMPREHENSIVE PLAN ADVISORY
COMMITTEE MEETING #1

Manor Comprehensive Plan

June 9, 2021
Manor, TEXAS



Agenda

- Introductions
- What is a Comprehensive Plan?
- Plan Process and Expectations
- Community Snapshot & Context
- Let's Get Started!
 - *Issues and Opportunities*
 - *Visioning*
- Preview Community Survey #1
- Next Steps

Meet the Team



Wendy Shabay, FAICP
Principal-in-charge

Chance Sparks, AICP, CNU-A
Project Manager

Carly J. Kehoe, JD
Assistant Project Manager

Gail Ferry Katalenas, PLA, AICP
Urban Planner + Landscape Architect

Lauren Garrott
Urban Planner

Travis James, MBA
Economic Development



Linda Huff

Jessica Vassar

David Paine

Kim Patak

Introductions

Introduce yourself and tell us:

Who you are?

What stake you have in Manor?

(i.e. resident, business owner, etc.)

Your hope for this plan?

Advisory Committee Members

| | | |
|-------------|---------|--------------|
| Julie | Leonard | Vice Chair |
| Philip | Tyron | Chairperson |
| Prince John | Chavis | Commissioner |
| Cecil | Meyer | Commissioner |
| LaKesha | Small | Commissioner |

City Team

| | | |
|-------|--------|---|
| Scott | Dunlop | Assistant Development Services Director |
|-------|--------|---|

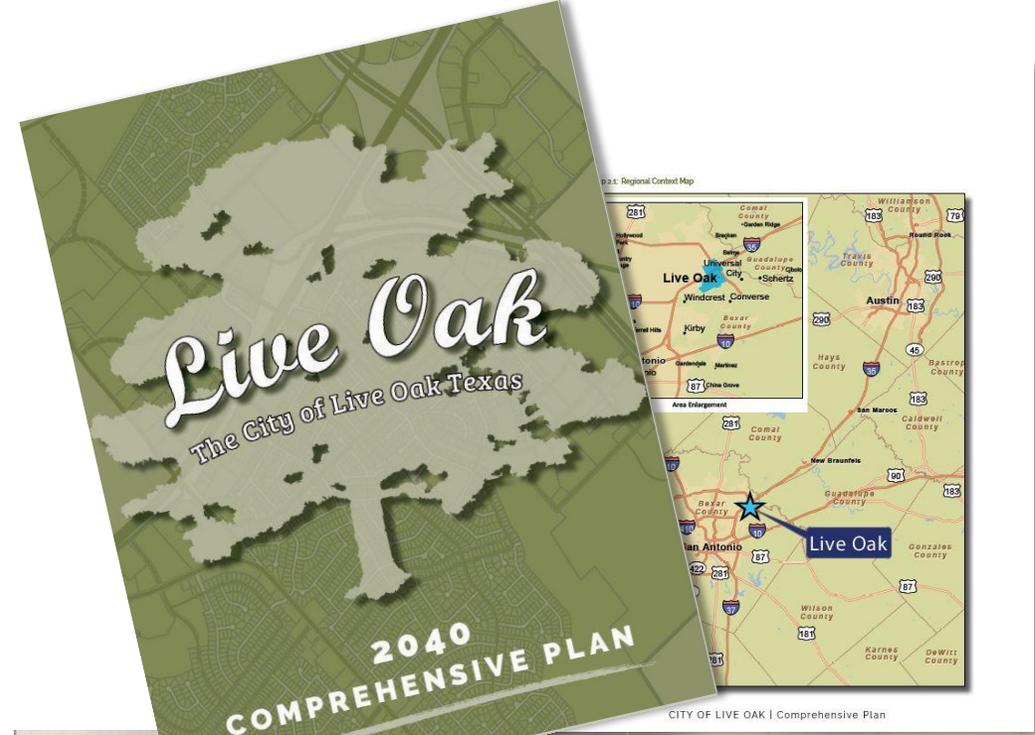
WHAT IS A

Comprehensive Plan?

Comprehensive Planning

- What is a comprehensive plan?
 - Community's Vision
 - Long-term statement that guides policy
 - Basis for subsequent ordinances
 - Tool for decision-making

Item 1.



Live Oak Comprehensive Plan

Big Ideas Workshop July 18, 2019

TIMELINE OF OUTREACH ACTIVITIES

| May 2019 | June 2019 | July 2019 | August 2019 | September 2019 | November 2019 | December 2019 | January 2020 |
|-------------------|-----------------------|---|---|-------------------|-------------------|---|---|
| • CPAC Meeting #1 | • Stakeholder Meeting | • CPAC Meeting #2 • Big Ideas Workshop • Comprehensive Plan Survey Opened | • CPAC Meeting #3 • Comprehensive Plan Survey Closed | • CPAC Meeting #4 | • CPAC Meeting #5 | • Planning and Zoning Commission Review of the Comprehensive Plan | • City Council Adoption of the Comprehensive Plan |

ANATOMY OF YOUR COMPREHENSIVE

1

INTRODUCTION AND COMMUNITY SNAPSHOT

- *Introduction to the comprehensive plan, and how to use it*
- *Historic timelines and key events that shaped Manor today*
- *Demographic data (that tells a story)*
- *Planning context (past planning efforts, regional efforts, physical attributes, COVID)*

2

VISION, GUIDING PRINCIPLES AND GOALS

- *Vision statement – what is Manor like in 2050?*
- *Guiding principles – the moral compass of the city and guidepost for decision-making in the unexpected*
- *Goals – topical future conditions to achieve the vision*
- *Summary of engagement and data (appendix)*

ANATOMY OF YOUR COMPREHENSIVE PLAN

3

LAND USE, GROWTH AND DOWNTOWN/TOD

- *Existing land use analysis*
- *Future land use plan with metrics, place types and map*
- *Population patterns and projections*
- *Downtown/Transit-Oriented Development (may become separate document for ease of reference)*

4

TRANSPORTATION

- *Current plans and agency coordination (MPO, TXDOT, CapMetro, etc.)*
- *Existing conditions assessment and evaluation of future roadway needs*
- *Thoroughfare plan, functional classifications and design standards (multiple modes)*
- *Action plan*

ANATOMY OF YOUR COMPREHENSIVE PLAN

5

INFRASTRUCTURE

- *Integrating utility system plans and strategies*
- *Approaches to stormwater management and environment*
- *Infrastructure efficiency*

6

PARKS, RECREATION, AND OPEN SPACE

- *Community context and inventory*
- *Vision/goals (independent for TPWD compliance)*
- *Needs assessment (standards-, demand- and resource-based)*
- *Recommendations and Action Plan*

ANATOMY OF YOUR COMPREHENSIVE PLAN

7

ECONOMIC RESILIENCY

- *Evaluate current approaches to building economically resilient and diverse communities in light of current influences*
- *Density needs and variables that influence the vibrancy of commercial corridors and nodes*
- *High level economic and tax impacts of plan components, with likely job activity and incremental revenue capture*
- *Evaluation of catalytic locations identified through analysis, and pathways to achievement*

8

COMMUNITY IDENTITY AND URBAN DESIGN

- *Street design and pedestrian enhancements*
- *Gateways along key routes to and through the city*
- *Community image*
- *Screening and aesthetics*
- *Neighborhood stability, displacement and enhancement (sometimes in different chapter)*

ANATOMY OF YOUR COMPREHENSIVE PLAN

9

IMPLEMENTATION

- *Divides policies and related recommendations into specific techniques*
- *Prioritizes actions into appropriate time periods*
- *Metrics from which to gauge the effectiveness of the strategies*
- *Diagnostic analysis and report on the City's current ordinances to align with the Plan*

Plan Process and Expectations

Comprehensive Plan Process



Public Outreach & Participation

Online Survey

*Comprehensive Plan Advisory
Committee Meetings*

Community Meetings

City Council Input



Needs Assessment

*Analysis of Existing
Conditions*

Needs Assessment



Draft Plan Concepts and Recommendations

*Draft Vision, Land Use,
Concepts and
Recommendations*



Finalize Plan

*Adoption of Plan by
City Council*

Public Outreach Events & Activities

JUNE 2020



CPAC Meeting #1

JULY/
AUGUST 2020



CPAC Meeting #2

SEPTEMBER/
OCTOBER 2020



CPAC Meeting #3

NOVEMBER 2020



CPAC Meeting #4

DECEMBER 2020/
JANUARY 2021



CPAC Meeting #5

City Council Input

Community Meeting

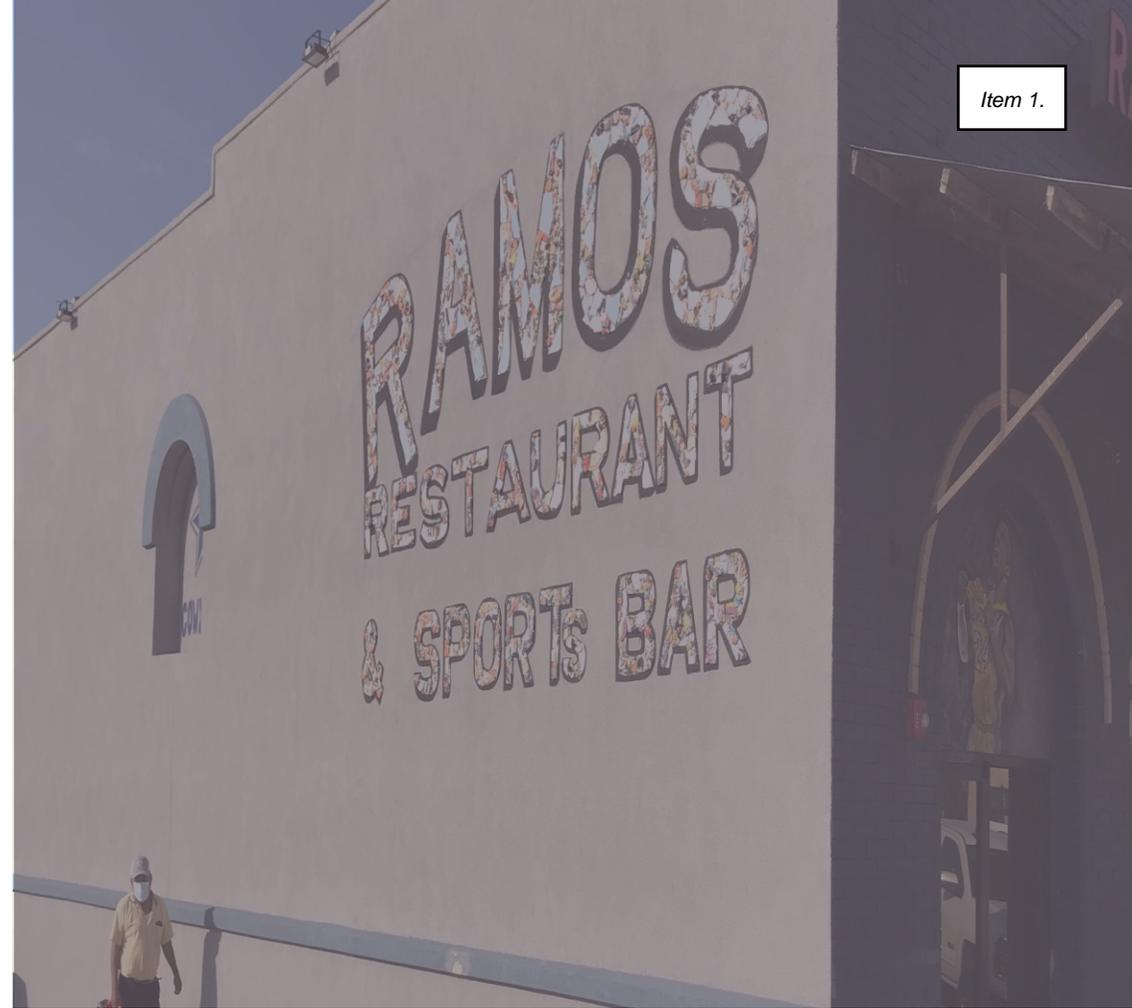
Community Meeting

Plan Adoption

Comprehensive Plan Advisory Committee Expectations

The primary role of the Comprehensive Plan Advisory Committee (CPAC) is to provide input to assist the planning team in the preparation of the Comprehensive Plan relevant to:

- Providing knowledge of the area
- Identification of issues / opportunities
- Community vision and goals
- Guide Plan recommendations and priorities
- Ambassadors of the Plan



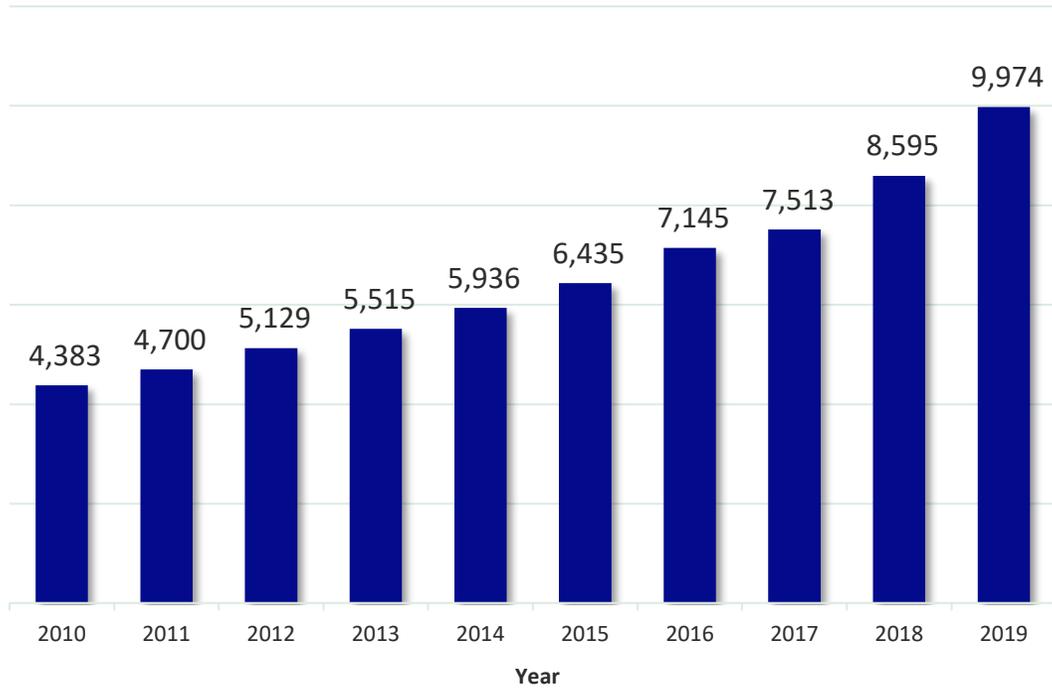
Item 1.



Community Snapshot & Context

Community Snapshot

HISTORICAL POPULATION TRENDS



Source: U.S. Census Bureau 2010-2019 5-Year Estimates

POPULATION PROJECTIONS

| Year | Growth Rate Scenarios | | |
|-------------|-----------------------|---------------|---------------|
| | 1.0% | 3.0% | 5.0% |
| 2020 | 10,591 | 11,826 | 13,061 |
| 2021 | 10,697 | 12,181 | 13,714 |
| 2022 | 10,804 | 12,546 | 14,400 |
| 2023 | 10,912 | 12,923 | 15,120 |
| 2024 | 15,071 | 17,691 | 20,606 |
| 2025 | 15,222 | 18,222 | 21,636 |
| 2026 | 15,374 | 18,769 | 22,718 |
| 2027 | 15,528 | 19,332 | 23,854 |
| 2028 | 15,683 | 19,912 | 25,047 |
| 2029 | 15,840 | 20,509 | 26,299 |
| 2030 | 15,998 | 21,124 | 27,614 |
| 2031 | 16,158 | 21,758 | 28,995 |
| 2032 | 16,320 | 22,411 | 30,445 |
| 2033 | 16,483 | 23,083 | 31,967 |
| 2034 | 16,648 | 23,775 | 33,565 |
| 2035 | 16,814 | 24,488 | 35,243 |
| 2036 | 16,982 | 25,223 | 37,005 |
| 2037 | 17,152 | 25,980 | 38,855 |
| 2038 | 17,324 | 26,759 | 40,798 |
| 2039 | 17,497 | 27,562 | 42,838 |
| 2040 | 17,672 | 28,389 | 44,980 |

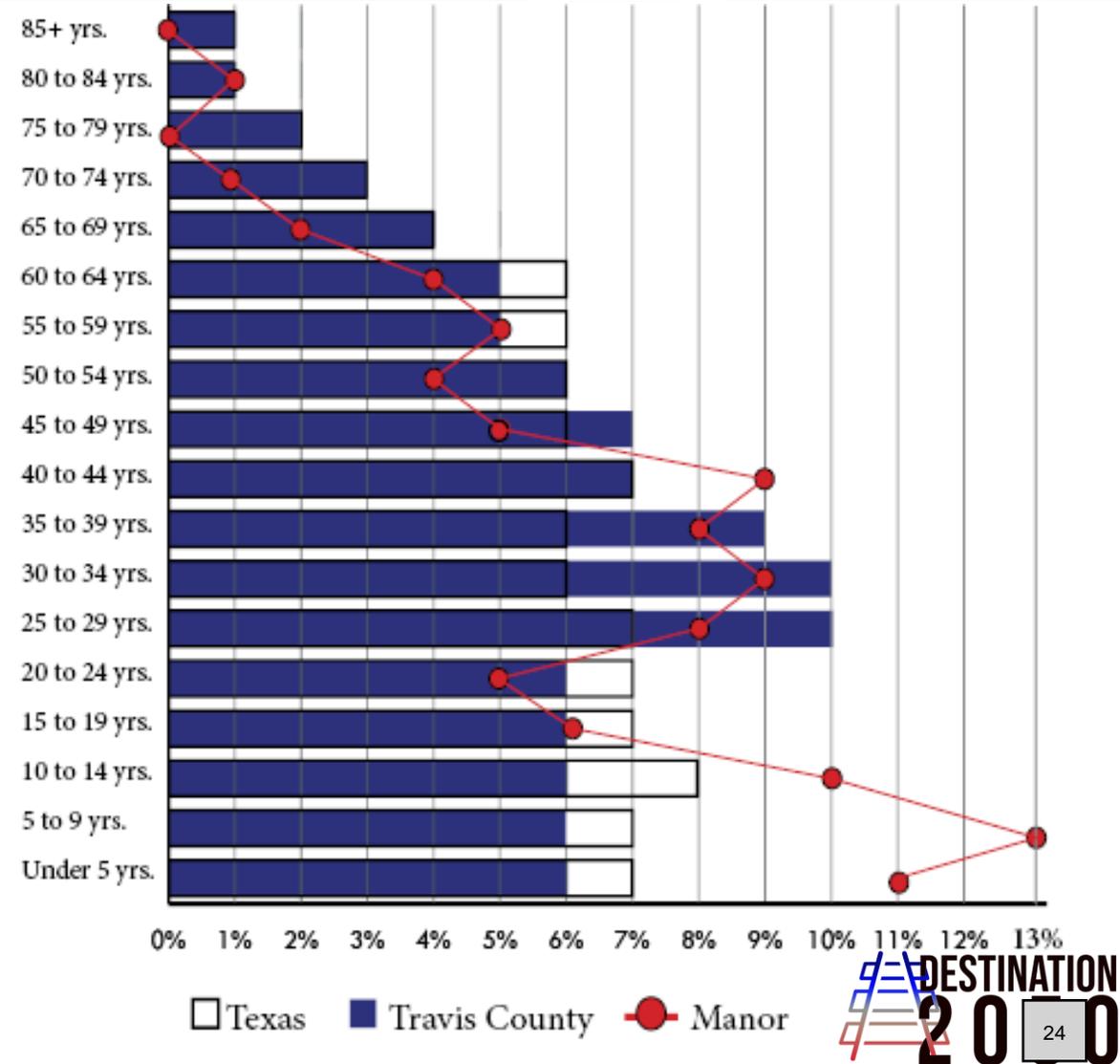
| Year | Growth Rate Scenarios | | |
|-------------|-----------------------|---------------|---------------|
| | 1.0% | 3.0% | 5.0% |
| 2045 | 18,574 | 32,911 | 57,407 |
| 2046 | 18,760 | 33,898 | 60,277 |
| 2047 | 18,948 | 34,915 | 63,291 |
| 2048 | 19,137 | 35,962 | 66,456 |
| 2049 | 19,329 | 37,041 | 69,778 |
| 2050 | 19,522 | 38,153 | 73,267 |

Source: Freese and Nichols, Inc. Population Projections
Based on U.S. Census Bureau 2019 5-Year Population Estimate

Community Snapshot

MEDIAN AGE (2019)

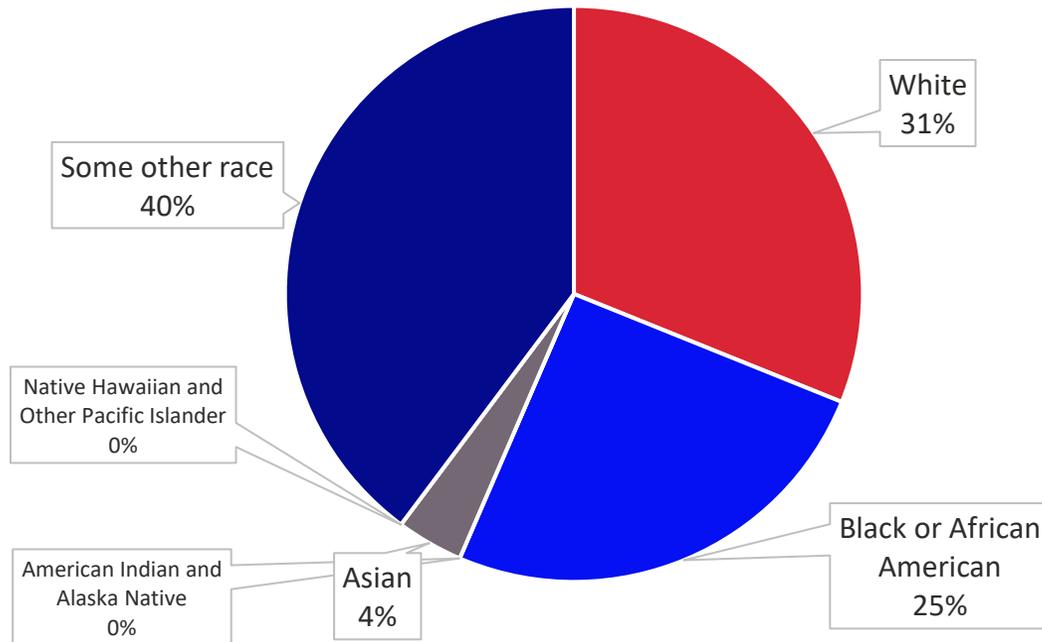
| | | |
|-------|---------------|-------|
| 29.2 | 34.2 | 35.1 |
| Manor | Travis County | Texas |



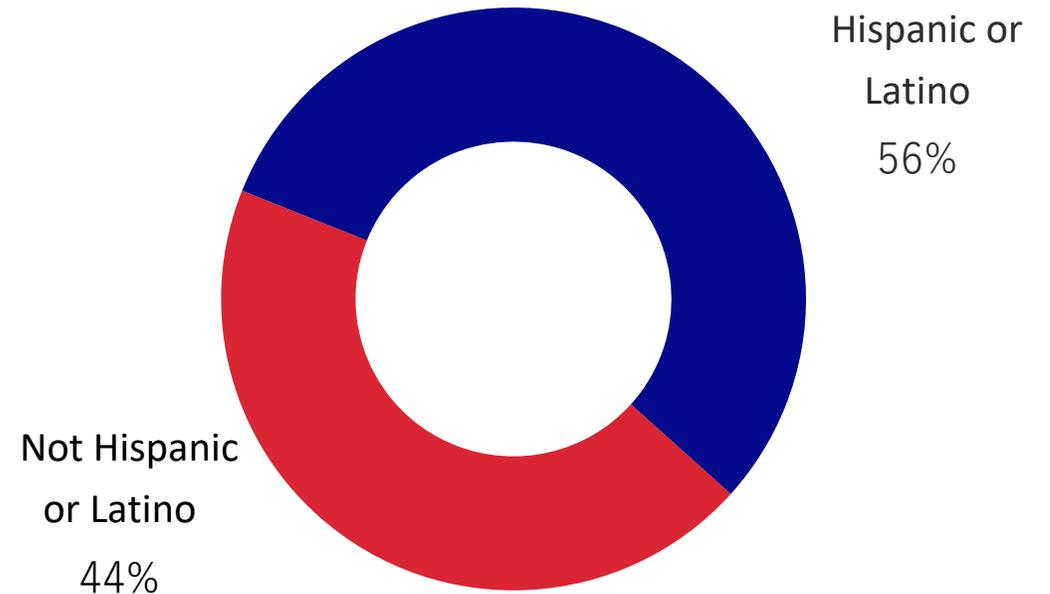
Source: U.S. Census Bureau 2010-2019 5-Year Estimates

Community Snapshot

RACIAL DISTRIBUTION



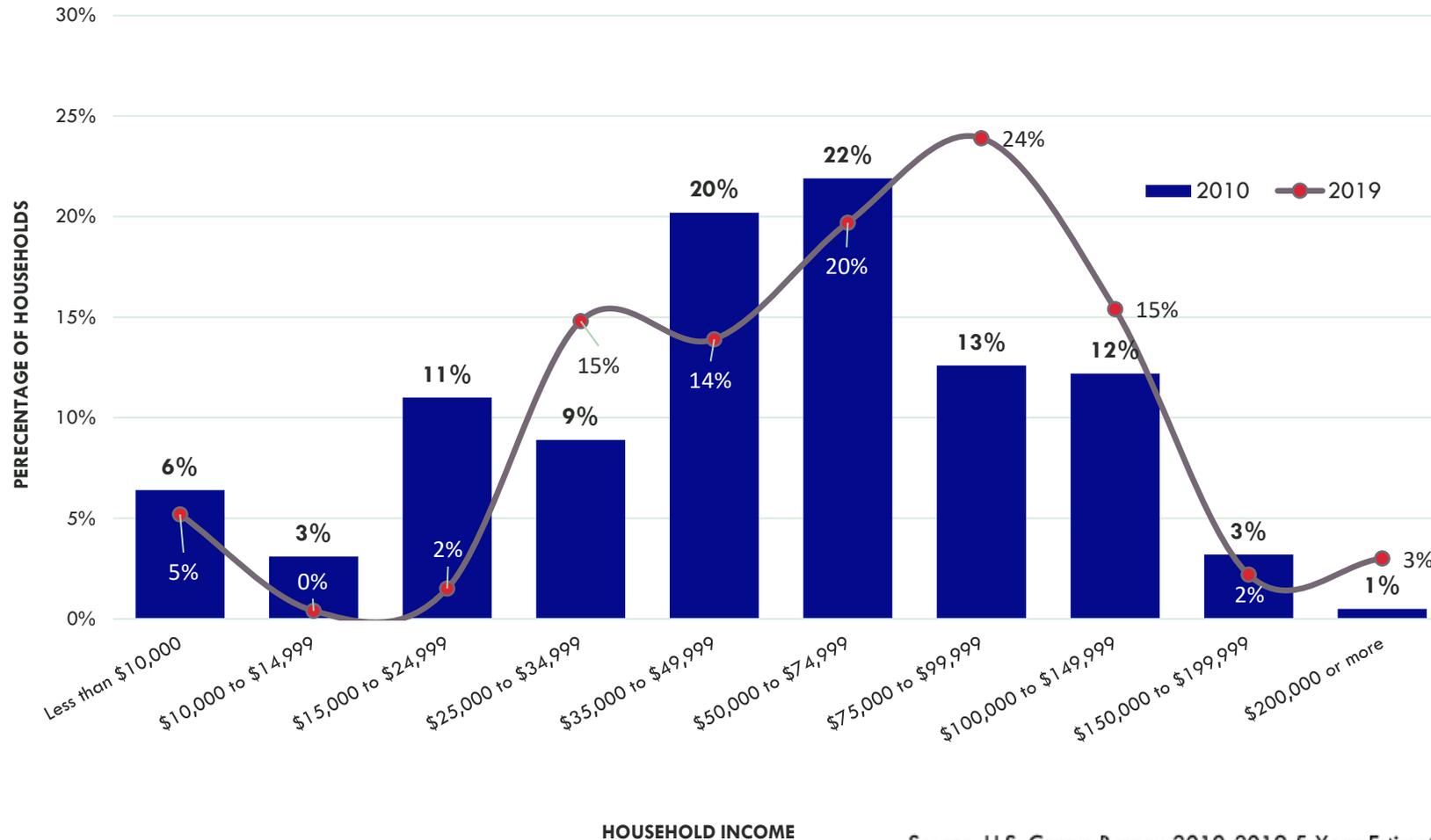
ETHNICITY



Source: U.S. Census Bureau 2010-2019 5-Year Estimates

Community Snapshot

HOUSEHOLD INCOME



MEDIAN HOUSEHOLD INCOME INCREASE 2010 to 2019

Manor **+35%**
 Travis County **+56%**
 Texas **+32%**

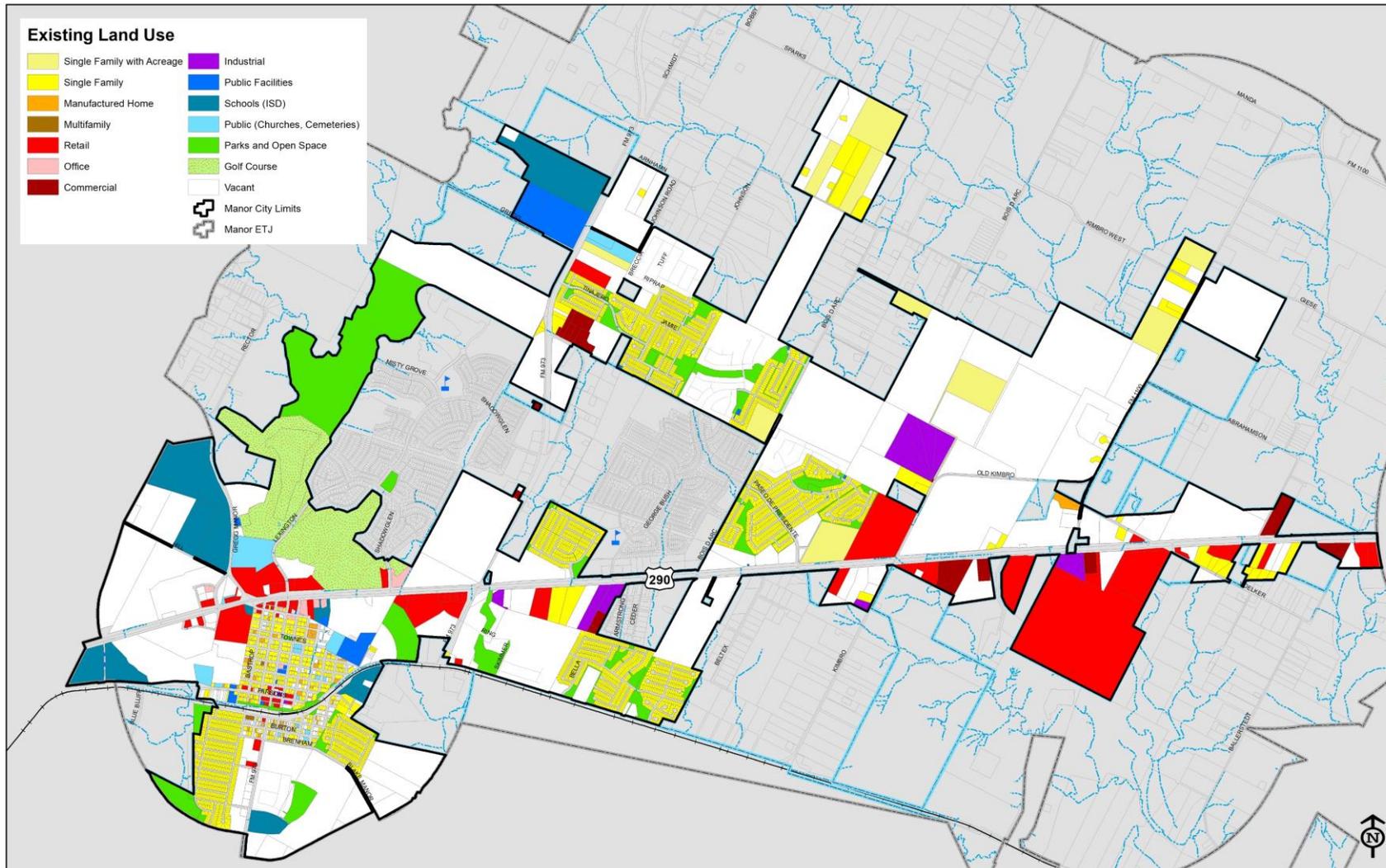
Community Snapshot

HOUSEHOLD TYPE

| Year | Household Data | | | | |
|------|----------------|------------------------|------------|------------------|-------------------|
| | Households | Average Household Size | Median Age | Household Income | Median Home Value |
| 2000 | 556 | 2.98 | * | * | * |
| 2010 | 1,466 | 3.30 | 29.5 | * | * |
| 2020 | 3535 | 3.36 | 31.5 | \$63,816 | \$184,263 |
| 2025 | 4,121 | 3.36 | 30.7 | \$70,560 | \$211,484 |



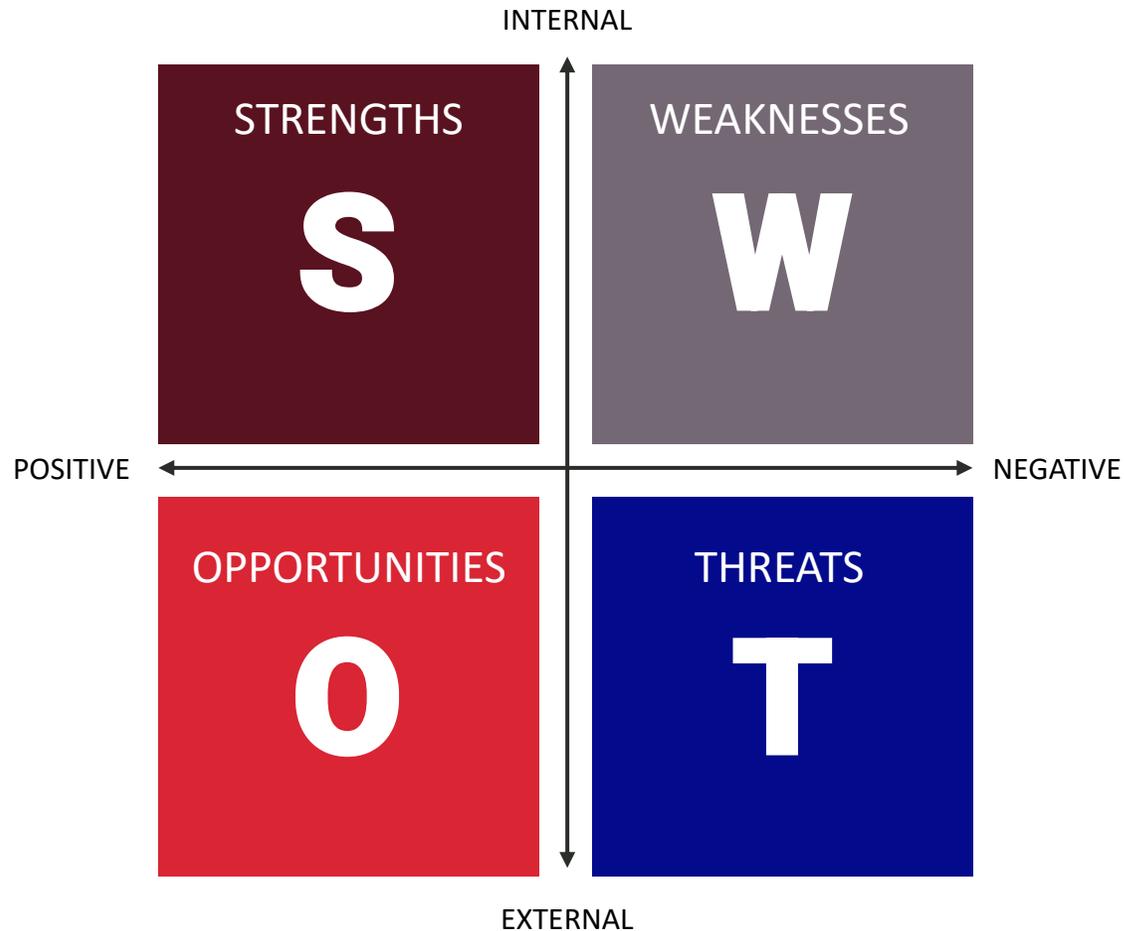
Existing Land Use Map



Let's Get Started!

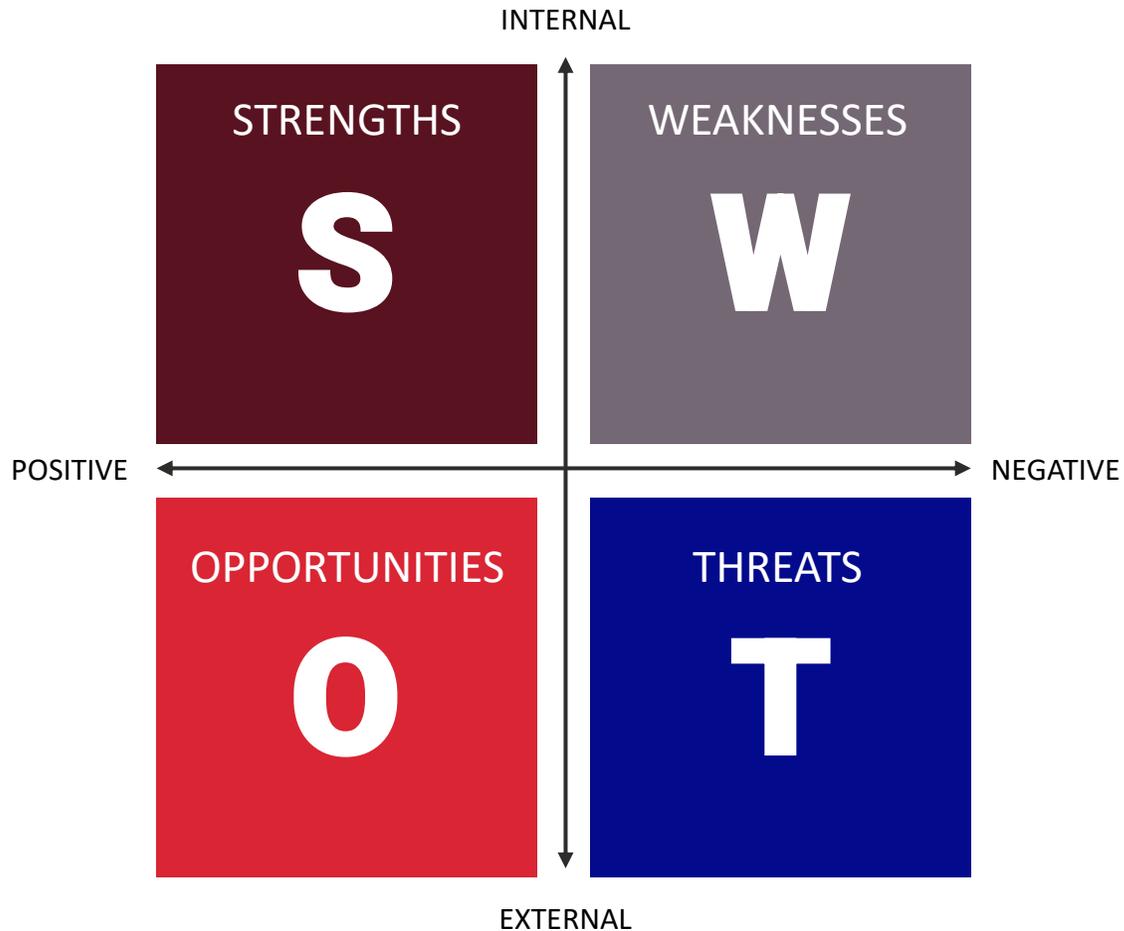
Issues, Opportunities, and Visioning Exercise

Manor's Current Strengths



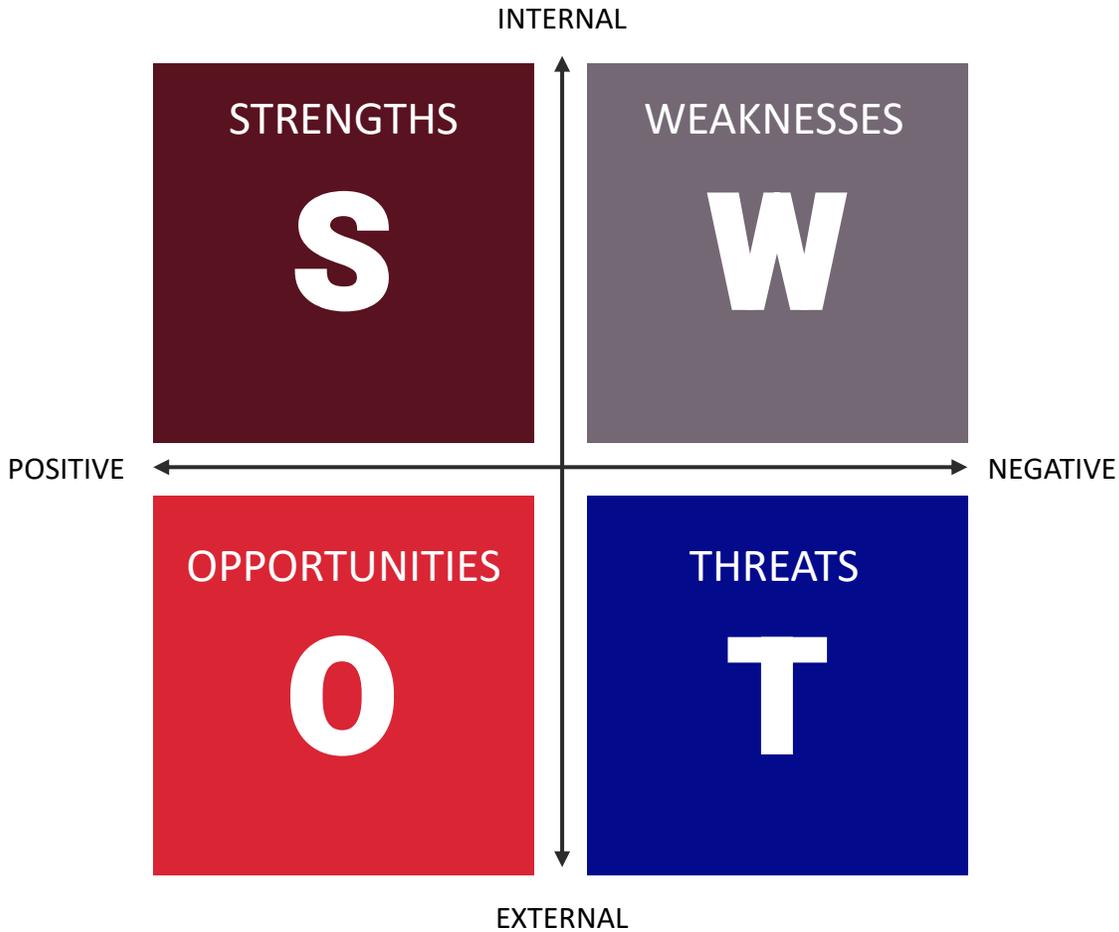
- Community activism
- Social engagement
- City employee leadership
- Lack of size allows flexibility to think outside of the box
- Proximity to Austin
- Affordability
- Small town networking
- Ideal place to live and work
- Growing community
- Local business leaders
- Location along Hwy 290 corridor (x2)
- Technology firms nearby - Tesla, Samsung (x2)

Manor's Current Weaknesses



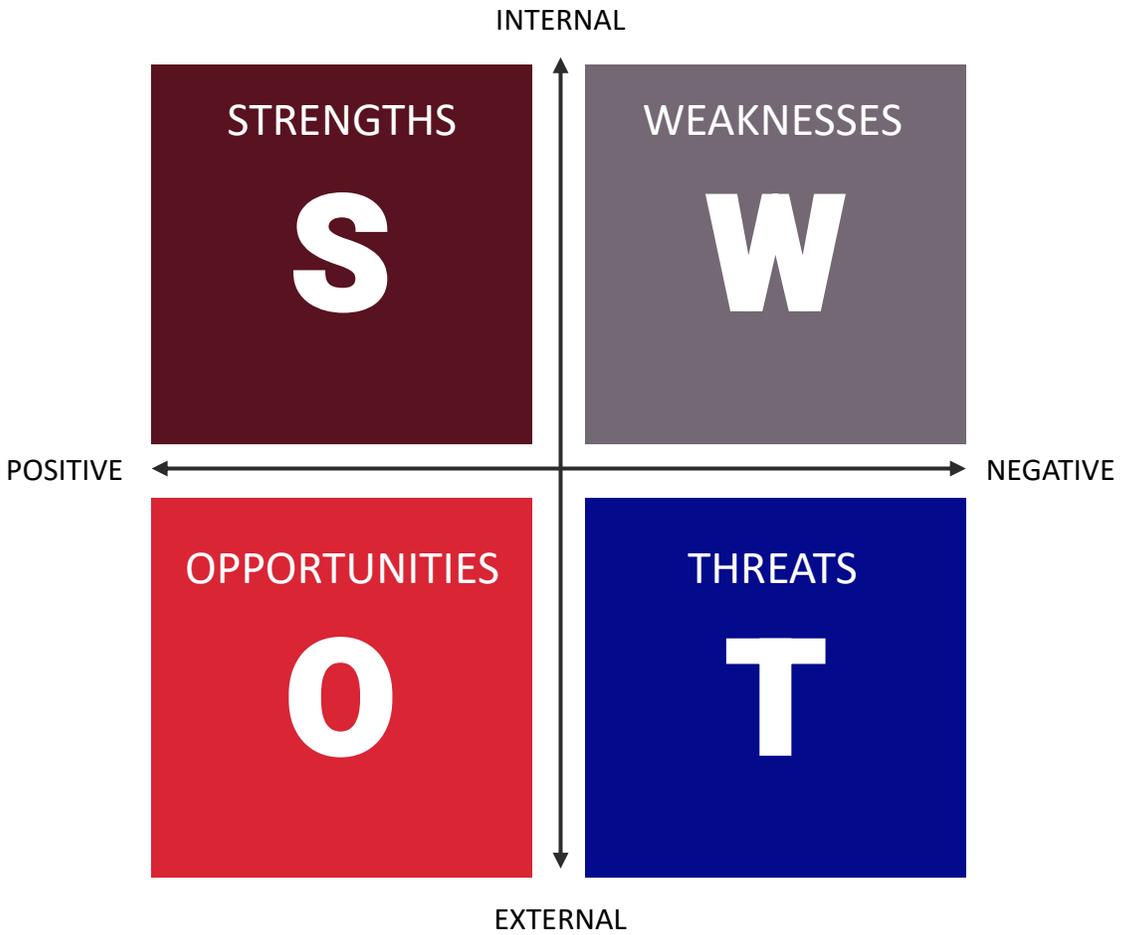
- Infrastructure spread across disparate entities (no ownership)
- No roadmaps for future projects
- Road conditions and traffic (x2)
- Dirty water for some sub-divisions
- Toxic chemical plants next to neighborhoods
- Lack of size and experience can limit resources to act on ideas that promote the well-being of the town before development overwhelms it.
- Ability to maintain growth
- Majority of area ETJ to the City
- Not enough parks or community facilities
- No grocery store
- Not enough options for entertainment

Opportunities for Manor's Future



- Roadway infrastructure, traffic
- Fun destinations (water park, movie theater)
- Outdoor trails and nature preserves
- Ongoing communications with government (Mayor's weekly TV show via social media)
- Community outreach
- Professional sports
- Manor has an opportunity to plan ahead for its business, transportation, recreation and housing needs while there is still land available.
- Manor can develop standards that allow for cohesive designs and prevent visual blights that plague larger cities.
- Expand city limits
- Optimize space for future industry growth

Threats for Manor's Future



- Roadway infrastructure, traffic (x5)
- Manor ISD
- Negligence related to infrastructure
- Lack of retail interests
- Cost cutting measures suggested by engineering firm that cause long term issues (wastewater treatment plant in the middle of the city making it smell like poop all the time)
- Looking like any suburban city and lose its uniqueness
- Small town politics
- A lack of planning for future growth
- Development along Hwy 290 lacks insight for comprehensive consistency and nature
- Tax burden and home market skyrocketing
- Legislature redistricting

Where we've been

How do you think the City has done over the last 10 years in managing development?



What does Manor want to be?

Visioning

What are your Big Ideas for Manor?

How do you envision Manor in 15 to 30 years?



What is your vision for Manor?

“Manor can become a **destination** and not a drive through by expanding options for **fun** and **outdoor activities**. Manor could have **good roads** and water **infrastructure**.”

“Manor should be a city that is **attractive, diverse, accessible, sustainable** and **livable**; one with sufficient employment and **recreational opportunities**.”

“Built by the community for the most **favorable** life experience. The home base for **families** connected to central TX.”

“An **inclusion** and **environmentally sustainable community** where people from all backgrounds can live, work, and play.”

“A **booming metropolis** with combination of many **residents** working and living in Manor; **visitors** are coming to Manor to enjoy the wide range of **entertainment venues** and options and **business hub**.”

Community Survey #1

We want to hear from you!

Take the Survey!

Welcome

We want to hear from you!

The City of Manor is in the process of updating its comprehensive plan, and we would like your input! Please take this quick survey to share your thoughts.

- 1. A comprehensive plan is the City's guidebook for decision-making over the next 20 to 30 years.
- 2. The City Council, Planning & Zoning Commission, and City Staff will use the plan to make important land use, budgeting, and development decisions.
- 3. Destination 2050 will address topics such as land use, mobility, infrastructure, neighborhoods, economic development, community image, and more.
- 4. We need your input! The community's vision will form the foundation of this plan.
- 5. Thank you for helping shape the future of Manor!

Priorities

Instructions: What are your priorities for the City's future? Rank the items by dragging and dropping them in the order of importance with the most important element at the top. You can suggest other priorities for consideration.

Move items here.

| | |
|--|---|
| Growth & Land Use: Land use types and where/how future development should occur | + |
| Transportation & Mobility: Efficient and safe vehicular, pedestrian, and bike mobility | + |
| Infrastructure: Streets, stormwater, water, and wastewater infrastructure to support the community's development | + |

Mapping Exercise

Put it on the map



Drag to comment

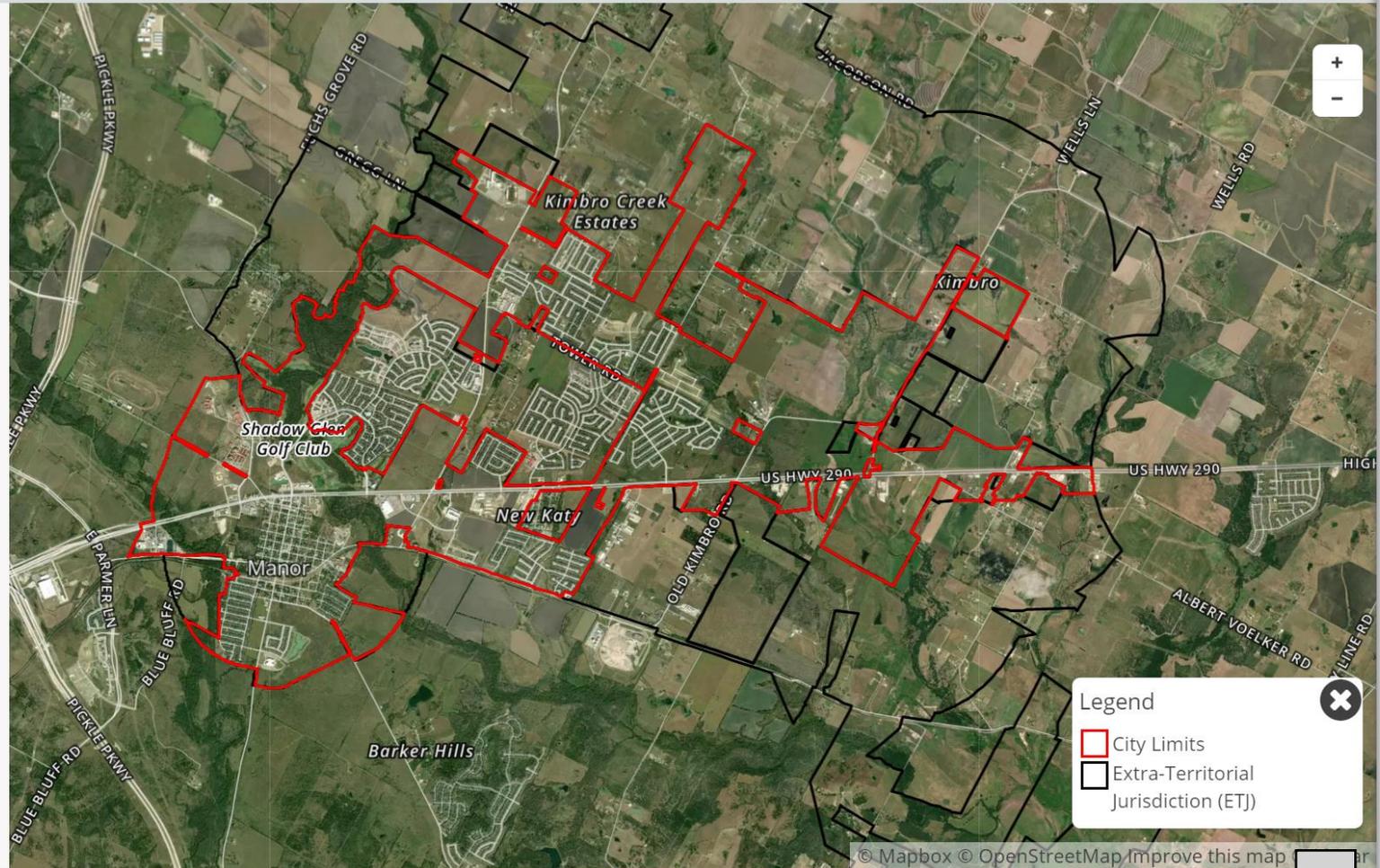


Return



What to do

Please provide feedback on various topics by dragging and dropping their pins onto the map. Indicate whether you are identifying a problem, an opportunity, or an idea you have, and provide a brief comment to explain. You can zoom in on the map for accuracy, and reposition the pins by dragging them.



Legend

- City Limits
- Extra-Territorial Jurisdiction (ETJ)

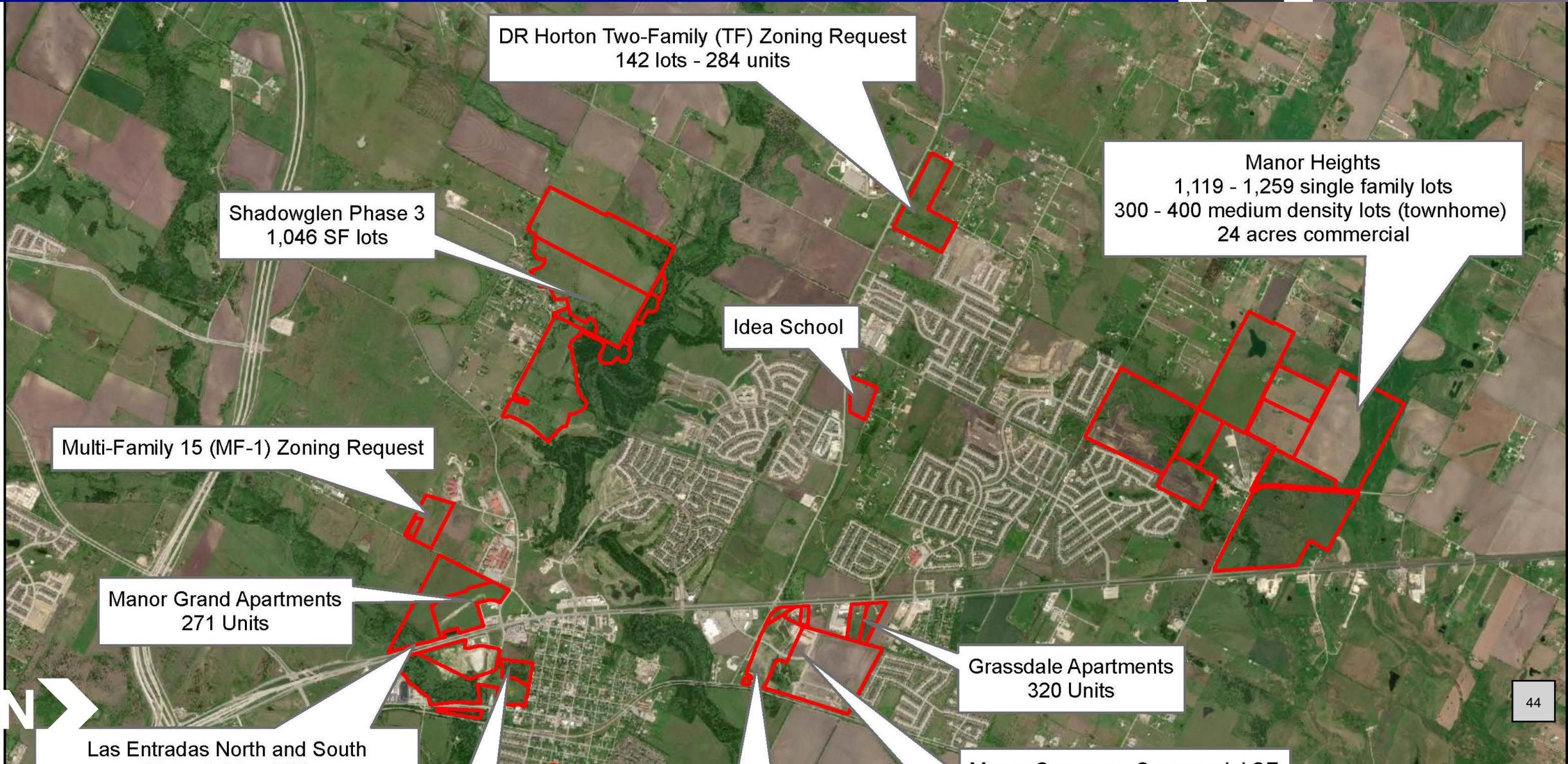


Development Activity

Development Map

Manor, TEXAS

Item 1.



Next Steps

Take the Survey!

Home Get Involved Team Documents Contact Us

Get Involved

Provide input to shape the Comprehensive Plan

Community Participation

The Destination 2050 Comprehensive Plan will be an action-oriented document that helps guide City decisions in Manor. Over the next 15 months, the City will host a variety of meetings, events, and engagement opportunities that will be open to the public.

We want to hear from you! What is your vision for the future of Manor?



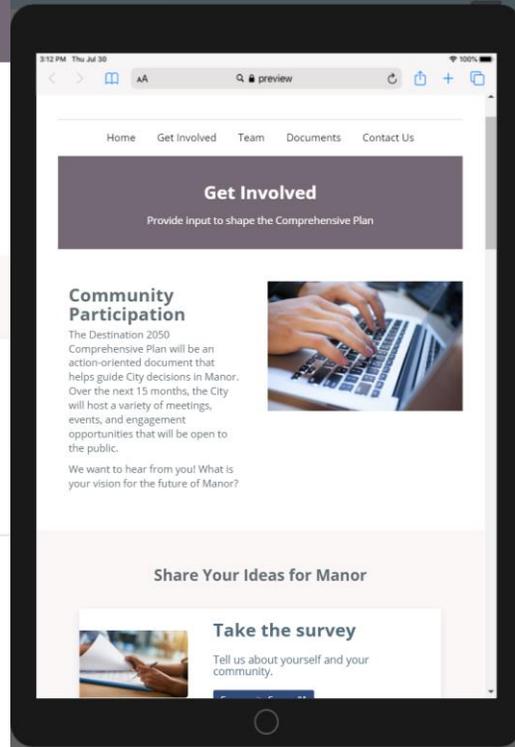
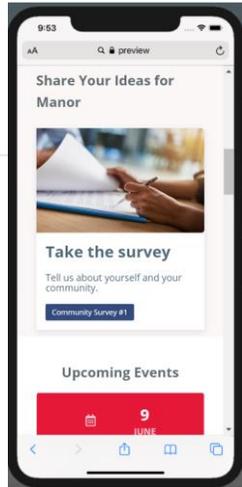
Share Your Ideas for Manor



Take the survey

Tell us about yourself and your community.

Community Survey #1



- Monitor the Project Website
- Take the online Survey
- Encourage Others to participate

Next Steps

- Take the Online Survey!
It's live now
- City Council Presentation *August*
- Community Meeting in **August**
- Next CPAC meeting in **August**

Item 1.





**COMPREHENSIVE PLAN ADVISORY COMMITTEE
REGULAR SESSION MINUTES
AUGUST 12, 2021**

PRESENT:

Prince John Chavis, Chair, Place 4

COMMITTEE MEMBERS:

- Julie Leonard, Place 1 (Absent)
- Tasha Green, Place 2 (Absent)
- Philip Tryon, Place 3
- Grant E. Loveless, Place 5 (Absent)
- Cecil Meyer, Place 6 (Absent)
- Lakesha Small, Place 7 (Absent)

CITY STAFF:

Scott Dunlop, Development Services Director

REGULAR SESSION – 6:30 P.M.

With no quorum of the Comprehensive Plan Advisory Committee (CPAC) members present, the regular session of the Manor CPAC Committee was cancelled by Chair Chavis at 7:20 p.m. on Thursday, August 12, 2021, in the Council Chambers of the Manor City Hall, 105 E. Eggleston St., Manor, Texas.

These minutes approved by the Comprehensive Plan Advisory Committee on the 8th day of September 2021.

APPROVED:

Prince J. Chavis
Chair

ATTEST:

Scott Dunlop
Development Services Director



AGENDA ITEM SUMMARY FORM

PROPOSED MEETING DATE: September 8, 2021
PREPARED BY: Scott Dunlop, Interim City Manager / Development Services Director
DEPARTMENT: Development Services

AGENDA ITEM DESCRIPTION:

Consideration, discussion, and possible action on the community snapshot.

BACKGROUND/SUMMARY:

LEGAL REVIEW: Not Applicable
FISCAL IMPACT: No
PRESENTATION: No
ATTACHMENTS: No

- Cover Memo
- MMT Survey #1 Summary

STAFF RECOMMENDATION:

PLANNING & ZONING COMMISSION: **Recommend Approval** **Disapproval** **None**

TO: Comprehensive Plan Advisory Committee
CC: Scott Dunlop, AICP, Assistant Director of Development Services
FROM: Chance Sparks, AICP, CNU-A, Freese and Nichols
SUBJECT: Survey Results and Future Steps for Engagement
DATE: 8/6/2021
PROJECT: Comprehensive Plan and Parks, Recreation and Open Space Plan

With this memo you will find a summary of the online survey results for the first survey. The survey was completed by 279 individuals, which is in-line with what we expect for a study area the size of Manor, taking place during the summer and with limited precedent for community participation (no previous comprehensive plan, in this case).

The goal of the survey was three-fold: to provide a baseline of information to begin developing a vision and guiding principles, to identify topical areas to focus on and in what ways during future engagement, and to identify practical equity gaps in virtual engagement given descriptions of social media use.

Prior to the meeting, we ask that you review the feedback received via the survey. We will be discussing three overarching items in addition to the survey results themselves:

- Drafting Potential Vision Statements
- Guiding Principles
- Next Steps in Engagement

Vision and Guiding Principles

The survey results in particular point towards a desire for significant transformation in Manor, and this seems consistent with what was heard in the first Comprehensive Plan Advisory Committee meeting and earlier City Council meetings. This presents a great opportunity, but one that is not without challenges. We believe one of the greatest challenges in Manor will be prioritization—put simply, where do you start? This does not need to be solved at this meeting, but we want you to start thinking in this framework when we enter topical discussions.

The vision statement will be a more in-depth discussion during our meeting.

We believe we have seen five guiding principles emerge from the prior CPAC meeting, these survey results and some preliminary conversations with likely stakeholder groups, described generally below:

- **Embedded Equity** – This is the idea that fairness & equity should be a prevailing thought in EVERY aspect of this plan, fully interwoven, and impacting all other guiding principles. It is not a single subject; it is a part of every subject. The plan should advocate and ensure fairness and

equity in providing for the housing, services, health, safety and livelihood needs of all people and groups.

- **Healthy Community** – Ensure public health needs are recognized and addressed through provisions for healthy foods, physical activity, access to recreation, health care, environmental justice and safe neighborhoods.
- **Connected Community** – Create a community where residents can walk short distances from home to destination for daily needs. The City should be walkable and designed with walkers, cyclists, and vehicles in mind. People should be connected to opportunity, whether that be economic, educational, or social well-being. The community should also be connected technologically through broadband and other infrastructure like fiber to provide residents with the internet they need to work from home and access education. Lastly the City should be connected to the region via multiple modes of transportation whether its highways, Metrorail, or trails.
- **Resilient, Transformative Economy** – The economy should be diversified, with greater opportunities for the people of Manor to achieve financial stability and enhanced quality of life through local access to jobs and educational opportunity. Manor should seek to support businesses already here, start-ups and local entrepreneurs and new businesses seeking a skilled workforce that allows Manor’s residents to work here in addition to living here. This should be especially attentive towards groups that may have historically lacked access to capital and opportunity.
- **Livable Places for All** – The building environment should work together to provide sustainable places for living, working and recreation, creating an enviable quality of life on which to base identity, sense of place and environmental stewardship. Opportunities like downtown revitalization and transit-oriented development fit into this conversation, but so do efforts to stabilize neighborhoods and encourage reinvestment without displacement.

Next Steps in Engagement

To increase the probability of equitable outcomes, equitable engagement must guide the planning process. Increased awareness and enhanced engagement practices are prerequisites for equitable engagement. This involves a coordinated strategy and strong partnership with advocacy organizations, institutions, and community groups. Inclusive engagement strategies require:

- **Monitoring Participation:** Identify who’s missing and seek them out.
- **Adjusting:** Remain dynamic with resources and methods.
- **Creativity:** Tailor materials and methods so that they resonate and are relevant to the diverse people we need to serve.

As we discussed, this survey is the first of MANY engagement efforts, and that its results would shape engagement going forward. We are likewise remaining mindful of the emerging threat of COVID variants. This survey represents maybe ten percent of the engagement effort, and helps to establish targets and gaps.

Manor has a highly diverse population. While we experienced success, some cohorts emerged as gaps to address. During the meeting, we will discuss various approaches to reaching these cohorts. As we have

said, we seek to avoid “engagement theater” and achieve meaningful engagement. This requires us to *plan with humility* – to recognize we do not have all the answers and make no assumptions.

Three gaps have emerged in the outreach that warrant special consideration. While all three are shaped in some degree by the inclusion of the Manor ETJ rather than just the city limits, we believe the gaps need further discussion and recommendations for outreach. We likewise believe future engagement during the school year, partnering with the school district to reach audiences, will enhance all outreach.

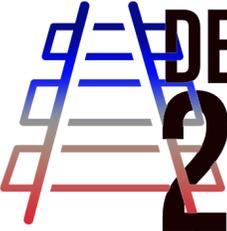
- Hispanic, Latino and Spanish origin – we believe this may be specifically a gap in those families that speak a language other than English primarily at home. While the survey included a Spanish alternative, our experience and those of most planning efforts show survey approaches may not be the best way to reach people with these characteristics. Often, there is a need to rely on in-person engagement via stakeholder/focus groups and trusted community leaders. Likewise, it is not uncommon for people to register no response to race and ethnicity questions. Roughly 83 percent of unique stakeholders answered this question.
- Black and African American participation – We suspect this may be a result of selecting multiple responses as well as those choosing not to respond. Roughly 83 percent of unique stakeholders answered this question.
- Participation by Those Renting Homes – This is heavily influenced by the inclusion of the ETJ, but it does not explain away the gap. Oftentimes this is the result of people that recently moved to a community, and thus are not “plugged-in” to local government and community activities. Manor has few large multifamily complexes, meaning rental properties tend to be distributed in smaller buildings and homes. School-based outreach tends to be especially effective in these circumstances.

One of our positive observations from survey responses is that, despite these gaps, there is clear awareness of equity consideration. This is most pronounced in free-response comments regarding access to jobs, parks, libraries and healthy food. We do, however, note some issues that may be emerging in Manor due to regional pressures, such as housing affordability/accessibility.

With gaps identified, we have begun contacting groups for possible stakeholder/focus group interviews. Some groups we have contacted include:

- Austin Area Urban League
- One Voice Central Texas
- Interfaith Action of Central Texas
- Keep Austin Affordable
- Area churches
 - We have already had positive conversations with Father Henry Cuellar, Jr. at St. Joseph Catholic Church
- Al Noor Muslim Community Center
- Black Leaders Collective
- GO! Austin/iVAMOS! Austin (GAVA)

We will also be discussing your relationships as CPAC members, and relationships of other leaders like City Council as appropriate avenues for outreach. As important, we will be looking to you for suggestions on creative approaches to resonate with the diverse people we need to serve.



**DESTINATION
2050**

COMMUNITY SURVEY #1 SUMMARY

JULY 28, 2021

ABOUT THE ONLINE SURVEY

An online survey was launched to gather input from the community regarding the priorities of the community and opportunities for the future of Manor. The survey was open from June 17, 2021 to July 16, 2021. The survey could be viewed on either a computer or a mobile device and structured with a Spanish language alternative with the click of a button. The survey was promoted through the city's website, email distribution lists, flyers, and social media. This summary presents the results of the online survey.

When reviewing this summary, please note that participants are not required to answer every question, and some questions require multiple responses. The total number of responses may appear less or more than the total number of participants.

SURVEY TRAFFIC SUMMARY

3017

Total Visits

978

Unique Users

1:51

Average Time (minutes)

279

Unique Stakeholders

205

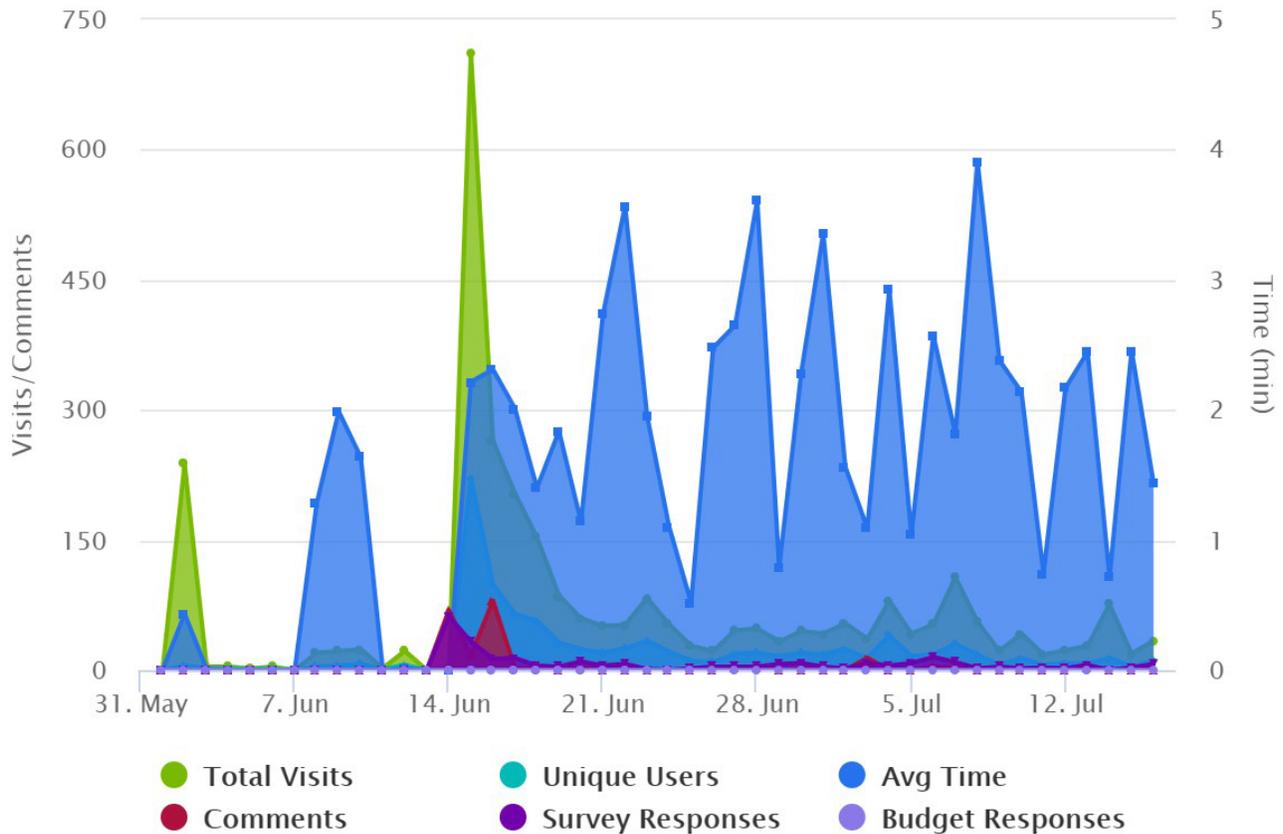
Comments

263

Survey Responses

PARTICIPATION BY DATE

The following charts show the number of engagements per day.



STAKEHOLDER ENGAGEMENT TERMINOLOGY

Total Visits - The total number of visits to your project site

Unique Users - The total number of unique people viewing your site (generally determined by using the same browser)

Average Time - The average time people are spending on the site viewing and interacting with the project

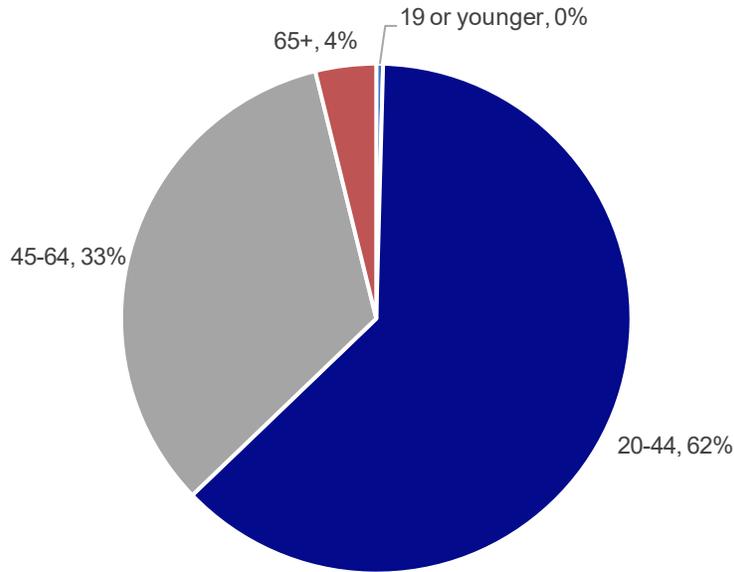
Unique Stakeholders - The number of people who are interacting with the site (adding comments/ answering surveys)

Comments - The total number of comments on your site

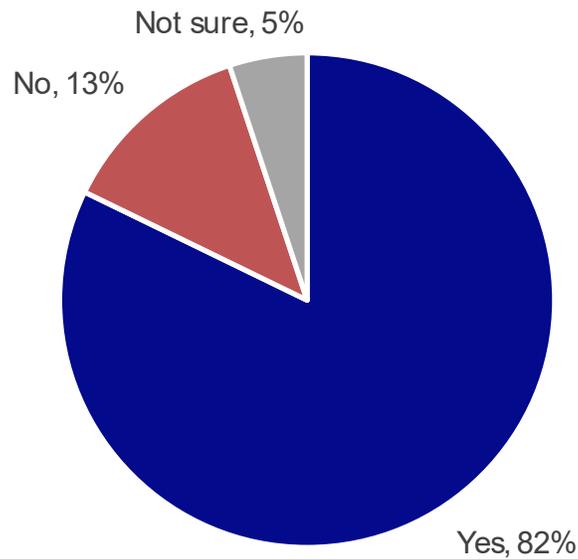
Survey Responses - The total number of survey responses on your site

DEMOGRAPHIC SUMMARY

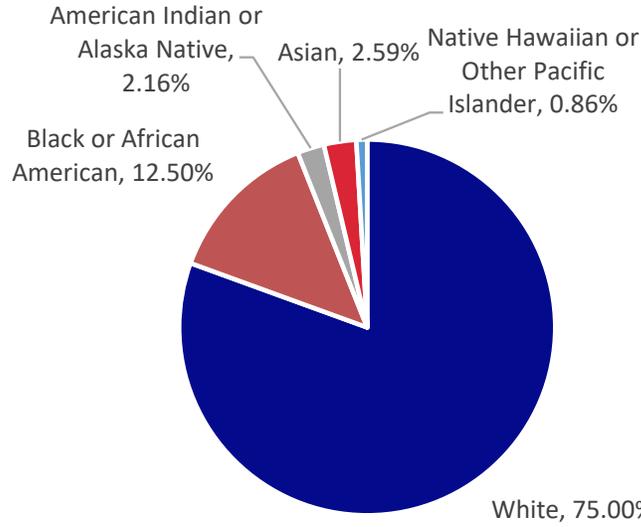
What is your age?



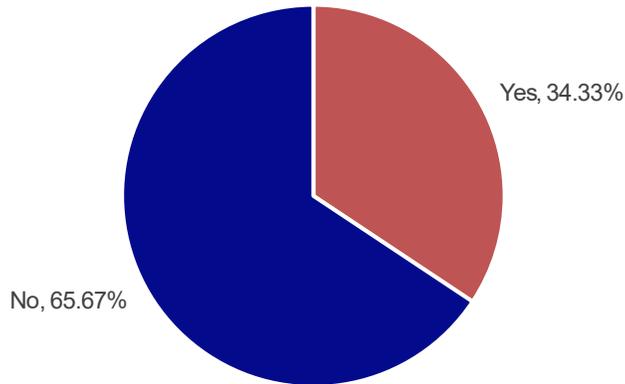
Do you live in the City of Manor?



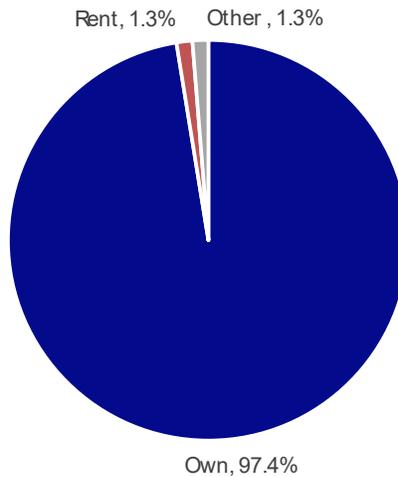
Please specify your race.



Are you of Hispanic, Latino, or Spanish origin?



Do you own or rent your current residence?

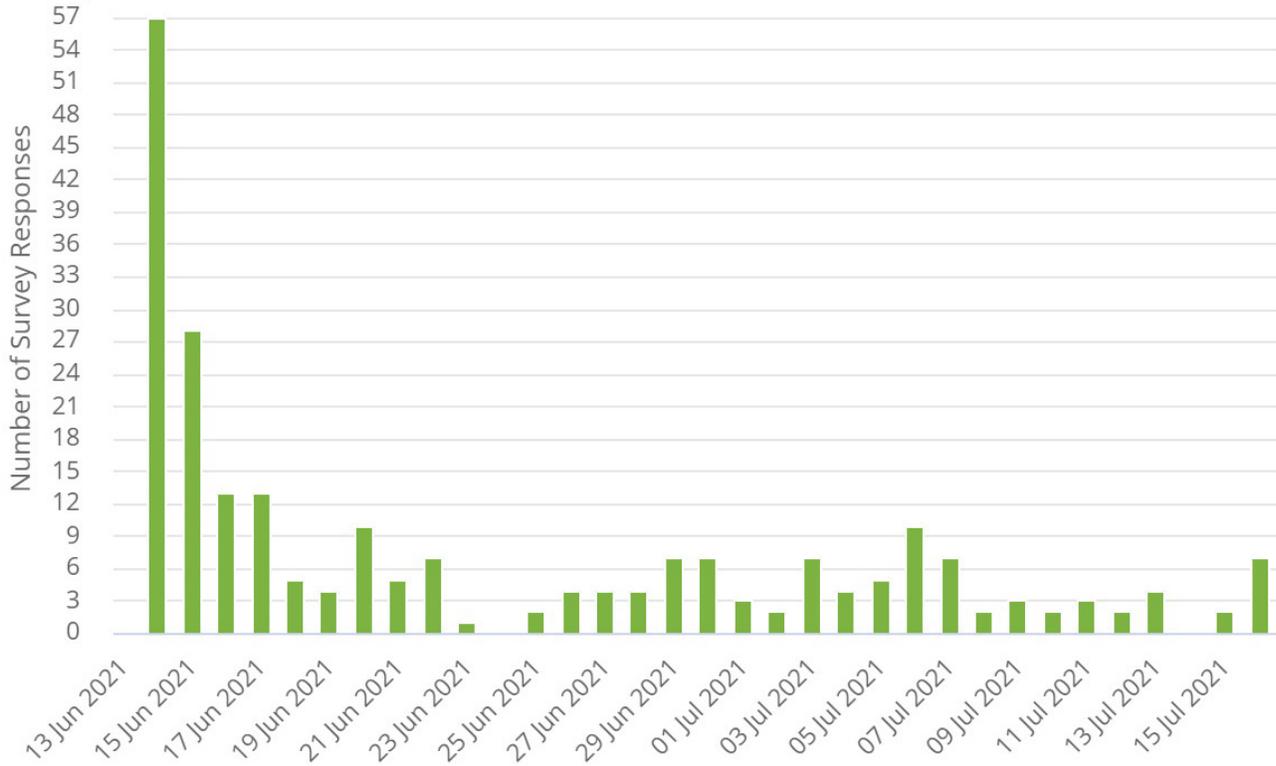


SURVEY TRAFFIC

The survey was launched June 14 2021 and closed July 16 2021. The number of survey responses by day are shown below.

| Date | Survey Responses |
|--------------|------------------|
| 14 Jun 2021 | 57 |
| 15 Jun 2021 | 28 |
| 16 Jun 2021 | 13 |
| 17 Jun 2021 | 13 |
| 18 Jun 2021 | 5 |
| 19 Jun 2021 | 4 |
| 20 Jun 2021 | 10 |
| 21 Jun 2021 | 5 |
| 22 Jun 2021 | 7 |
| 23 Jun 2021 | 1 |
| 24 Jun 2021 | 0 |
| 25 Jun 2021 | 2 |
| 26 Jun 2021 | 4 |
| 27 Jun 2021 | 4 |
| 28 Jun 2021 | 4 |
| 29 Jun 2021 | 7 |
| 30 Jun 2021 | 7 |
| 01 Jul 2021 | 3 |
| 02 Jul 2021 | 2 |
| 03 Jul 2021 | 7 |
| 04 Jul 2021 | 4 |
| 05 Jul 2021 | 5 |
| 06 Jul 2021 | 10 |
| 07 Jul 2021 | 7 |
| 08 Jul 2021 | 2 |
| 09 Jul 2021 | 3 |
| 10 Jul 2021 | 2 |
| 11 Jul 2021 | 3 |
| 12 Jul 2021 | 2 |
| 13 Jul 2021 | 4 |
| 14 Jul 2021 | 0 |
| 15 Jul 2021 | 2 |
| 16 Jul 2021 | 7 |
| Total | 234 |

NUMBER OF RESPONSES BY DAY



PRIORITIES

Survey participants were asked to select the top 5 short-term projects in ranking order from 1 to 8, with 1 being the highest priority. The table below shows the weighted score in the last column. The topics are ranked from highest to lowest priority.

| Priority | 1st | 2nd | 3rd | 4th | 5th | 6th | 7th | 8th | Total | Weighted Score |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-------|----------------|
| Transportation & Mobility: Efficient and safe vehicular, pedestrian, and bike mobility | 54 | 29 | 11 | 13 | 10 | 10 | 6 | 4 | 137 | 5.16 |
| Infrastructure: Streets, stormwater, water, and wastewater infrastructure to support the community's development | 36 | 31 | 19 | 12 | 6 | 13 | 6 | 4 | 127 | 4.59 |
| Economic Development: Businesses and employment to meet the community and regional needs | 26 | 24 | 22 | 11 | 14 | 7 | 16 | 5 | 125 | 4.10 |
| Growth & Land Use: Land use types and where/how future development should occur | 18 | 18 | 27 | 14 | 21 | 13 | 6 | 11 | 128 | 3.93 |
| Parks & Open Space: Parks, trails, and open spaces that preserve nature, promote a healthy lifestyle and well-being, while offering equitable opportunities for residents to recreate | 12 | 13 | 18 | 15 | 15 | 21 | 17 | 10 | 121 | 3.25 |
| City Services & Facilities: City services and facilities like the library and recreation center | 10 | 7 | 14 | 18 | 20 | 18 | 16 | 15 | 118 | 2.93 |
| Urban Design & Character: Promoting a positive image and enjoyable experience within Manor | 5 | 8 | 10 | 24 | 19 | 11 | 12 | 27 | 116 | 2.64 |
| Housing & Neighborhoods: Ensuring the right mix of housing types, affordability, and neighborhood conditions | 4 | 10 | 9 | 17 | 10 | 11 | 25 | 28 | 114 | 2.38 |

ADDITIONAL COMMENTS

Please suggest another priority, if one is missing.

| # | Feedback |
|----|--|
| 1 | Electric charging stations |
| 2 | Focus on safety, strong police force. Not a Blue Lives Matter guy but I would like a safer city. |
| 3 | Manor needs a youth building to keep our teens active in sports and positive hangouts. |
| 4 | Better schools |
| 5 | Entertainment |
| 6 | Get a quiet zone for the train that comes through our town at 3 am, 4am, 5am i |
| 7 | Grocery store |
| 8 | Revitalize downtown |
| 9 | Better grocery stores, retail shopping and restaurants. |
| 10 | Roads all around the area need repair/widening/ turn lanes/signals desperately! Public Transit from the neighborhoods along 290 into all areas of Manor. Not everyone has a car or is old enough to drive, but still needs to get safely to shopping (beyond Walmart)/services. |
| 11 | More restaurants and major retailer like target Home Depot/Lowe's |
| 12 | City pool, stop lights on 973 near Stonewater |
| 13 | Public safety. Ensure we have enough first responders to keep us safe. |
| 14 | Street and railroad intersection upkeep |
| 15 | Trees, greenery, shade |
| 16 | Walkability, it's too dangerous to walk around, and too far to walk anywhere. |
| 17 | Fix the roads.... |
| 18 | *** Expand roads/reduce congestion!!! |
| 19 | Street expansion and maintenance |
| 20 | HEB- replace Manor Grocery |
| 21 | Grocery store, traffic on 290 |
| 22 | EXTEND TOLL ROAD TO BOIS D'ARC. |
| 23 | More businesses other than fast food and pass through businesses. |
| 24 | Including Shadowglen residents in city votes. I have a Manor address, my kids go to Manor schools, I should and eat as much as I can in Manor, I would like to have a say in the politics too. |
| 25 | Fixing Manor's deteriorated streets should be priority one. |

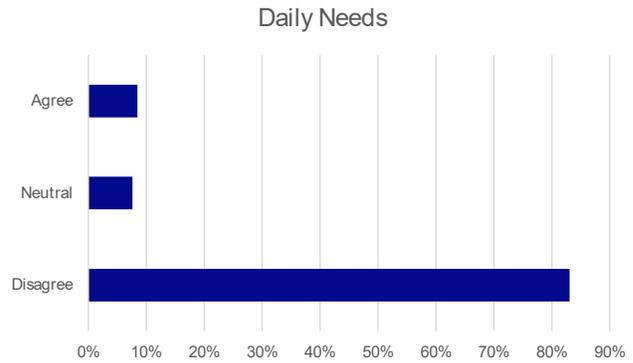
| # | Feedback |
|----|---|
| 26 | Truthfully my biggest concern is lack of businesses (regardless of local or National brands) and infrastructure of roads! Also I am worried of the lack of schools! The city is growing and the schools are becoming overcrowded! |
| 27 | Blake manor road needs another road to intersect or make it two lanes each way |
| 28 | Diversity and Inclusion Policies |
| 29 | A recreational facility for the kids and families pool, games , classes |
| 30 | Grocery Store like HEB would be awesome!! |
| 31 | Building more without improving the infrastructure of the roads |
| 32 | Water supply reservoirs and wastewater interceptors need to be prioritized over WSCs and lift stations |
| 33 | Community resources like HEB, farmers markets, more restaurant variety |
| 34 | HEB |
| 35 | Bring businesses that are more likely to hire local residents. |
| 36 | We need an HEB! |
| 37 | Public library, HEB, |

MANOR TODAY

GROWTH & LAND USE

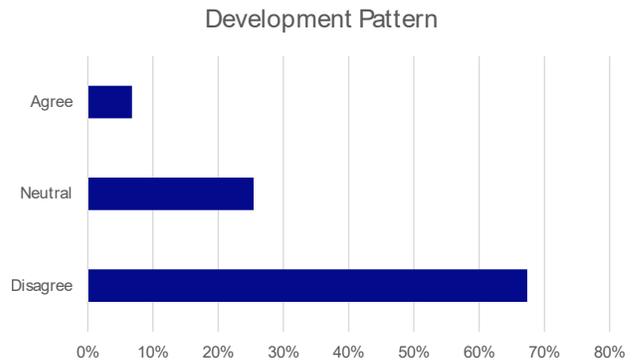
Daily Needs: I do most of my shopping in Manor.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 20 | 8.47% |
| Neutral | 18 | 7.63% |
| Disagree | 196 | 83.05% |
| Total | 234 | 100% |



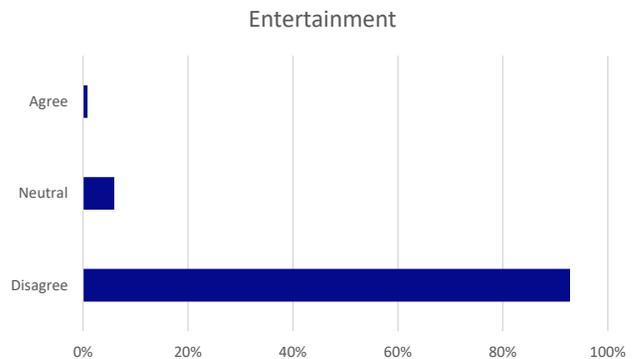
Development Pattern: Manor has the right mix of land use types, density, and open spaces.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 16 | 6.78% |
| Neutral | 60 | 25.42% |
| Disagree | 159 | 67.37% |
| Total | 235 | 100% |



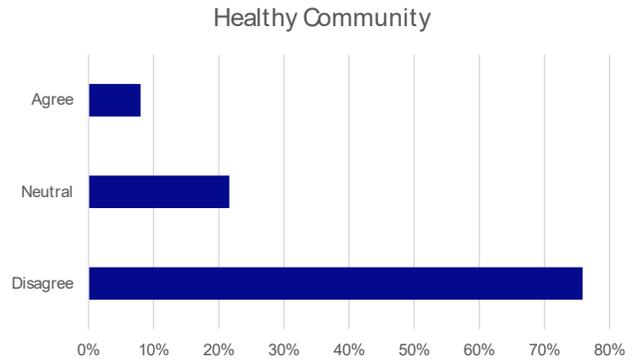
Entertainment: Manor has the types of activities and entertainment that I enjoy.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 2 | 0.85% |
| Neutral | 14 | 5.93% |
| Disagree | 219 | 92.80% |
| Total | 235 | 100% |



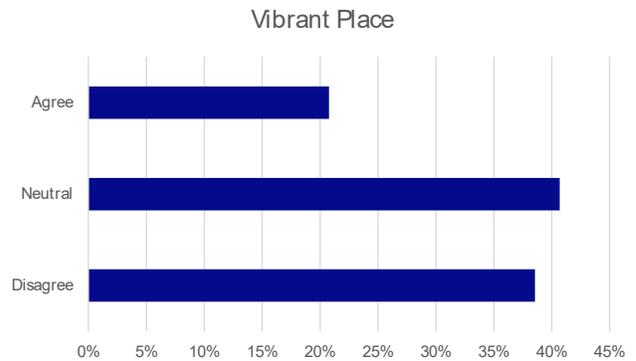
Healthy Community: Manor has adequate access to fresh food, health and medical care, and recreational amenities.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 6 | 46% |
| Neutral | 51 | 20% |
| Disagree | 179 | 9% |
| Total | 236 | 100% |



Vibrant Place: I think of Manor as a vibrant, welcoming place.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 49 | 20.76% |
| Neutral | 96 | 40.68% |
| Disagree | 91 | 38.56% |
| Total | 236 | 100% |



ADDITIONAL COMMENTS

Suggest another Growth & Land Use statement you would like to address.

| # | Feedback |
|----|---|
| 1 | HEB urgently needed |
| 2 | Reasonable distance to recreational facilities |
| 3 | Please don't go for another fast food. We need more playscapes, splashpads, and or skating rinks in the park. We also, desperately need a grocery store! |
| 4 | Honest statement: Manor looks like a modern city or somewhere I would actually enjoy to live in. Or does Manor seem like just another fuel stop town? |
| 5 | The closest hospital is too far away. We have no true grocery store closer than Pflugerville or Elgin. There is no family entertainment in this city. We go to Pflugerville for everything we need. HEB, Costco, furniture stores, entertainment. |
| 6 | We need an enclosed dog park |
| 7 | Manor needs a grocery store. |
| 8 | More businesses, besides Walmart, add library, pharmacy, fix the broken streets and add more lampposts for more visibility |
| 9 | N/A |
| 10 | Manor needs to grow beyond 290. Manor needs more growth East-West apart from 290, both for pedestrian and vehicle traffic. |
| 11 | Supermarket options other than Walmart. How many more gas stations do we need in Manor? |
| 12 | A HEB or grocery store |
| 13 | No more gas stations or auto parts stores |
| 14 | Provide shopping center and HEB |
| 15 | We need businesses that are not gas station/ convenience stores/ fast food! We need grocery stores, recreation, entertainment, a large city park with library ...& ways to connect Manor proper with the outlying housing so we feel like one community. |
| 16 | Need grocery stores and hardware stores. We have gas stations, liquor stores, fast food, etc. But we need more in order to keep pace with surrounding communities. Population is out-pacing needs, sending people to Pflugerville or Austin or Elgin when they need services or goods. Walmart alone is not cutting it. |
| 17 | H-E-B is needed as well as a Home Depot |
| 18 | Manor is a growing suburb |
| 19 | I love Manor so please forgive my disagreements. I believe we need to have more opportunities to eat, work and play in Manor than we do now and I feel like Manor could be so much more than just a bedroom community for Austin. |

| # | Feedback |
|----|--|
| 20 | Manor is stuck in quick sand. No good shopping stores. Community engagement is sparse. There is not a lot to like about Manor. It's almost as if Manor is trying to stay in the 1980s. |
| 21 | Commercial development - grocery store |
| 22 | We need parks and recreational areas. Skatepark, public running track and trails, dog park, etc. |
| 23 | We need dog parks! |
| 24 | Some ground leveling near the parking lot. and redoing the roads to connect there. |
| 25 | I don't want us to be another Austin. Too many developers getting tax breaks in the backs of homeowners. They MUST pay their fair share. I don't want to be drowning in apartment complexes. |
| 26 | Rules surrounding rural manor. Many are adding home on top of home without permits, have junk cars on property, building shed around trailers and charging more than 700 cash a month for monthly rent and not paying taxes. |
| 27 | Lowe's Home Depot Best Buy GameStop |
| 28 | More parks, trees, a botanical garden or community garden area. |
| 29 | H-E-B or Home Depot should come to manor. |
| 30 | Manor needs major entertainment attraction to bring customers from neighboring cities. For example: giant swimming pool/ water park: tinseltown: |
| 31 | H.E.B. |
| 32 | Traffic, condition of streets, |
| 33 | Healthier food establishments |
| 34 | Bring restaurants and stores closer to the people by mixing zoning. This gets cars off the road, and increases business in our own community. |
| 35 | Please! No more gas stations on 290. There are other businesses we need more such as pharmacies, more grocery store options, entertainment, etc. |
| 36 | Missing a shopping center similar to Pflugerville |
| 37 | Fix the streets! Stop patching them with tar and leaving unfinished edges with steep banks and high curbs. |
| 38 | We need more restaurants and stores. |
| 39 | There is a need for fresh and healthy food options: grocery store, restaurants |
| 40 | We need an HEB here |
| 41 | Need more parks and trails and lakes. |
| 42 | Need more things that attract people to Manor and things to do so I don't spend my money in other outside communities to meet my basic needs |
| 43 | More parks |

| # | Feedback |
|----|---|
| 44 | We need a decent grocery store like H-E-B and more restaurants that aren't fast food chains. |
| 45 | We need more dine in restaurants, and safe places for kids to be kids, Luke a movie theater bowling alley or an arcade. Manor needs better parks for youth sports. |
| 46 | Restaurants not fast food |
| 47 | We need better parks and less industrial development like that horrible asphalt plant off Old Highway 20. |
| 48 | We do not need another gas station. |
| 49 | Manufacturing jobs |
| 50 | There are no sidewalks of street lights on Blake Manor road. I cannot get to the nearest city park without a car. The kids in my neighborhood "Briarcreek" are board, landlocked and destructive because of this. |
| 51 | More sidewalks on roads like Blake manor |
| 52 | Need some entertainment around here, other than the golf course there isn't much to do, no movie theaters, bars or shopping(Walmart excluded). |
| 53 | More options for grocery needs and sit down restaurants. Have a relevant shopping destination with a variety of stores |
| 54 | We need more grocery access. Obviously HEB would be great, but we need more options than just Walmart. |
| 55 | Road improvement and widening of single lane roads |
| 56 | Manor needs a major facelift. Downtown is pitiful. |
| 57 | Need more fast food joints and restaurants. Replace Whataburger with Buddy's Burgers. Need an IHOP. |
| 58 | Less housing. More parks and retail centers. Lands need to be thoughtfully conserved to retain the natural wildlife, while at the same time more roads need to be created/ maintained to catch up to Manor's growth. Tax monies need to be organized to keep up with growth while expanding retail segment, rather than subdivisions. |
| 59 | Transit Oriented Development Downtown around Parsons and Lexington and future Green Line commuter rail station. |
| 60 | Manor needs more grocery stores like HEB and Aldi |
| 61 | Would love to see something other than Walmart for groceries... I shop and use entertainment venues outside of Manor. |
| 62 | Manor needs a real, funded and staffed public library, not a volunteer library run privately as is the case now. |
| 63 | Home Improvement stores and good quality sit down restaurants. We have too many fast food restaurants already. |
| 64 | Lack of grocery options, little effort to attract retail stores |

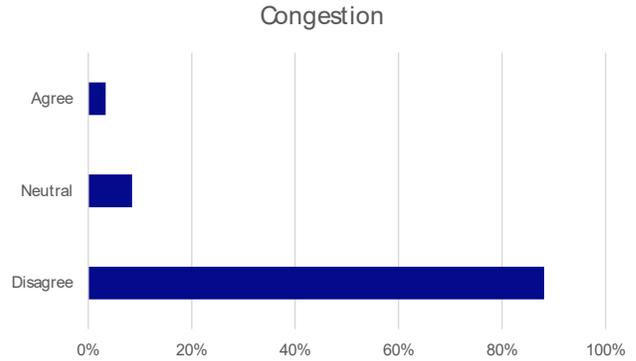
| # | Feedback |
|----|--|
| 65 | I would really love to have a recreation center where adults can enjoy league sports instead of having to drive to nearby cities. |
| 66 | I do all of my shopping outside of Manor. Walmart provides many things like groceries, electronics, clothing etc, but too much of everything in one place can be limiting. Manor would benefit from having its own supermarket and other retail that cater to specific needs. |
| 67 | We would love more shopping and dining opportunities. We also would love more parks and trails. |
| 68 | The traffic is getting worse mimicking Austin congestion. This needs to be addressed now as more people are moving in. |
| 69 | HEB |
| 70 | Manor needs more businesses like restaurants and stores along with some entertainment venues. |
| 71 | Slow growth until traffic is addressed |
| 72 | Also limit fast food and bring some better options especially if health is being presented as important for City Hall. |
| 73 | Need more shopping options, like a grocery store, Home Depot, dine in restaurants, etc. |
| 74 | Except for Walmart, Auto parts stores, and convenience stores, Manor has no shopping |
| 75 | Adequate grocery/household needs shopping |
| 76 | We need an HEB, Home Depot, more sit down restaurants. CVS. |
| 77 | Manor open s for verity of business, unfortunately no basic infrastructure developed. Traffic is big problem. Needs traffic light on tower road and 973 . Tower road paving is shot . Put more then 500 house project without proper road paving and t. Light . Road breaking by heavy construction vehicles |
| 78 | Drug Store/ REAL Grocery Store/Farmers Market |

MANOR TODAY

TRANSPORTATION & MOBILITY

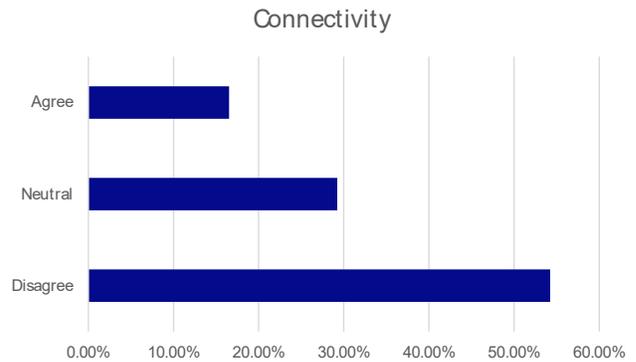
Congestion: Manor’s roadways are typically uncongested and free flowing..

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 8 | 3.39% |
| Neutral | 20 | 8.47% |
| Disagree | 208 | 88.14% |
| Total | 236 | 100% |



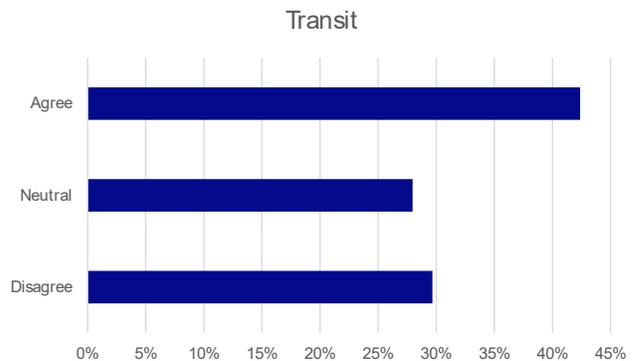
Connectivity: It’s easy to get from Point A to Point B around town.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 39 | 16.53% |
| Neutral | 69 | 29.24% |
| Disagree | 128 | 54.24% |
| Total | 236 | 100% |



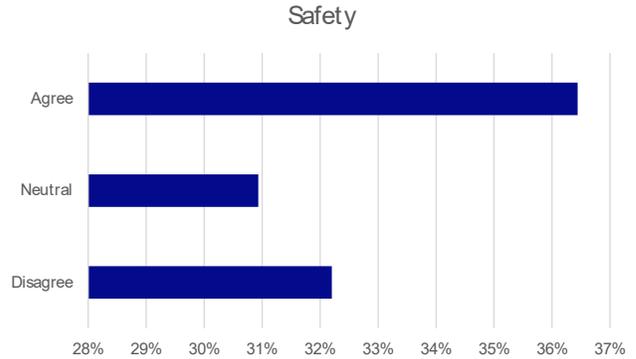
Transit: If transit was more available in Manor, I would use it.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 100 | 42.37% |
| Neutral | 66 | 27.97% |
| Disagree | 70 | 29.66% |
| Total | 236 | 100% |



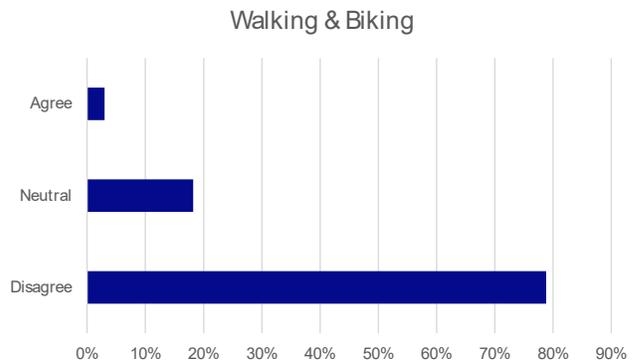
Safety: I feel safe traveling in a vehicle throughout Manor.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 86 | 36.44% |
| Neutral | 73 | 30.93% |
| Disagree | 76 | 32.20% |
| Total | 235 | 100% |



Walking & Biking: I am able to walk or bike to places I'd like to go in Manor.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 7 | 2.97% |
| Neutral | 43 | 18.22% |
| Disagree | 186 | 78.81% |
| Total | 236 | 100% |



ADDITIONAL COMMENTS

Suggest another Transportation & Mobility statement you would like to address.

| # | Feedback |
|----|--|
| 1 | There needs to be more exit options to get to Austin from Manor |
| 2 | Wish we had sidewalks everywhere. Including old HWY 20 east of 973 and on 973 connecting to neighborhood so people can safely walk to shopping centers. |
| 3 | More park trails |
| 4 | Local public transportation |
| 5 | I have lived in Manor for 2.5 years and have been in two major accidents totaling the car both times neither if which I was at fault. Safe transportation and roads are definitely an issue here. |
| 6 | Are the major highways and roads clean? |
| 7 | There needs to be another way to get to Austin besides 290. Now that people are going back to work, traffic is horrible again. Even on the weekends HWY 290 to as congested as rush hour on a Monday. There is no way we could ride our bike from our home to my parent's in old town Manor. I don't trust the drivers. It is easy to get from point A to point B, but it'll take a little bit. The intersection of HWY 290 and 973 is horrible. People run the red lights there all the time. |
| 8 | Add Sidewalks/bike lane to 290, reduce congestion |
| 9 | I think the speed limit should drop when driving through Manor. Too many people running red lights. I will go the long way around sometimes to avoid 290 and 973. |
| 10 | Bike lanes and missing sidewalks |
| 11 | N/A |
| 12 | Traffic going and coming from and to Manor is ridiculous. |
| 13 | I can't leave my neighborhood on foot or bike, 290 is the only access. |
| 14 | Curb and gutter for city of manor streets |
| 15 | Create a highway to Elgin. With a frontage roads on both sides |
| 16 | No public transit, this will bring homeless population like Austin and surrounding areas. |
| 17 | Elevate 290 for commuters passing through town to ease congestion for residents. |
| 18 | Provide sidewalks in downtown and to New Tech school to downtown |
| 19 | Mayor Wallace has done great things with the tools at his disposal. However, we need to keep focus on the traffic management. Spending 20-45 minutes to simply pass through town during peak times (pre-Pandemic) was the most frustrating part of living here. |
| 20 | We need more Cap Metro busses and the Cap Metro train |

| # | Feedback |
|----|--|
| 21 | 290 it's horribly congested & the small roads are slumping, narrow, have no turn/breakdown/ bike lanes. Manor is growing , we need safe road roadways to handle all the extra people driving these roads each day. |
| 22 | Crossing 290, very unsafe |
| 23 | Manor has pockets of subdivisions that connects with single roads roadways. |
| 24 | The big issue here is the traffic at rush hour along 290. We need a solution quickly as it's only going to get worse. |
| 25 | Need more lanes- especially hwy 20 and 973. With more shopping centers and homes being built, this just keeps getting worse. |
| 26 | Terrible traffic and getting worse. Sidewalk access is terrible. |
| 27 | Extend the toll road. Improve alternatives to being on 290/feeder. |
| 28 | Bus or train accessibility into the city at different times |
| 29 | Make Parmer lane connect to the 973. and have that connection be Manors main road. Instead of Lexington St. Just like how Austin build the Toll roads to go AROUND it instead of going through it. Manor should adopt something similar. Connect Blake Manor Rd with 212 And repave the old manor streets, Ex: S San Marco St. |
| 30 | Streets are in bad shape. Streets are disjointed. Need more alternate options to get in and out of Manor because of too many collisions on 290 |
| 31 | A light is needed on 973 by stonewater |
| 32 | X |
| 33 | Clearing of trees where necessary to see stop signs. Railroad indicators. |
| 34 | Sidewalks are needed at old20 |
| 35 | Flyovers. |
| 36 | Sidewalks, repair of streets |
| 37 | I would love to bike to Walmart or shopping centers but it is not safe |
| 38 | You need a car to get around, I rarely see people walking to places. Only a few joggers. |
| 39 | Fix the roads... |
| 40 | Street expansion |
| 41 | More sidewalks and wider bike lanes! |
| 42 | Traffic at 290 will only get worse if we do not address it soon |
| 43 | Please address the light at the intersection of 973 and 290. The light is way too short on the 973 side and really needs a dedicated left turn only lane. |
| 44 | The traffic lights do not help traffic flow in an efficient way. |
| 45 | Need sidewalks |
| 46 | 973 has a 65mph speed limit. Given there is more development along 973, including a high school and subdivision, the speed limit needs to be adjusted accordingly. Similar to the reduced speed limit in he 290/Lexington area. |

| # | Feedback |
|----|---|
| 47 | EXTEND TOLL ROAD TO BOIS D' ARC. |
| 48 | Manor needs a bypass |
| 49 | More route options. Very few route choices currently and no bike options. Need more bike paths |
| 50 | More bike trails |
| 51 | Widen 973 south of Parsons |
| 52 | There should be an safer alternative to crossing 290 if people want to go from North Manor to South Manor and vice versa. |
| 53 | A flyover Manor so we don't sit in traffic for hours a day! |
| 54 | What about the light rail plan? |
| 55 | Fix Manor's crumbling streets. |
| 56 | More enforcement along 290 from toll to Old Kimbro. |
| 57 | Metro Area Connectivity |
| 58 | None |
| 59 | Blake Manor road is a two lane road with cracks, buckles and no safe access for bicycles. It is in desperate need of dedicated turn lanes at the intersections to avoid massive back ups in rush hour. |
| 60 | When COVID ends and people get back to work traffic will be very bad on the downtown side of Manor. Including Blake manor road |
| 61 | Make some east/west corridors that are not impeded by 290. |
| 62 | Bike lanes are needed as well as more pedestrian friendly sidewalks & crossings |
| 63 | We should have availability of safe bike routs for commuting and an expansion of cap metro service beyond the single commuter bus. The argument that "people don't use it" is largely a matter of the induced demand of more and greater car infrastructure. If you make it easy, convenient and safe, people will use it. Right now the only way to bike westward out of Manor is to take Parmer to Littig, and that is deceptively unsafe. They have blocked off the only safe bike lane in favor of making more car infrastructure at 130 and 290. We are stuck in this loop of building more and more car infrastructure and then wondering, why no one uses anything else. |
| 64 | Bike lanes |
| 65 | Expand Hwy 290 between Bois d Arc & 973. Expand Tower Road. We're already congested and ever increasing housing are still being built. Roads are needed now in anticipation of population rise. Why isn't Travis County throwing back some of those ever increasing property taxes we're paying? |
| 66 | Increase road infrastructure to support safe vehicular use and mobility. Do routinely traffic assessments every year at key points to determine with time where more roads/ infrastructure needs to be built (ex: 290 intersection with 973) |

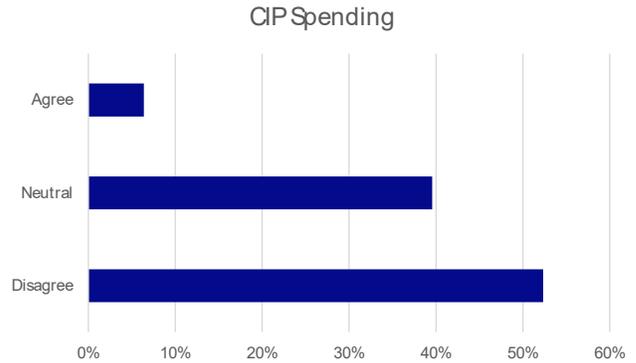
| # | Feedback |
|----|---|
| 67 | I'd like to see more sidewalks and pedestrian paths around businesses on HWY 290 and upcoming development. |
| 68 | Better bike and pedestrian infrastructure needed everywhere |
| 69 | The lack of sidewalks on 290 after HWY130 |
| 70 | The metro has limited runs and would love to see a light rail |
| 71 | No sidewalks or bike lanes |
| 72 | Transit is pretty bad in Manor, considering that everyone in Manor and Elgin have to drive through 290 to get anywhere. Additional lanes would help or maybe expanding the toll. |
| 73 | Traffic congestion on 290 is just going to get worse with more apartment complexes opening. Build a highway with service roads instead of having all traffic through stoplights. |
| 74 | The lights feeding intersecting 290 backup as they allow 2 to 3 vehicles with each rotation. Example 290 and Lexington or 290 and 973. |
| 75 | Manor needs to address the congestion on the 290 |
| 76 | Need improvements on roadways. Expansions especially. |
| 77 | Need sidewalks, especially down 290 and 973 |
| 78 | Manor screwed up when they didn't allow the toll to go through here |
| 79 | I think Highway 20 should be extended by Parker Ln where there is only one lane. |
| 80 | Even down town road is narrow. Needs lot infrastructure development before putting more housing and business |
| 81 | ROAD CONDITIONS ARE TERRIBLE - Not attempting to keep up with the growth AT ALL. New Police vehicles every year while the roads get worse and worse and more homes are built with NO supporting businesses - this town is terrible about that type of growth. |

MANOR TODAY

INFRASTRUCTURE

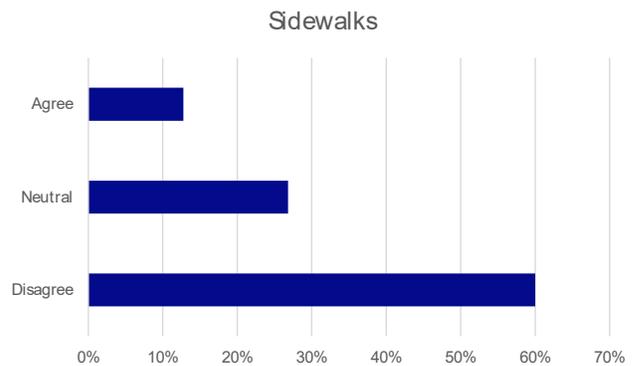
CIP Spending: The City effectively/responsibly invests in capital improvements (new streets, utility lines, buildings, etc.).

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 15 | 6.38% |
| Neutral | 93 | 39.57% |
| Disagree | 123 | 52.34% |
| Total | 231 | 100% |



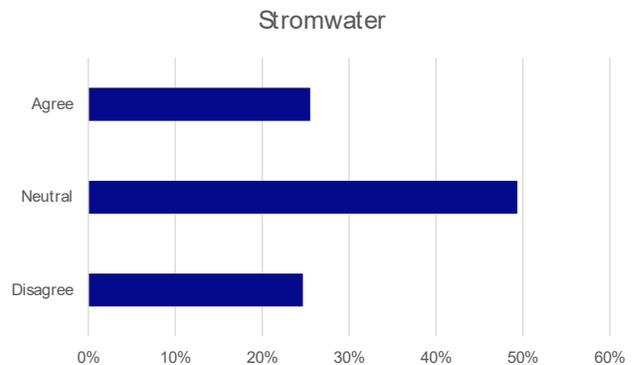
Sidewalks: The City's sidewalks are wide enough and accessible for all abilities.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 30 | 12.77% |
| Neutral | 63 | 26.81% |
| Disagree | 141 | 60.00% |
| Total | 234 | 100% |



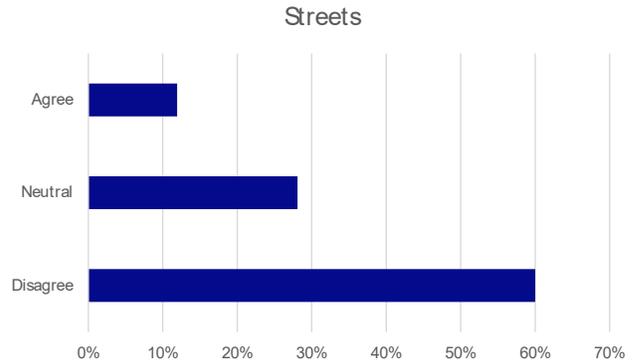
Stormwater: The City successfully manages stormwater and flooding issues.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 60 | 25.53% |
| Neutral | 116 | 49.36% |
| Disagree | 58 | 24.68% |
| Total | 234 | 100% |



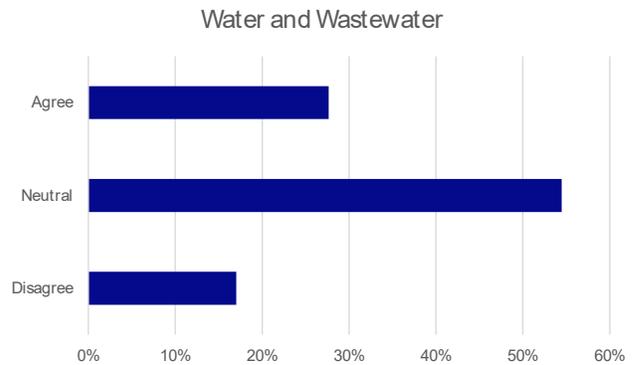
Streets: The City's streets are well maintained.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 28 | 11.91% |
| Neutral | 66 | 28.09% |
| Disagree | 141 | 60.00% |
| Total | 235 | 100% |



Water and Wastewater: The City successfully manages water and wastewater infrastructure.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 65 | 27.66% |
| Neutral | 128 | 54.47% |
| Disagree | 40 | 17.02% |
| Total | 233 | 100% |



ADDITIONAL COMMENTS

Suggest another Infrastructure statement you would like to address.

| # | Feedback |
|----|---|
| 1 | The water is brown consistently twice a month in my neighborhood. Water co says its fine, but who wants to bathe and drink brown water? |
| 2 | Why doesn't fix the issues with the water? They always need to flush the water lines and we then have brown water for a day or so. |
| 3 | Come on, y'all. Is this even a question? Old town Manor's streets are absolutely horrible and if sidewalks exists, they're broken to the point someone in a wheelchair would rather go on the street. Flooding is definitely an issue especially with the storms we've been having. |
| 4 | Need more light along the streets |
| 5 | Seems hit or miss when it comes to the flood gate being used on Lexington at SHADOWGLEN golf course. I don't even know if the warning light is ever in use at 290/ Lexington. Would like to see more consistency |
| 6 | Constant brown water |
| 7 | N/a |
| 8 | There is virtually no way to walk around Manor. The only Main Street is through the center of Manor, on a major highway, instead of the streets sprouting out like tree branches. |
| 9 | Too many street signs are missing or not even up |
| 10 | Having a better plan for long lasting streets and bridges. Continued cheap install/ repair of streets doesn't bode well. |
| 11 | Water quality needs to be improved |
| 12 | Downtown needs significant help with storm water drainage. None of the ditches work, flooding happens all the time, and the streets are falling apart. |
| 13 | Road to Pflugerville gets flooded and there's only one road that gets you there. |
| 14 | I can't offer much here... but it does seem like Manor proper and neighborhoods like Shadowglen are very different in how we experience infrastructure. |
| 15 | Learned after the winter storm it is incredibly difficult to get communication about water status. If I am paying the city of manor the city should be able to tell me if I am under a boil notice- I shouldn't learn this from comments on Facebook. |
| 16 | Need Bulk pickup. More sidewalks. |
| 17 | More lanes in city |
| 18 | Please raise/lower parts of the streets, or ground where water collects/pools at. Ex: Old HWY 20 + Lexington St. Especially on "Lillie Mae's Comfort Food" Side, there is no drain. And the water just collects there. |

| # | Feedback |
|----|--|
| 19 | I don't see very many sidewalks in Manor city. Dangerous for pedestrians. Developers should be contributing to street improvements. |
| 20 | X |
| 21 | Safer roads, more sidewalks |
| 22 | Fix the streets.... |
| 23 | I'm a senior and driving at night on Bois D Arc and Tower are is scary at night. The streets are not well lit and the roads are in horrible conditions. |
| 24 | Paint the roads- stay on top of all the county/city/ETJ areas regardless of ownership!!! |
| 25 | Need local water, not from another city |
| 26 | Plan roadways to anticipate population growth |
| 27 | The streets are very poorly maintained. Asphalt roads are terrible and full of potholes |
| 28 | Streets are horrible and in serious need of repairs. |
| 29 | Blind spots, pot holes, and dangerous lights need to be addressed. |
| 30 | Manor roads are in terrible condition. |
| 31 | None |
| 32 | Briarcreek needs a second access to highway 290. Our only option currently is a 5 mile loop on Blake manor road. If we had access to Old 20 we could be to HWY 290 in 1 mile. This would significantly decrease rush hour tie ups on Blake Manor road. |
| 33 | More two lane roads in the city . A faster way to go from one end of 973 to their other . Two lane roads on Blake manor |
| 34 | Need to improve the water pressure. 10 am every day the pressure drops to unusable levels |
| 35 | Most streets are fairly well maintained but several in the older part of town constantly have potholes |
| 36 | I'm in a newer neighborhood, and already the roads are ravaged by just modest amounts of rain. |
| 37 | Maintain roads better, widen and repair existing roads |
| 38 | Repair the road at the end of Tower Rd & 973. Pothole at Tower Rd & Samuel Welch when making right on Samuel Welch. Fuchs Grove has a bunch potholes. Prevent future 20 min rolling blackouts. |
| 39 | City water needs to be organized to ensure reliable and affordable water for locals. Water pressure needs to rise |
| 40 | Green infrastructure systems needed to use natural processes instead of grey engineering solutions. |
| 41 | It seems as though tar is drizzled on the streets as a quick fix instead of properly repairing them. Many street lights in our neighborhood are out and rarely get replaced. |

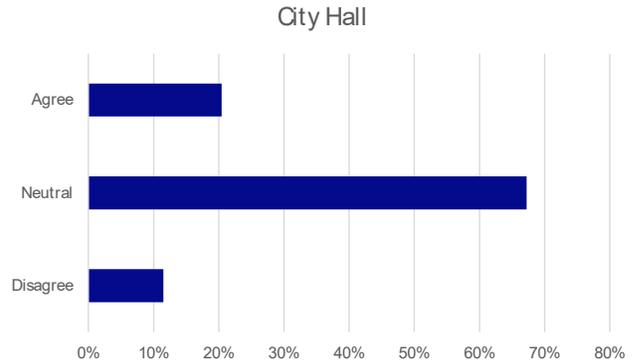
| # | Feedback |
|----|---|
| 42 | Need a bus or some type of transit system. I would ride the public bus to Manor If I had a way to get to my job once I arrived at the bus drop off point. |
| 43 | Infrastructure can't keep up with city growth |
| 44 | I believe Manor is well maintained and I understand that we are growing and that takes time to get right. |
| 45 | Water is horrible in this town - the very least we should expect is CLEAN water being pumped into our homes. |

MANOR TODAY

CITY SERVICES & FACILITIES

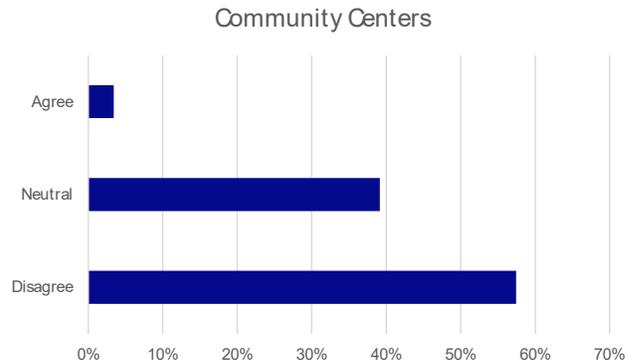
City Hall: City Hall is welcoming to visit and projects a positive image of the City.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 48 | 20.43% |
| Neutral | 158 | 67.23% |
| Disagree | 27 | 11.49% |
| Total | 233 | 100% |



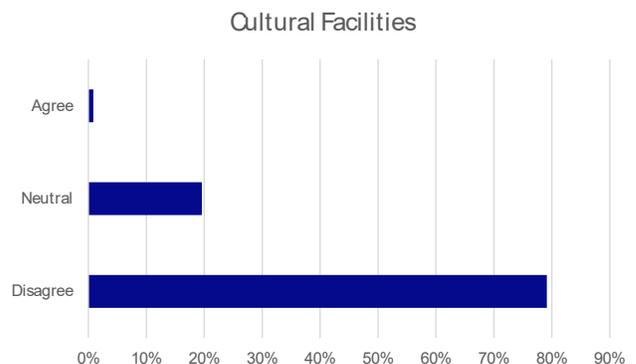
Community Centers: Manor has community centers and facilities available to meet my needs for hosting events, organized gatherings, and conferences.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 8 | 3.40% |
| Neutral | 92 | 39.15% |
| Disagree | 135 | 57.45% |
| Total | 235 | 100% |



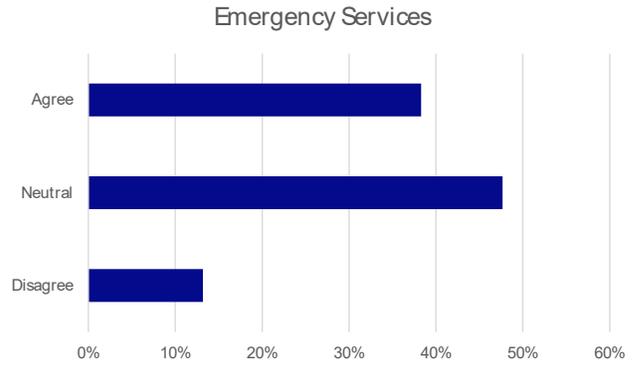
Cultural Facilities: Manor has a good variety of cultural, art, and historic facilities.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 2 | 0.85% |
| Neutral | 46 | 19.57% |
| Disagree | 186 | 79.15% |
| Total | 234 | 100% |



Emergency Services: Manor’s emergency services (like police) meet or exceed my expectations.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 90 | 38.30% |
| Neutral | 112 | 47.66% |
| Disagree | 31 | 13.19% |
| Total | 233 | 100% |



ADDITIONAL COMMENTS

Suggest another City Services & Facilities statement you would like to address.

| # | Feedback |
|----|--|
| 1 | The post office needs more employees. Lost mail is consistent, closed during business hours, and mail is always mixed up in the mailbox clusters. (receiving wrong mail and my mail going into other peoples boxes.) |
| 2 | Animal control is desperately needed. Animals being neglected, abused, or strays are not able to be addressed |
| 3 | I don't know much about City Hall as I've never been there. I don't know of any community centers available as well as any historical/cultural/art facilities. |
| 4 | Would love to see a rec center similar to the Brushy Creek Rec Center with the facility and services they offer. |
| 5 | Downtown Manor needs to be brought up to date. When you go somewhere like downtown Round Rock, you really realize how much we are lacking. We look like a dump in some areas. |
| 6 | Library similar to Austin and Pflugerville with regular toddler meet ups |
| 7 | N/a |
| 8 | Manor doesn't have a library or any parks. There is a city hall and a small post office and that's it. |
| 9 | Manor needs a real public library. And a park and rec department with activities. |
| 10 | I am not too familiar with the centers available in Manor. I've never been to City Hall. I cannot speak on their staff. |
| 11 | Need better animal control |
| 12 | Subdivisions do not get MPD services - we are left to use Travis county which does not address issues We also need animal control |
| 13 | A new fire-department substation on Blake Manor heading out of town might be helpful. We waited nearly 15 minutes a couple of years ago for response to a large brush fire. |
| 14 | N/a |
| 15 | Speeders in neighborhoods |
| 16 | I think this is an area where we can really invest to thrive in moving forward. |
| 17 | City Services are terrible. Need a full functioning library. More activities for kids. More activities that will bring the new community together. |
| 18 | Recreation center |
| 19 | City Hall employees are very unhappy and should not represent the city. |
| 20 | It would be great to have a city Square similar to what Georgetown offers to its community. Very inviting lots of participation and a great place for the family to hang out. |

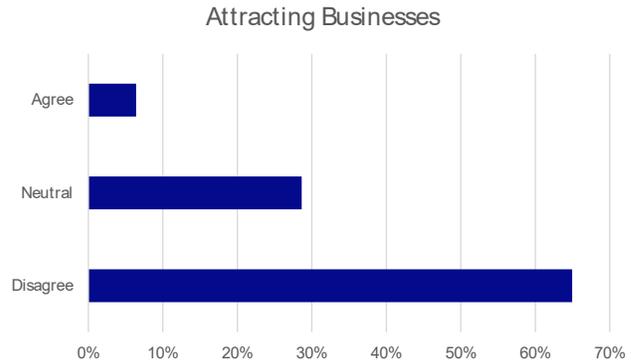
| # | Feedback |
|----|--|
| 21 | The water co charge for Credit card usage when u can only pay electronically right now |
| 22 | X |
| 23 | Faster response for officers to non-emergency call would be nice |
| 24 | Improve roads. |
| 25 | We need to remodel Manor Downtown to make it look more charming. |
| 26 | Can we please address the re-occurring brown water problem |
| 27 | Need more roads to get out of neighborhoods besides 290. |
| 28 | We need our own police force. Every time I've needed police I have to call the Travis County Sheriff's Office. Unacceptable. |
| 29 | We need a new library in Manor with support and funding from the city and other areas for cultural activities (e.g., theater). |
| 30 | Downtown should see revitalized and put appropriate restrictions in place to have a cohesive feel. NO METAL BUILDINGS! |
| 31 | Need more cultural and entertainment districts |
| 32 | None |
| 33 | Manor has no cultural, art or historic facilities. Manor's emergency services do not cover many "Manor" neighborhoods such as Briarcreek, Shadowglen, and Presidential Meadows. Manor needs to shore up these neighborhoods and create a larger population that will create a balanced inflow of taxes and encourage businesses such as HEB to build here. |
| 34 | Police seem to only patrol the neighborhoods during the day not at night when stuff happens. Lots of late night noisy parties. |
| 35 | Our library is terrible. It's very small & extremely lacking in resources. It's also difficult to find & scary for younger kids to have to walk around behind the building to find. |
| 36 | Need an ER nearby to stabilize critical patients, before transferring to hospitals in Austin. |
| 37 | Need a public library that would have an auditorium or meeting rooms for the public free of use but require advance reservations and would need to follow maximum capacity and fire codes. |
| 38 | Manor's police are very arrogant and distrustful of the residents |
| 39 | As the city grows, invest in law enforcement to include an animal control officer |
| 40 | There is no well come booklet by town . When some one buy new home and be a manor residence. By town should give a welcome book with all details for availability of service by town |

MANOR TODAY

ECONOMIC DEVELOPMENT

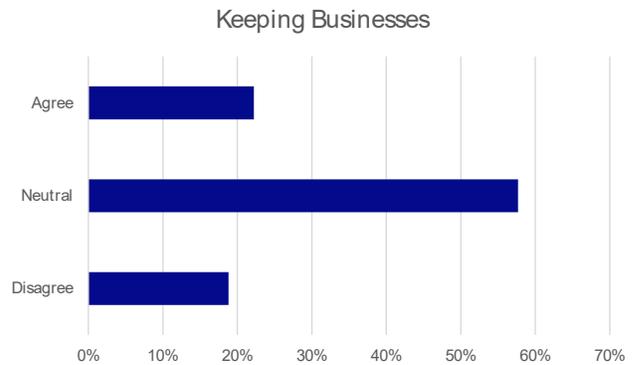
Attracting Businesses: Manor does a good job of attracting new businesses into the community.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 15 | 6.41% |
| Neutral | 67 | 28.63% |
| Disagree | 152 | 64.96% |
| Total | 234 | 100% |



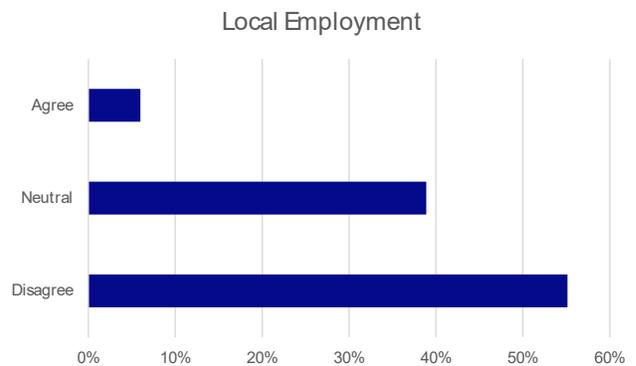
Keeping Businesses: Manor does a good job of keeping its existing businesses open and helping them expand.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 52 | 22.22% |
| Neutral | 135 | 57.69% |
| Disagree | 44 | 18.80% |
| Total | 231 | 100% |



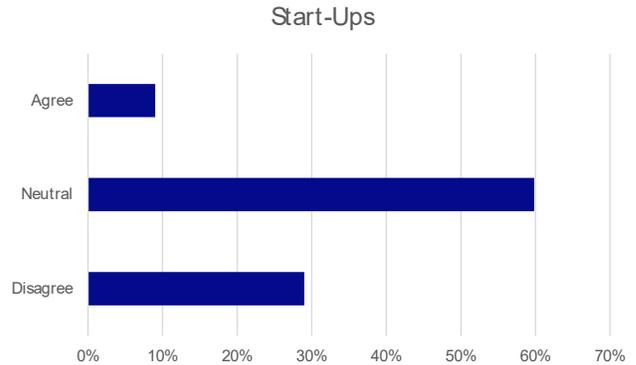
Local Employment: Manor does a good job of ensuring a range of local employment opportunities.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 14 | 5.98% |
| Neutral | 91 | 38.89% |
| Disagree | 129 | 55.13% |
| Total | 234 | 100% |



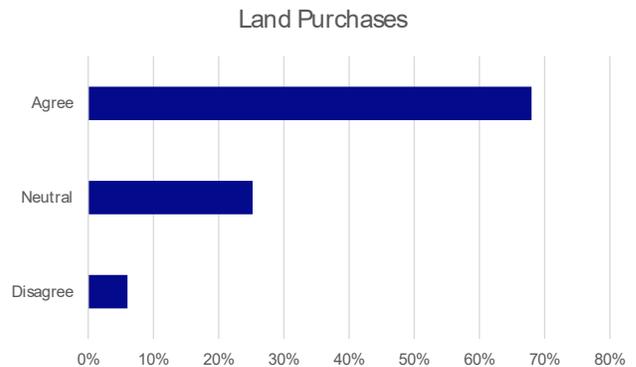
Start-Ups: Manor does a good job of supporting start-up businesses and entrepreneurs.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 22 | 9.40% |
| Neutral | 140 | 59.83% |
| Disagree | 69 | 29.49% |
| Total | 231 | 100% |



Land Purchases: The City should proactively acquire land to attract new or expanding businesses.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 159 | 67.95% |
| Neutral | 59 | 25.21% |
| Disagree | 15 | 6.41% |
| Total | 233 | 100% |



ADDITIONAL COMMENTS

Suggest another Economic Development statement you would like to address.

| # | Feedback |
|----|--|
| 1 | Why Manor holding permission for tire center to Walmart . There is not proper and economic tire and oil change facilities at Manor . Walmart is good option. I found it city approve Walmart if they don't have a tire shop . Now time to release that terms and fair to Manor residence benefits |
| 2 | We need an HEB, Home Depot, CVS, more sit down restaurants |
| 3 | I feel like Manor is a place for living that is close to Austin where there are lots of businesses and that's why people move here, not because we have businesses in Manor (yet). |
| 4 | Economic development should be a top priority of city hall; we have grown past the role of being a bedroom community |
| 5 | Would love to see businesses seeking out Manor or Manor seeking out partnerships so residents could work and shop local. |
| 6 | Revitalizing and attracting businesses in the downtown area. |
| 7 | City should use it's patient capital to invest in catalytic mixed use walkable development Downtown. |
| 8 | Attracting businesses that have good reputations is important |
| 9 | Proportion of national chains vs local / central Texas businesses |
| 10 | Need to bring some entertainment here, right now its Pflugerville or Round Rock for stuff to do. |
| 11 | Manor will not get big name businesses or developers to build here as long as our population looks so small on paper. You need to annex the larger unincorporated neighborhoods and allow us to use Manor utilities and services. We will save a lot of money on our monthly expenses and you will have a larger voting population and more tax revenue. |
| 12 | Need employment options other than fast food |
| 13 | HEB would be nice. |
| 14 | If Manor could attract businesses other then fast food, gas stations, and Autopart stores that would be amazing! I'd LOVE to see an HEB, Target, and maybe some Austin based businesses like Book People, or Amy's Ice Cream. That would be Awesome. I think people would really love locally owned or TX based businesses in Manor. |
| 15 | Need more businesses other than road stop businesses. |
| 16 | We have enough fast food. Please go after more restaurants and healthier options for grocery stores. |
| 17 | Get land to attract multiple HEB! |
| 18 | We need a HEB |

| # | Feedback |
|----|---|
| 19 | More shopping centers |
| 20 | The city should attract business that will promote health to its citizens. |
| 21 | I haven't seen any new businesses in the past 4 years. We are a food desert and I don't see anyone doing anything about it. It shouldn't be on the city to buy land for businesses. I don't want my taxpayer money for that. Businesses should come to manor on their own dime and pay their fair share of taxes and we citizens will patronize their business. |
| 22 | As a small business owner I would like to see opportunities being offered by the city. |
| 23 | Need more retail to avoid going into Austin or Elgin |
| 24 | HEB!!! |
| 25 | Bring HEB to Manor |
| 26 | It doesn't seem as though we do much, if anything at all, to support economic development. The lack of a grocery store, box stores, eateries is really sad and I'd love to see that change. |
| 27 | We need an HEB |
| 28 | More shops and restaurants please |
| 29 | Get an HEB |
| 30 | There are enough gas stations. We do not need more. We need a full functioning grocery store and not just Walmart. We need healthy food options. Better restaurants. Maybe a Ross. Anything other then the terrible Walmart we have. |
| 31 | Would love another grocery store option like HEB... |
| 32 | A park where people can jog, bike, play basketball or soccer fields and host farmers markets or Fridays on the lawn with live music |
| 33 | We need stores like HEB and a nice downtown shopping district like Elgin or Bastrop |
| 34 | More businesses less housing |
| 35 | Prioritize environmental sustainability and investment in Manor when attracting new companies. Attract social services to the community that contribute to community wellbeing. Grow local businesses and attract small business owners in balance with larger chains; prioritize racial equity and economic justice in economic development |
| 36 | Downtown needs to become an entertainment district for the residents. We are lacking high end restaurants. |
| 37 | There are very few restaurants and no grocery stores except for Walmart. I also haven't found a single clothing store, bakery, etc. The entire downtown is owned by whoever Ramos is, and it looks terrible. |
| 38 | City needs to have businesses accountable for keeping their parking lots clean and grass cut |
| 39 | N/a |
| 40 | Walmart cannot be the only place to shop |

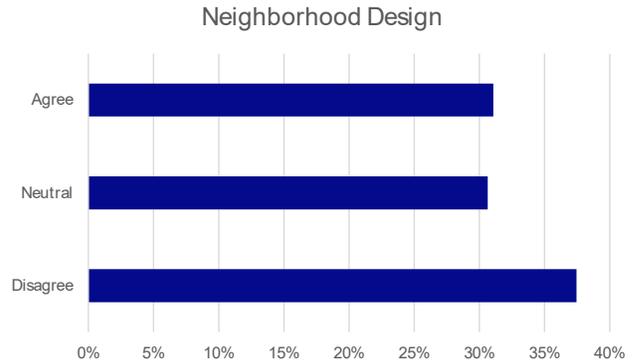
| # | Feedback |
|----|--|
| 41 | We need more businesses besides just gas stations. A pharmacy should be a priority. |
| 42 | I don't know much about the businesses in Manor, how hard they work to stay in business, starting up a business, etc. I think Manor needs to do a better job at attracting new businesses. HEB is one thing we desperately need. |
| 43 | I know the city is trying hard to get more businesses in the area. |
| 44 | Wish we could attract a big grocery store like H-E-B |
| 45 | We need a HEB or Randalls. Diversify retail and restaurant businesses. |

MANOR TODAY

HOUSING AND NEIGHBORHOODS

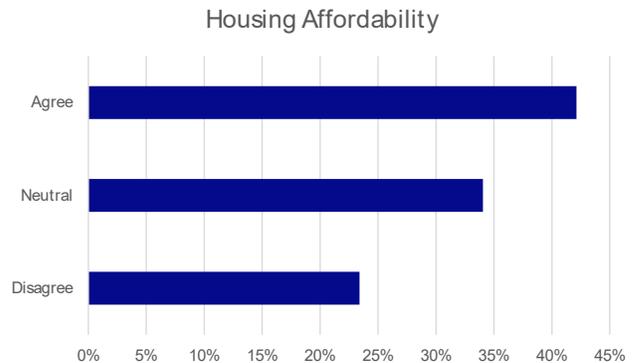
Neighborhood Design: Our neighborhoods are well designed and provide the amenities that I would like in my neighborhood.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 73 | 31.06% |
| Neutral | 72 | 30.64% |
| Disagree | 88 | 37.45% |
| Total | 233 | 100% |



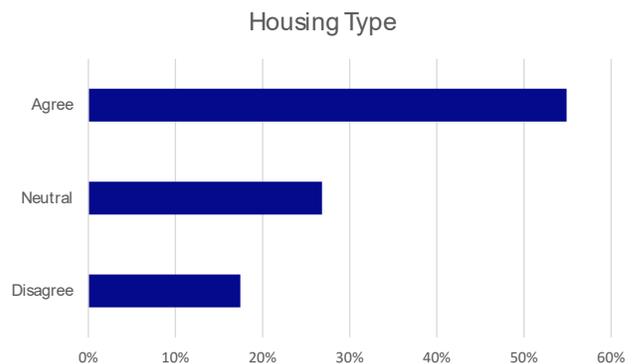
Housing Affordability: Housing in Manor is generally affordable to buy or rent.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 99 | 42.13% |
| Neutral | 80 | 34.04% |
| Disagree | 55 | 23.40% |
| Total | 234 | 100% |



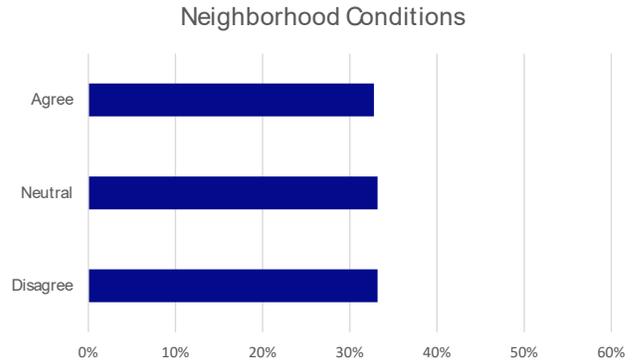
Housing Type: Manor has housing for all age groups, such as young professionals, families, and seniors.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 129 | 54.89% |
| Neutral | 63 | 26.81% |
| Disagree | 41 | 17.45% |
| Total | 233 | 100% |



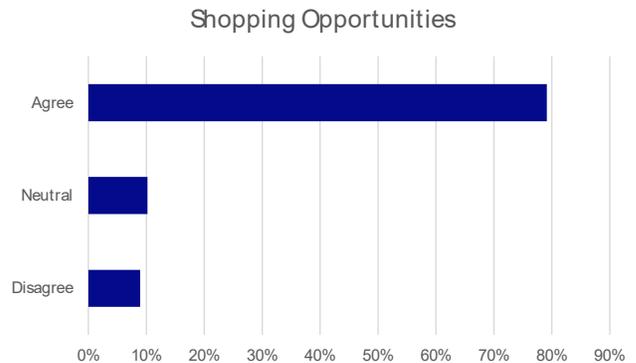
Neighborhood Conditions: Manor’s neighborhoods are well-maintained and reflect a positive image of the community.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 77 | 32.77% |
| Neutral | 78 | 33.19% |
| Disagree | 78 | 33.19% |
| Total | 233 | 100% |



Shopping Opportunities: I would like more commercial services within walking distance of my home.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 186 | 79.15% |
| Neutral | 24 | 10.21% |
| Disagree | 21 | 8.94% |
| Total | 231 | 100% |



ADDITIONAL COMMENTS

Suggest another Housing & Neighborhoods statement you would like to address.

| # | Feedback |
|----|--|
| 1 | No store in side any community. Most gas station and convenience store brings regular smoking and Maruvana smokers and smell bad and increase health problems to residence |
| 2 | I am disappointed that there is limited diversity in Manor. My neighborhood has a disproportionately high minority population, which means it's not diverse. |
| 3 | Neighborhood like Shadowglen and Stonewater are well maintained, but the houses around downtown are not. Trashy mix of trailers and rundown homes |
| 4 | We would LOVE to have coffee/convenience stores within walking or biking distance. Near presidential glen! |
| 5 | We need Grocery store, more fast food and restaurants and movie theater and list goes on. We need everything still |
| 6 | Our neighborhoods look well, especially the newer ones. Manor is still affordable compared to other towns like Pflugerville, Cedar Park and Leander however, Manor unlike the other town mentioned, lacks commerce which is one reason why we are a more affordable place but not a great reason. Unfortunately, I have to do all of my shopping outside of Manor regardless of it being a want or need. |
| 7 | Each neighborhood/suburb is an island into itself, but nothing cohesively connects them to make them a town |
| 8 | Provide safe public housing especially in downtown Manor to replace many unsafe, overcrowd sub-housing in the area. There are many run down trailers with several families living in them. There are many homeless families and youth. |
| 9 | Would love to see the downtown area restored and become a real draw for residents and nonresidents which would be awesome for the Manor economy. |
| 10 | Getting an H-E-B and more senior housing. |
| 11 | Denser, mixed-use affordable housing needed to accommodate all income levels, household size and stage of life. |
| 12 | Need more parks for children. |
| 13 | More police presence |
| 14 | Since each neighborhood has a different HOA each neighborhood is kept up in a totally different way. Some of the higher income are obviously nicer than some that are lower income. |
| 15 | Why are so many subdivisions not incorporated into the city? What is the impact on those people using city services? |

| # | Feedback |
|----|---|
| 16 | Manor has to opportunity to become a well laid out city. So many suburban communities have fallen into the trap of building bedroom developments and then connecting them with arterials. This is inefficient, and cuts down on walkability and community feel. It also make traffic on the arterials a nightmare. Manor should extend the parts that are on a grid. You can actually get around on foot there. But you couldn't dream of walking from City Hall to Shadowglen despite it being not that far away. Building developments and uncrossable highways turns Manor from a town into a group of enclaves. |
| 17 | More commercial areas on my side of town by Blake manor road and 973 , Lexington area |
| 18 | There is no housing for seniors in Manor. There are no apartment complexes in Manor. There are no bike lanes, few sidewalks and fewer street lights in Manor. |
| 19 | Should be monitoring of neighborhoods in regards to so many broken down cars parked on the streets |
| 20 | Manor feels like a bedroom suburb and lacks a sense of community |
| 21 | All the neighborhoods look exactly the same, they're cheaply built and sold, and look that way. |
| 22 | Neighborhoods need to be cleaned up. The entrances to all of the neighborhoods along city roads are terribly maintained |
| 23 | I am quite angry that Manor approved a convenience store to be built in the middle of my HOA. Convenience stores attract crime and you are now allowing criminals to be attracted to my neighborhood. Shame on you! |
| 24 | Neighborhoods should have more amenities |
| 25 | City owned parks are not maintained (Bell Farms example) |
| 26 | Neighborhood streets are narrow. |
| 27 | Large subdivisions should have multiple parks/amenity centers. The city needs tennis courts for the public and a YMCA and/or Boys and Girls club for youth. |
| 28 | We desperately need a supermarket with quality products. Better dining options as well. |
| 29 | Do something with downtown... Anything... It is not inviting. |
| 30 | Slow down housing development until the infrastructure problems are addressed. |
| 31 | Getting kids out of the home and being more active |
| 32 | The pools in these neighborhoods need remodeling. |
| 33 | Old manor homes are really run down they need economic opportunities to repair their homes |
| 34 | I don't mind mixed use as long as it doesn't get out of hand. Crime goes up with these places. Developers SHOULD NOT GET TAX BREAKS THAT HOMEOWNERS HAVE TO COVER with their own tax rates going up |

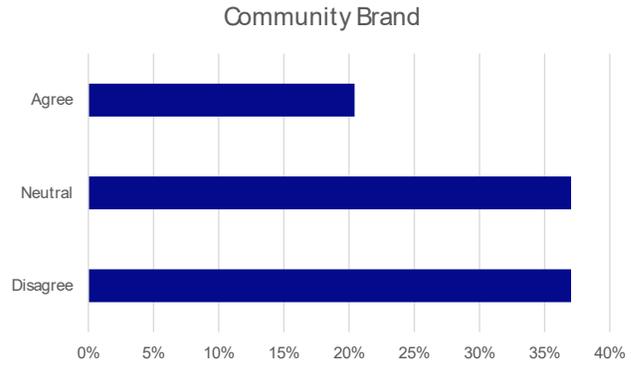
| # | Feedback |
|----|--|
| 35 | City should fix neighborhood streets |
| 36 | Need more retail Lowe's HEB GameStop Best Buy |
| 37 | Parking on streets in neighborhoods are not attractive |
| 38 | Please build a find solution for more roads to go to Pflugerville |
| 39 | A lot of us live on the outer limits of Manor and drive strait through the city because there is nothing to see or do. |
| 40 | Downtown proper needs gentrification, & community opportunities (Habitat for Humanity? Or, simply community coming out to help one another) for rebuild/repair of all the dilapidated homes in the city itself. |
| 41 | Homes in the City of Manor are dilapidated. Roads are a mess |
| 42 | Sidewalks are popping up, Storm water are pooling, even though there is a drain just a few feet away, but is too high for the water to run (Hamilton Point, Jaron Dr.) Some streets lights doesn't even work anymore. |
| 43 | Manor needs an HEB |
| 44 | Taxes! They are ridiculous. We are NOT Austin. My taxes doubled from one year to the next. The housing is affordable but the taxes will run you out. |
| 45 | Need more parks, green space, and community areas to hang out |
| 46 | Give us HEB |
| 47 | Neighborhoods are disconnected and isolated. |
| 48 | Be proactive about affordability and addressing homelessness as manor grows |
| 49 | The new communities are in pretty good condition but the houses in the downtown area are terrible and the downtown is terrible too. |
| 50 | How's need to keep their neighborhoods clean |
| 51 | N/a |
| 52 | We need an HEB, a Juiceland, and healthy food options. No more fast food. |
| 53 | The only thing in walking distance from my home is a gas station. Not exactly the commercial services I need on a daily basis. The old town Manor is designed well, but there's a lot of homes that are not in compliance with city regulations. What are y'all doing about that? The affordability in Manor is getting smaller. With everyone moving here prices have gone up as well as our taxes. It's going to be hard for us to stay in our home. I don't know much about housing for all ages. |

MANOR TODAY

URBAN DESIGN & CHARACTER

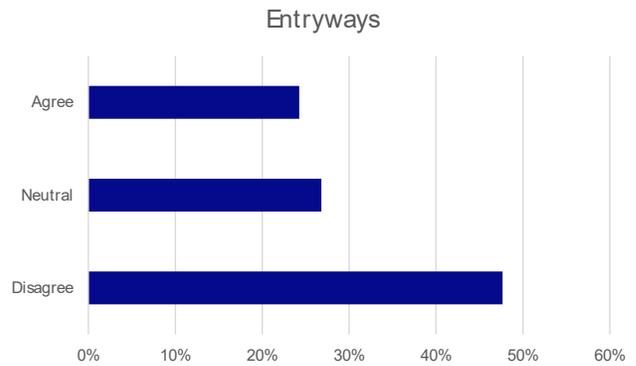
Community Brand: Manor has a unique and positive community brand.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 48 | 20.43% |
| Neutral | 98 | 37.02% |
| Disagree | 87 | 37.02% |
| Total | 233 | 100% |



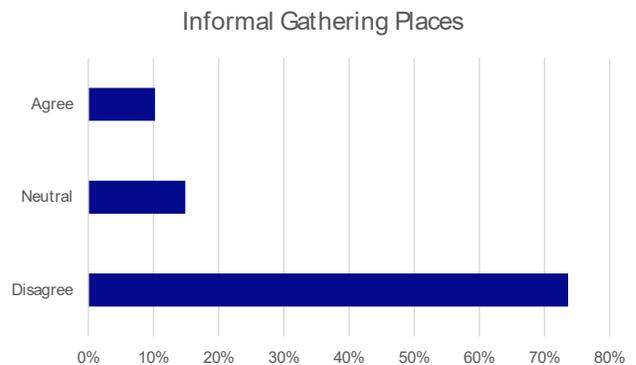
Entryways: It's easy to tell when I'm entering or within Manor because of entryway signs or distinctive character.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 57 | 24.26% |
| Neutral | 63 | 26.81% |
| Disagree | 112 | 47.66% |
| Total | 232 | 100% |



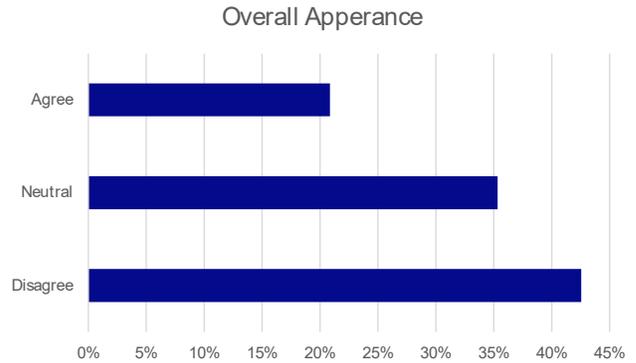
Informal Gathering Places: There are enough places to visit with friends, have a picnic, or attend a small event.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 24 | 10.21% |
| Neutral | 35 | 14.89% |
| Disagree | 173 | 73.62% |
| Total | 232 | 100% |



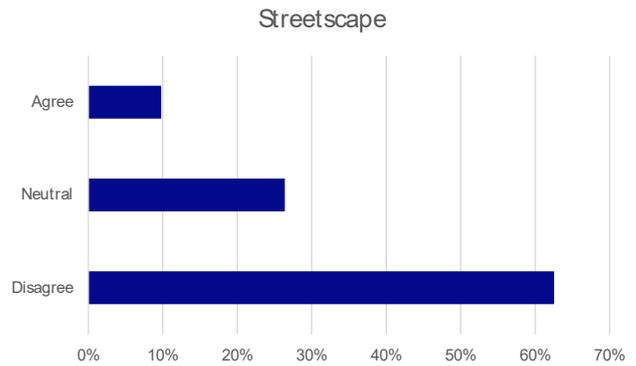
Overall Appearance: Overall, I think Manor is an attractive community.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 49 | 20.85% |
| Neutral | 83 | 35.32% |
| Disagree | 100 | 42.55% |
| Total | 232 | 100% |



Streetscape: Manor projects a positive image to people traveling along its roadways or sidewalks.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 23 | 9.79% |
| Neutral | 62 | 26.38% |
| Disagree | 147 | 62.55% |
| Total | 232 | 100% |



ADDITIONAL COMMENTS

Suggest another Urban Design & Character statement you would like to address.

| # | Feedback |
|----|---|
| 1 | First we have to control residence property tax , it is very high then size of town and facilities. |
| 2 | Downtown Manor is trashy looking |
| 3 | I don't think we have a brand but I do believe that as we continue growing and developing commerce, housing and recreational areas, we can create a unique personality for our town. |
| 4 | Downtown needs to be reimagined. When I drive through I think how I would love to have a charming downtown that would invite strolling, shopping and tourists. The old building that is now a tattoo parlor and restaurant would make a lovely boutique hotel. That old hotel next to Flores restaurant needs to be closed and repurposed. The little grocery store next to that needs to be closed or remodeled. All of the metal roofing and mix-matched store fronts are not appealing.. |
| 5 | N/A |
| 6 | Designing more walkable shopping areas. |
| 7 | Walkable, shaded streetscapes with adequate sidewalks, ADA facilities and bike infrastructure should be a priority in the Downtown. |
| 8 | Manor does not have much of an identity besides subdivisions and then Walmart - in that order. Manor should have bigger park spaces and better roads (grid system throughout) to be considered of good character and design. |
| 9 | We need updated city limit signage & more unique outdoor spaces. |
| 10 | Regarding green spaces, roadside landscaping, etc |
| 11 | Need to improve traffic flow, i never go into manor proper because of traffic. |
| 12 | Downtown Manor is Butt ugly. It looks like the tire fire in and episode of the Simpsons and smells like it too thanks to the industrial asphalt plant that dumps its waste water in our river on old 20 near the MAP high school. |
| 13 | Revamp downtown! I'm not sure how to start. But look at Elgin's downtown to start with. There could be so much potential. But anyone that drives downtown has said how much it looks dumpy! |
| 14 | Entering Manor from Austin: all i see are gas stations on both sides of the highway. No Welcome to manor nothing pretty. |
| 15 | Manor has no visible identity. |
| 16 | Downtown Manor is an eyesore and should be freshened up with paint and remodeling. Pretty sure there are some grants available to help in this effort. |
| 17 | Manor has a lot of potential, but needs a lot of work. The only way I know I'm in Manor is when the trailer buildings mixed in with other side of the highway old buildings start to pop up. |

| # | Feedback |
|----|---|
| 18 | Parts of Manor or nice but there are areas that aren't as aesthetically pleasing. |
| 19 | Manor needs a bypass |
| 20 | Manor has no image whatsoever. The community is amazing but what we have does not reflect it. There is nothing attractive about Manor to bring people here from other areas. |
| 21 | Our downtown is scary. |
| 22 | Look at Elgin and Buda. WAY CUTER. |
| 23 | Can we get an updated population sign please |
| 24 | Manor is definitely getting better. Unfortunately, there is still a bad reputation about vandalism. |
| 25 | Manor has garnered a very poor character around its' youth. We need more youth opportunities. |
| 26 | 290 and downtown need to be more welcoming. No more of the tractors and storage units, they need to relocate. |
| 27 | There are no sidewalks in Manor proper. Not safe. 290 is gridlock most of the time. It needs to be reconfigured. Streets are badly maintained. |
| 28 | C |
| 29 | Sorry to disagree... but I am confident we can improve in this area a lot. |
| 30 | Downtown manor needs to be redone! |
| 31 | The roads driving to into the different subdivisions are so bumpy and poor. |
| 32 | Manor is outdated. Downtown Manor is poorly manage compared to a lot of other cities. |
| 33 | We look like the "pass through town" that we basically are. |
| 34 | Sidewalks are not maintained. No sidewalks on 290 or by schools. Driving by Manor you see tire shops and convenience stores and old buildings |
| 35 | The tall grass by the bridges heading towards New Tech. I wish those where maintain more often so that the grass is short. I always got scared that a snake will pop out. I would like a sidewalk from Downtown Manor to connect to Walmart. Right now I have to be on the very edge of the street as cars are passing to get there. All locations should be to be access via a sidewalk without being in danger of the cars on the road. Sidewalks should either have some sort of divider from the road, or be a few feet away from the road. |
| 36 | More public art spaces |
| 37 | Manor is god awful ugly |
| 38 | Manor is a place people drive through between Austin and Houston, there is no indication that there is any more to the town than what you can see from 290. |
| 39 | You know when you are in Manor because of the sign and because it is such an ugly town. This place has no vibe or character. |

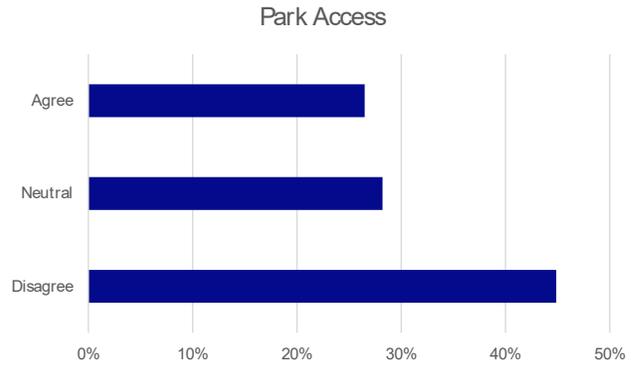
| # | Feedback |
|----|--|
| 40 | Downtown needs to be upgraded it's trashy and no drainage |
| 41 | N/a |
| 42 | I'd love to see a revitalization of downtown manor whether it fixing up older buildings pr investing in new buildings for small business like boutique shops or more local eateries. |
| 43 | The buildings lining HWY 290 are needing attention. It looks like Manor can't make up it's mind on what it is. |
| 44 | We desperately need a library and community center that the city provides |

MANOR TODAY

PARKS & OPEN SPACE

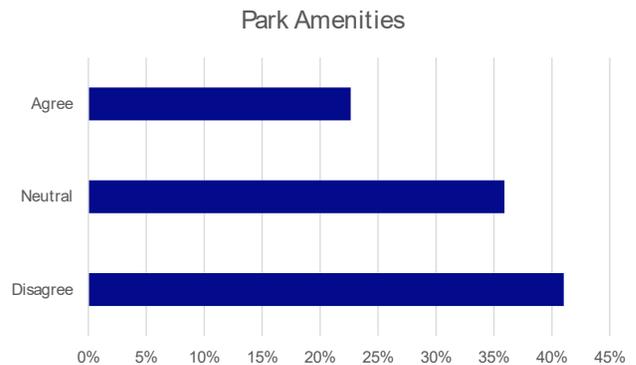
Park Access: I have adequate access to nearby parks.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 62 | 26.50% |
| Neutral | 66 | 28.21% |
| Disagree | 105 | 44.87% |
| Total | 233 | 100% |



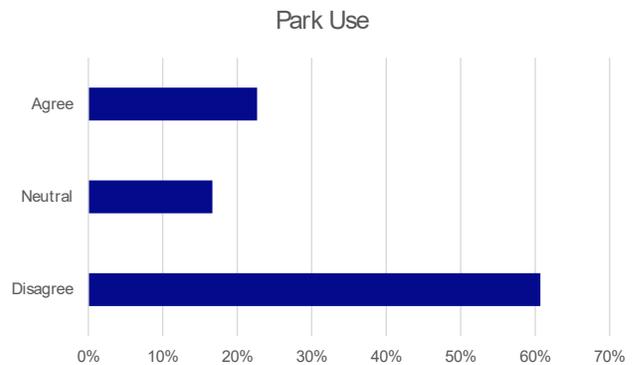
Park Amenities: The City's parks offer amenities and facilities for people of all ages and abilities.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 53 | 22.65% |
| Neutral | 84 | 35.90% |
| Disagree | 96 | 41.03% |
| Total | 233 | 100% |



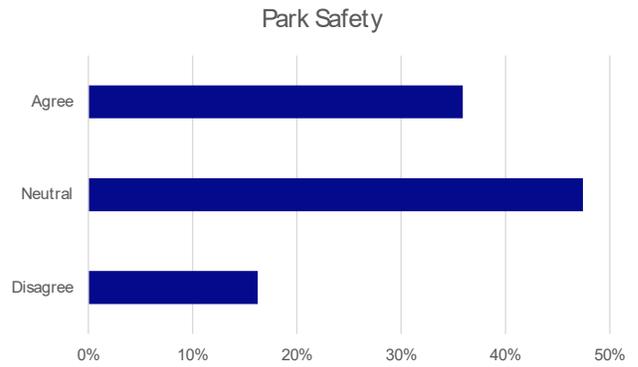
Park Use : I visit the City's parks and trails frequently (once a month or more).

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 53 | 35.90% |
| Neutral | 39 | 47.44% |
| Disagree | 142 | 16.24% |
| Total | 234 | 100% |



Park Safety: I feel safe visiting the City's parks.

| Rating | Input | % |
|--------------|------------|-------------|
| Agree | 84 | 35.90% |
| Neutral | 111 | 47.44% |
| Disagree | 38 | 16.24% |
| Total | 233 | 100% |



ADDITIONAL COMMENTS

Suggest another Parks & Open Space statement you would like to address.

| # | Feedback |
|----|---|
| 1 | Not inf trees and shade to enjoy stay in park . Needs basic things |
| 2 | Manor has no amenities |
| 3 | We have parks? |
| 4 | N/A |
| 5 | Need City Park, pool, and recreation center complex |
| 6 | I frequent the metro east park for running trails and other activities |
| 7 | It's not clear where city parks are. |
| 8 | Would like to have a nice trail in the Presidential neighborhoods, like in Shadow Glen. |
| 9 | We need more parks with more amenities. |
| 10 | Lack of both sidewalks and off-road walking trails. Austin does a great job developing path alongside creeks. Why not Manor? |
| 11 | Do we have parks? |
| 12 | East metro is great . |
| 13 | There are no walking trails or bike trails in Manor. There is no community center for people to do activities. We have a low income benefits community service facility next to a 100 sq ft library that is never open. We do not have a community center that is for exercise or community events. |
| 14 | Somehow add more walking trails. I'm in Stonewater and I don't know how but it would be amazing to connect neighborhoods (subdivisions) safely to walk to/thru! |
| 15 | None |
| 16 | The streets to get to the park are in terrible condition. |
| 17 | More hiking trails are needed. |
| 18 | East Metro Park is so remote that I do not feel comfortable visiting by myself and the entry to the park is off Blake Manor and that road is scary to drive, especially at night or during high traffic hours. |
| 19 | I only know about a few parks, and they're all on the other side of the freeway from where I live. With all the traffic it's just not worth visiting unless for a special event. |
| 20 | Never been to a city park. |
| 21 | I would hardly consider Manor to have actual parks. Need more. |
| 22 | We NEED a dog park! The park next to Walmart has enough area for a dog park! |
| 23 | I find myself spending all of my time for shopping, parks & recs, entertainment outside of Manor. |
| 24 | More shade, trails, and bring a farmers market and festivals to create a relationship with the space |

| # | Feedback |
|----|---|
| 25 | Need more parks and better parks. Need a lake park like Pflugerville lake park or The Mueller lake park. Manor does not have enough pretty. |
| 26 | Have to go to Elgin and Austin for everything. |
| 27 | There aren't many city parks with space for walking, trails. |
| 28 | What park? |
| 29 | I don't know where the City Parks are. |
| 30 | Neighborhood Parks don't seem to attract kids that much. |
| 31 | We need more parks and trees |
| 32 | East metro park needs maintenance |
| 33 | Ben Fisher need to get fixed and frequent maintenance and up keep would be nice |
| 34 | X |
| 35 | Splash pad |
| 36 | Tree trimming at Ben Fisher Park, its look too woody/abounded. Would like to have the undergrowth cleared out, so there can be a trail build, or even a walkway by the small river. I feel like If I get too close to the tree line, a coyote will pop out. I want that fear to be remove. Replace the wooden benches with the fence plastic, or with the stone benches instead. I wish there was better lighting at the parks. |
| 37 | We have parks? News to me |
| 38 | Where are the parks in manor ? |
| 39 | Where are these parks? Other than Jennie Lane Park? The other parks are county parks, not city parks. |
| 40 | I have only been to one park in Manor the one across the street from Walmart and it was boring. |
| 41 | We need something that feels like a "Manor Central Park". I go often to Metro East... is that in Manor? Austin? I have no idea... but we need something similar closer to 290. I thought that's what we were getting near Walmart... but I have no idea what is available in that area, or if I can even use it... |
| 42 | I only know of one park. Is it Jennie park. Lived here since 2008. So we have more?? |
| 43 | We have parks? |
| 44 | More public parks are needed. |
| 45 | Need more parks that are easily accessible without having to drive everywhere |
| 46 | Need a dog park |
| 47 | What parks? What trails? What outdoor recreation?! Other than the golf course, nothing is accessible. |
| 48 | Disc golf course in front of Walmart |
| 49 | N/a |

| # | Feedback |
|----|---|
| 50 | Swing sets and playground equipment that also include special needs people of all sizes |
| 51 | More open green belt/parks like a Inclusive park like Play for All in Round Rock. Skate park or splash park would be great as well. |
| 52 | An enclosed off leash dog park would be huge. There isn't one east of 35 |
| 53 | Increase access to natural spaces with walking paths (particularly along Gilleland Creek) |

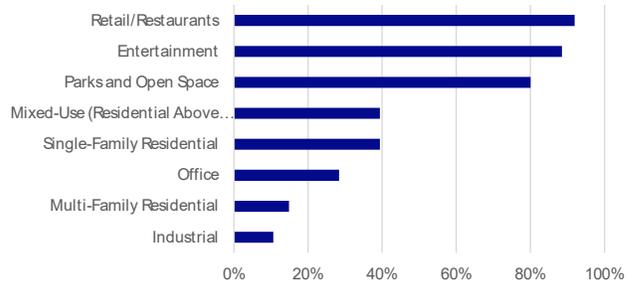
MANOR IN THE FUTURE

GROWTH AND LAND USE

What land use types would you like to see more of in the future? Check all that apply

| Rating | Input | % |
|--|------------|--------|
| Retail/Restaurants | 217 | 91.95% |
| Entertainment | 209 | 88.56% |
| Parks and Open Space | 189 | 80.08% |
| Single-Family Residential | 93 | 39.41% |
| Mixed-Use (Residential Above Commercial) | 93 | 39.41% |
| Office | 67 | 28.39% |
| Multi-Family Residential | 35 | 14.83% |
| Industrial | 25 | 10.59% |
| Answered | 236 | |

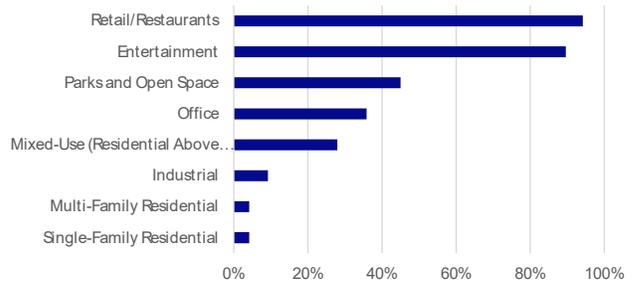
What land use types would you like to see more of in the future?



What land use types would you like to see more of along the 290 corridor? Check all that apply

| Rating | Input | % |
|--|------------|--------|
| Retail/Restaurants | 226 | 94.17% |
| Entertainment | 215 | 89.58% |
| Parks and Open Space | 108 | 45.00% |
| Office | 86 | 35.83% |
| Mixed-Use (Residential Above Commercial) | 67 | 27.92% |
| Industrial | 22 | 9.17% |
| Single-Family Residential | 10 | 4.17% |
| Multi-Family Residential | 10 | 4.17% |
| Answered | 240 | |

What land use types would you like to see more of along the 290 corridor?



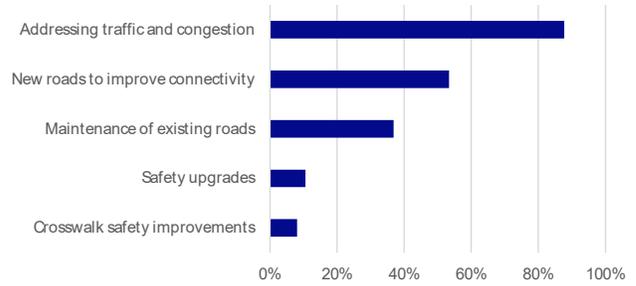
MANOR IN THE FUTURE

TRANSPORTATION AND MOBILITY

Which transportation or mobility upgrades are the most important to you? Pick up to 2

| Rating | Input | % |
|-----------------------------------|------------|--------|
| Addressing traffic and congestion | 207 | 87.71% |
| New roads to improve connectivity | 126 | 53.39% |
| Maintenance of existing roads | 87 | 36.86% |
| Safety upgrades | 25 | 10.59% |
| Crosswalk safety improvements | 19 | 8.05% |
| Answered | 236 | |

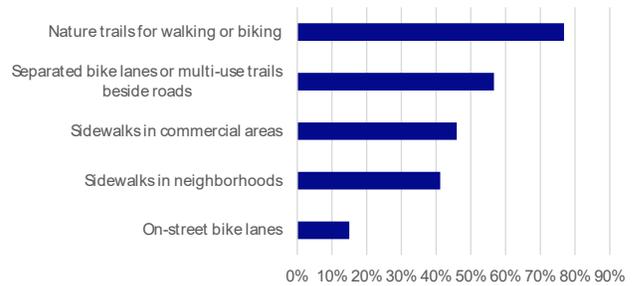
Which transportation or mobility upgrades are the most important to you?



What types of pedestrian/bike amenities would you like to see more of in Manor? Pick up to 3

| Rating | Input | % |
|---|------------|--------|
| Nature trails for walking or biking | 179 | 76.82% |
| Separated bike lanes or multi-use trails beside roads | 132 | 56.65% |
| Sidewalks in commercial areas | 107 | 45.92% |
| Sidewalks in neighborhoods | 96 | 41.20% |
| On-street bike lanes | 35 | 15.02% |
| Answered | 233 | |

What types of pedestrian/bike amenities would you like to see more of in Manor?



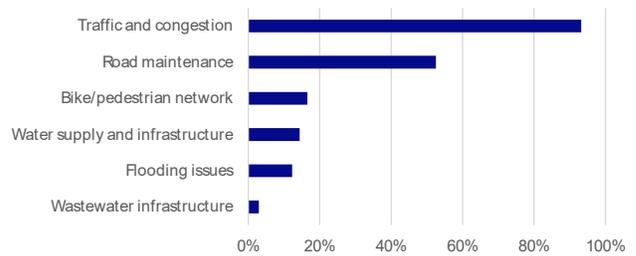
MANOR IN THE FUTURE

INFRASTRUCTURE

What do you consider to be the greatest infrastructure issues facing Manor in the future? Pick up to 2.

| Rating | Input | % |
|---------------------------------|------------|--------|
| Traffic and congestion | 220 | 93.22% |
| Road maintenance | 124 | 52.54% |
| Bike/pedestrian network | 39 | 16.53% |
| Water supply and infrastructure | 34 | 14.41% |
| Flooding issues | 29 | 12.29% |
| Wastewater infrastructure | 7 | 2.97% |
| Answered | 236 | |

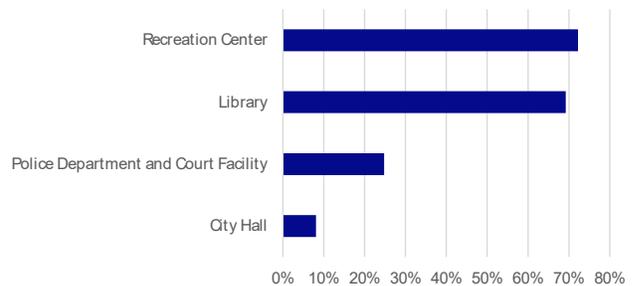
What do you consider to be the greatest infrastructure issues facing Manor in the future?



Which City services or facilities should be prioritized for improvements in the future? Pick up to 2

| Rating | Input | % |
|--------------------------------------|------------|--------|
| Recreation Center | 169 | 72.22% |
| Library | 162 | 69.23% |
| Police Department and Court Facility | 58 | 24.79% |
| City Hall | 19 | 8.12% |
| Answered | 234 | |

Which City services or facilities should be prioritized for improvements in the future?



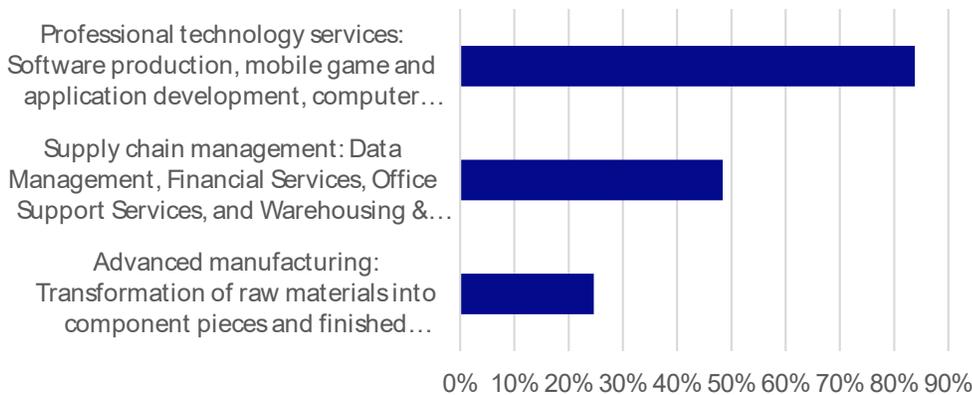
MANOR IN THE FUTURE

ECONOMIC DEVELOPMENT

Of the industries below, which industries do you think the City should provide incentives to attract or retain? Check all that apply.

| Rating | Input | % |
|---|------------|--------|
| Professional technology services: Software production, mobile game and application development, computer systems research and development, computer systems design, data security, and technology consulting services | 187 | 83.86% |
| Supply chain management: Data Management, Financial Services, Office Support Services, and Warehousing & Distribution | 108 | 48.43% |
| Advanced manufacturing: Transformation of raw materials into component pieces and finished products using machinery | 55 | 24.66% |
| Answered | 223 | |

Of the industries below, which industries do you think the City should provide incentives to attract or retain?



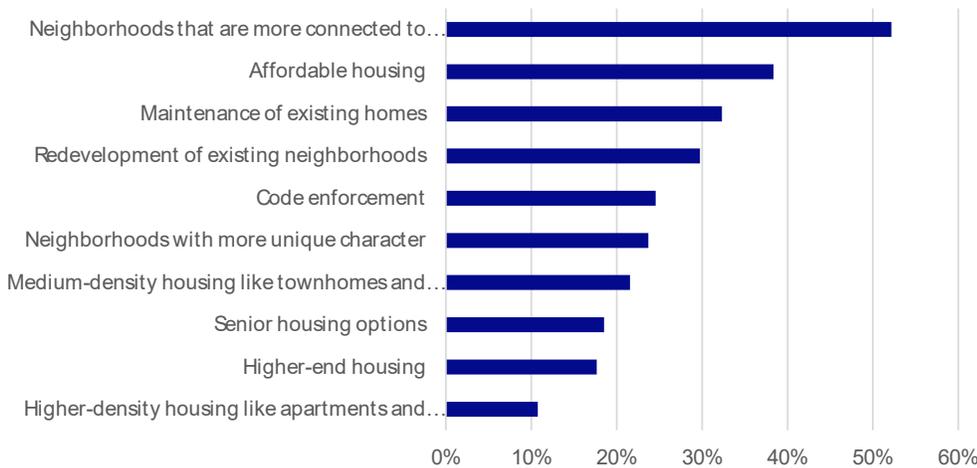
MANOR IN THE FUTURE

HOUSING AND NEIGHBORHOODS

What do you think are the biggest needs for Manor’s future housing and neighborhoods? Pick up to 3.

| Rating | Input | % |
|--|------------|--------|
| Neighborhoods that are more connected to their surrounding areas | 121 | 52.16% |
| Affordable housing | 89 | 38.36% |
| Maintenance of existing homes | 75 | 32.33% |
| Redevelopment of existing neighborhoods | 69 | 29.74% |
| Code enforcement | 57 | 24.57% |
| Neighborhoods with more unique character | 55 | 23.71% |
| Medium-density housing like townhomes and duplexes | 50 | 21.55% |
| Senior housing options | 43 | 18.53% |
| Higher-end housing | 41 | 17.67% |
| Higher-density housing like apartments and condos | 25 | 10.78% |
| Answered | 232 | |

What do you think are the biggest needs for Manor’s future housing and neighborhoods?



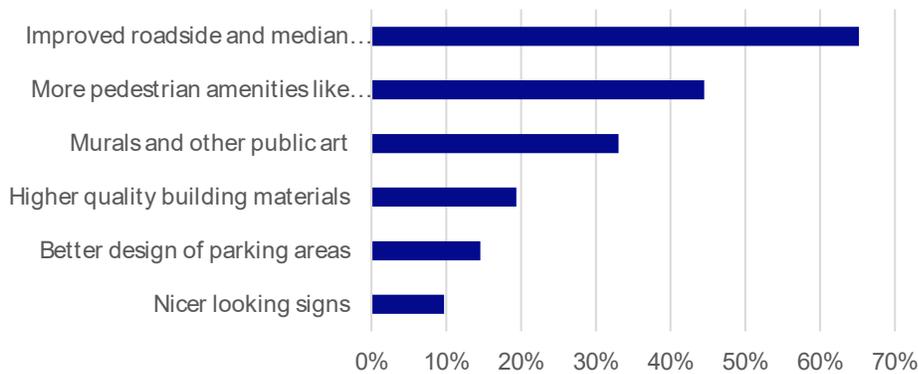
MANOR IN THE FUTURE

URBAN DESIGN & CHARACTER

What should the City do to improve the appearance of its retail, office, and commercial areas? Pick up to 2.

| Rating | Input | % |
|---|------------|--------|
| Improved roadside and median landscaping | 148 | 65.20% |
| More pedestrian amenities like benches and lighting | 101 | 44.49% |
| Murals and other public art | 75 | 33.04% |
| Higher quality building materials | 44 | 19.38% |
| Better design of parking areas | 33 | 14.54% |
| Nicer looking signs | 22 | 9.69% |
| Answered | 227 | |

What should the City do to improve the appearance of its retail, office, and commercial areas?



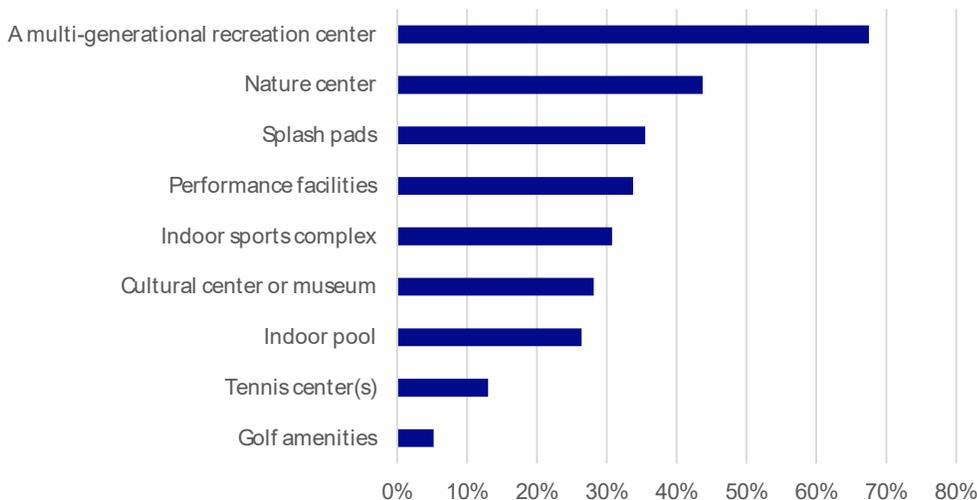
MANOR IN THE FUTURE

PARKS & OPEN SPACE

What facilities would you like to see added/increased in Manor’s parks and recreation system over the next 10 years? Pick up to 3.

| Rating | Input | % |
|--|------------|--------|
| A multi-generational recreation center | 156 | 67.53% |
| Nature center | 101 | 43.72% |
| Splash pads | 82 | 35.50% |
| Performance facilities | 78 | 33.77% |
| Indoor sports complex | 71 | 30.74% |
| Cultural center or museum | 65 | 28.14% |
| Indoor pool | 61 | 26.41% |
| Tennis center(s) | 30 | 12.99% |
| Golf amenities | 12 | 5.19% |
| Answered | 231 | |

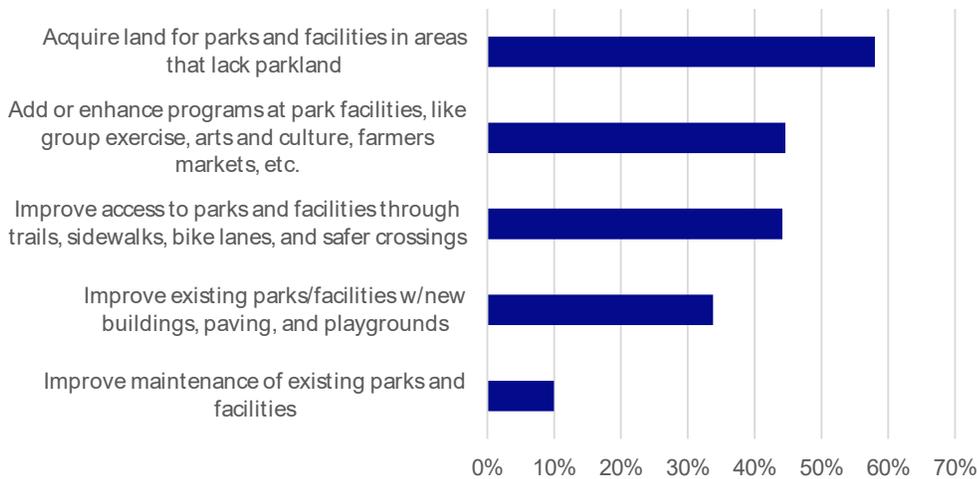
What facilities would you like to see added/increased in Manor’s parks and recreation system over the next 10 years?



Which of the following actions should the City take to improve its parks and recreation amenities? Pick up to 2.

| Rating | Input | % |
|--|------------|--------|
| Acquire land for parks and facilities in areas that lack parkland | 134 | 58.01% |
| Add or enhance programs at park facilities, like group exercise, arts and culture, farmers markets, etc. | 103 | 44.59% |
| Improve access to parks and facilities through trails, sidewalks, bike lanes, and safer crossings | 102 | 44.16% |
| Improve existing parks/facilities w/new buildings, paving, and playgrounds | 78 | 33.77% |
| Improve maintenance of existing parks and facilities | 23 | 9.96% |
| Answered | 231 | |

Which of the following actions should the City take to improve its parks and recreation amenities?

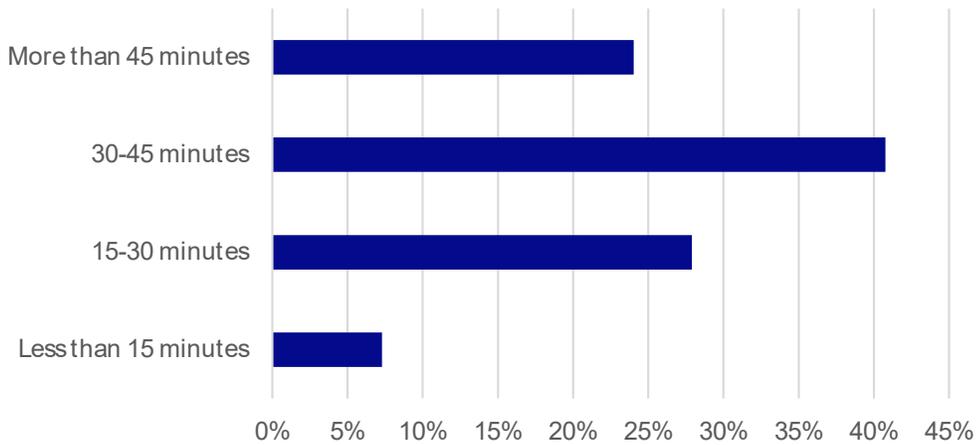


DAILY COMMUTE

About how long does it take you to commute to work in one direction each day?

| Rating | Input | % |
|----------------------|------------|-------------|
| Less than 15 minutes | 17 | 7.30% |
| 15-30 minutes | 65 | 27.90% |
| 30-45 minutes | 95 | 40.77% |
| More than 45 minutes | 56 | 24.03% |
| Answered | 233 | 100% |

About how long does it take you to commute to work in one direction each day?



ADDITIONAL COMMENTS

In a few words, describe the type of job you would need in order to both live and work in Manor:

| # | Feedback |
|----|---|
| 1 | I travel only 12 miles on 290 j |
| 2 | I am a teacher so I can work in Manor, but my daughter goes to school in Austin because I think schools are better there. |
| 3 | Call Center type job |
| 4 | Fire alarm industry. |
| 5 | Information Technology |
| 6 | I would need some biotech companies to move to Manor. |
| 7 | Software/Ecommerce/Product Management |
| 8 | High paying job with access retail/shopping |
| 9 | Manor ISD would need to pay as much or more than surrounding districts |
| 10 | It takes 15 to 20 minutes to get out of Manor. |
| 11 | Tech Jobs |
| 12 | Insurance jobs |
| 13 | I am a teacher, as Manor continues to grow, so will the schools. |
| 14 | Professional level positions |
| 15 | Be able to continue to work from home, am state employee and work in policy. |
| 16 | Government/state |
| 17 | Professional above Master's degree |
| 18 | Hospital system, full time nurse |
| 19 | I travel and work from home |
| 20 | Administrative Assistants |
| 21 | Remote work. |
| 22 | Computer software |
| 23 | Tech / startup office location |
| 24 | Currently Manor has jobs for people with lower education levels. For Manor to be ideal and competitive with any city North of Austin, and for those who already live here to also work here, it needs to attract employers that hire people with college degrees. |
| 25 | Work from home. |
| 26 | Administrative Assistant |
| 27 | State offices would have to move out here. |
| 28 | Tech industry |
| 29 | Medical |

| # | Feedback |
|----|--|
| 30 | I work from home |
| 31 | High end Technical support |
| 32 | Warehousing |
| 33 | Software engineering |
| 34 | Attorney |
| 35 | IT/Software/engineering |
| 36 | I currently both live and work in Manor as a Nanny. I have worked in every part of Travis county. Most days the worst part of my commute was just getting out of Manor due to the severe clogs on Blake Manor road and Lexington street. |
| 37 | I'm a teacher that works for the district. But my husband is a tech engineer that has to travel to Austin to work because there are not options here for him. |
| 38 | Decent paying manufacturing jobs |
| 39 | Financial |
| 40 | Inventory Clerk but in a Hospital |
| 41 | Higher Ed satellite offices. |
| 42 | Administrative and/or government offices |
| 43 | I work as a household manager/nanny, so wealthier people who need a high end nanny would allow me to work in Manor |
| 44 | A center where I could offer private arts lessons and consulting. |
| 45 | Semiconductor factory or semiconductor equipment suppliers |
| 46 | Remote position |
| 47 | High tech with a high pay scale |
| 48 | I am a stylist at a High End beauty Salon/Spa and my husband is an Architect |
| 49 | Professional/Auditing |
| 50 | Technology/IT/business professional |
| 51 | Professional massage therapy |
| 52 | Beauty industry (esthetician services, waxing) |
| 53 | Professional job |
| 54 | More actual office jobs |
| 55 | Access to healthcare services |
| 56 | A better reputation at the high school |
| 57 | I'm an engineer. Tech industry with skilled/specialized work. |
| 58 | Software companies |
| 59 | Technology - project management |
| 60 | Doesn't matter, have to go to Austin and Elgin for everything anyway. |
| 61 | I already teach and live in Manor |

| # | Feedback |
|----|---|
| 62 | Pay a livable wage, more government jobs |
| 63 | I'm a teacher. More schools with bilingual programs. |
| 64 | State security. Attract state agencies would be a plus. |
| 65 | Professional Technology |
| 66 | Urban design & planning (apprenticeship) |
| 67 | Executive management position |
| 68 | If not living in a multi-income household, I'd need to make at least \$20/hr to survive. |
| 69 | Office, customer support |
| 70 | One that allows remote working |
| 71 | Hospital |
| 72 | Technology company |
| 73 | Insurance or Risk Management |
| 74 | State agency office buildings |
| 75 | Medical office |
| 76 | Software |
| 77 | Social work job paying over 40,000 |
| 78 | Legal field |
| 79 | Does Manor have jobs besides fast food and city/government jobs? |
| 80 | General labor |
| 81 | Remote Work |
| 82 | Professional office space and medical complexes |
| 83 | Work from home |
| 84 | I'm actually starting a faith community (church) here in Manor! |
| 85 | Business development |
| 86 | Technology and innovation centers |
| 87 | Manufacturer |
| 88 | More remote work for my state job |
| 89 | Cancer center |
| 90 | Semi-Conductor jobs. Warehousing. |
| 91 | Professional technology services: Software production, mobile game and application development, computer systems research and development, computer systems design, data security, and technology consulting services |
| 92 | High-paying technology and professional services roles |
| 93 | Software engineer |
| 94 | There are no good, high paying jobs in Manor. |
| 95 | Corporate office space |

| # | Feedback |
|-----|---|
| 96 | An Office job. Maybe like Data Entry. |
| 97 | I'm a Realtor and love working out of Manor! |
| 98 | I already live and work in Manor. |
| 99 | I would want to work for the City government in a technical role. I currently work as a computer programmer for the City of Austin. |
| 100 | Something in retail. |
| 101 | State government |
| 102 | Professional non profit or victim services position |
| 103 | Consultation and work at home |
| 104 | Optometrist office |
| 105 | Government (Department of Justice) building relocation |
| 106 | A financial analyst/budget analyst job that pays well. Property taxes are insane in this area for the lack of amenities that the city provides. |
| 107 | Something in education as there are few professional industries in Manor. |
| 108 | Contractor |
| 109 | IT or corporate company |
| 110 | N/a |
| 111 | Technology |
| 112 | ABA Therapy Center |
| 113 | DayCare |
| 114 | Office work |
| 115 | Human Resources or IT |
| 116 | Would love to see more clothing retail here like Ross or target. We want to spend our \$ in town not Austin or Pflugerville |
| 117 | Property management |
| 118 | Have a building like Wework. |
| 119 | Tech support |
| 120 | Home based |
| 121 | Wfh |
| 122 | Information Technology |
| 123 | Technology |
| 124 | Firms/companies in need of Marketing Director roles. |
| 125 | Government IT |
| 126 | I work in IT, anywhere that would require IT support. |
| 127 | Tech support |
| 128 | Research and Development in semiconductor or photovoltaic materials |

MAP EXERCISE

Participants were instructed to provide feedback on various topics by dragging and dropping their pins onto the map. Indicate whether you are identifying a problem, an opportunity, or an idea you have, and provide a brief comment to explain.

3017
Total Visits

978
Unique Users

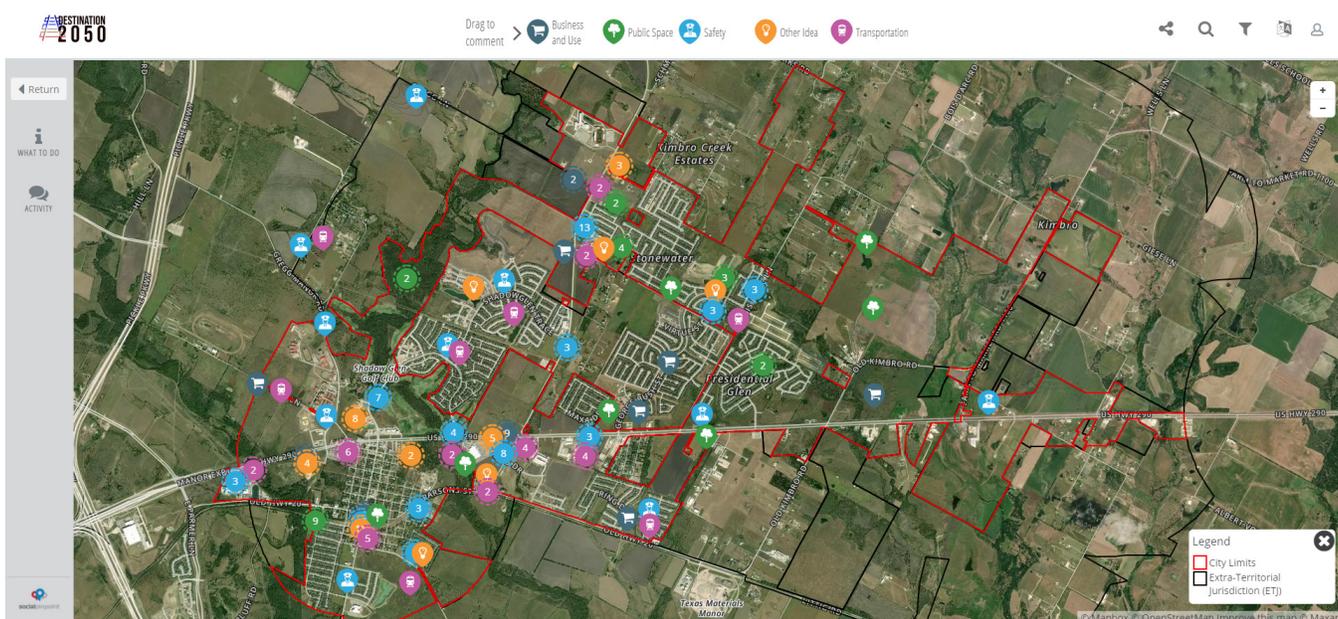
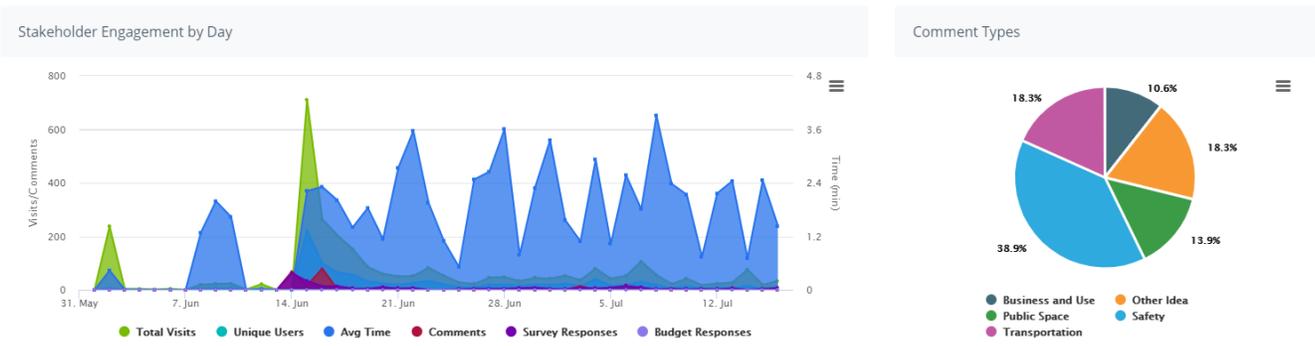
1:51
Avg Time (min)

279
Unique Stakeholders

205
Comments

263
Survey Responses

30
Document Downloads





MAP COMMENTS

BUSINESS AND USE

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|------------------|---|----------|------------|
| 1 | Business and Use | Create a walkable, mixed-use Downtown radiating out from Parsons and Lexington with local retail, food and beverage and affordable housing and work places in close proximity to the future Green Line commuter rail station. | 1 | 0 |
| 2 | Business and Use | Mixed use residential/entertainment/shopping | 1 | 0 |
| 3 | Business and Use | HEB or Lowe's, Home Depot | 2 | 0 |
| 4 | Business and Use | Topgolf | 0 | 0 |
| 5 | Business and Use | Whole Foods | 2 | 0 |
| 6 | Business and Use | Chase bank will bring an HEB | 1 | 0 |
| 7 | Business and Use | Restaurant (not fast food) | 2 | 0 |
| 8 | Business and Use | Great spot for an HEB, Home Depot, Lowe's, restaurants & shopping outlets. | 5 | 0 |
| 9 | Business and Use | Great spot for a Walgreens or CVS needed | 2 | 3 |
| 10 | Business and Use | A Wells Fargo bank would be nice here. | 4 | 2 |
| 11 | Business and Use | Pluckers | 4 | 2 |
| 12 | Business and Use | A Gas station for those quick needs snacks. With an accessible sidewalk From Casting Dr. to Carriage Hills Dr. | 1 | 0 |
| 13 | Business and Use | Incorporate Manor Downs into a Domain type development | 1 | 0 |
| 14 | Business and Use | "We'd like more grocery stores and businesses that is not just Walmart with birds flying around on the inside. I'd love to see some more local businesses opening up!" | 4 | 0 |
| 15 | Business and Use | Make Downtown an entertainment District | 5 | 0 |
| 16 | Business and Use | Businesses here please! | 1 | 0 |
| 17 | Business and Use | Make room for developments here- restaurants, pharmacies | 3 | 0 |
| 18 | Business and Use | The Home Depot / Lowe's | 23 | 1 |
| 19 | Business and Use | Great spot for an HEB! | 22 | 1 |
| 20 | Business and Use | HEB | 9 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|------------------|--|----------|------------|
| 21 | Business and Use | Spread out Business to help reduce traffic and give easier access to residents to get to without having to use the major highway | 6 | 0 |
| 22 | Business and Use | Chick Fil A! | 9 | 7 |

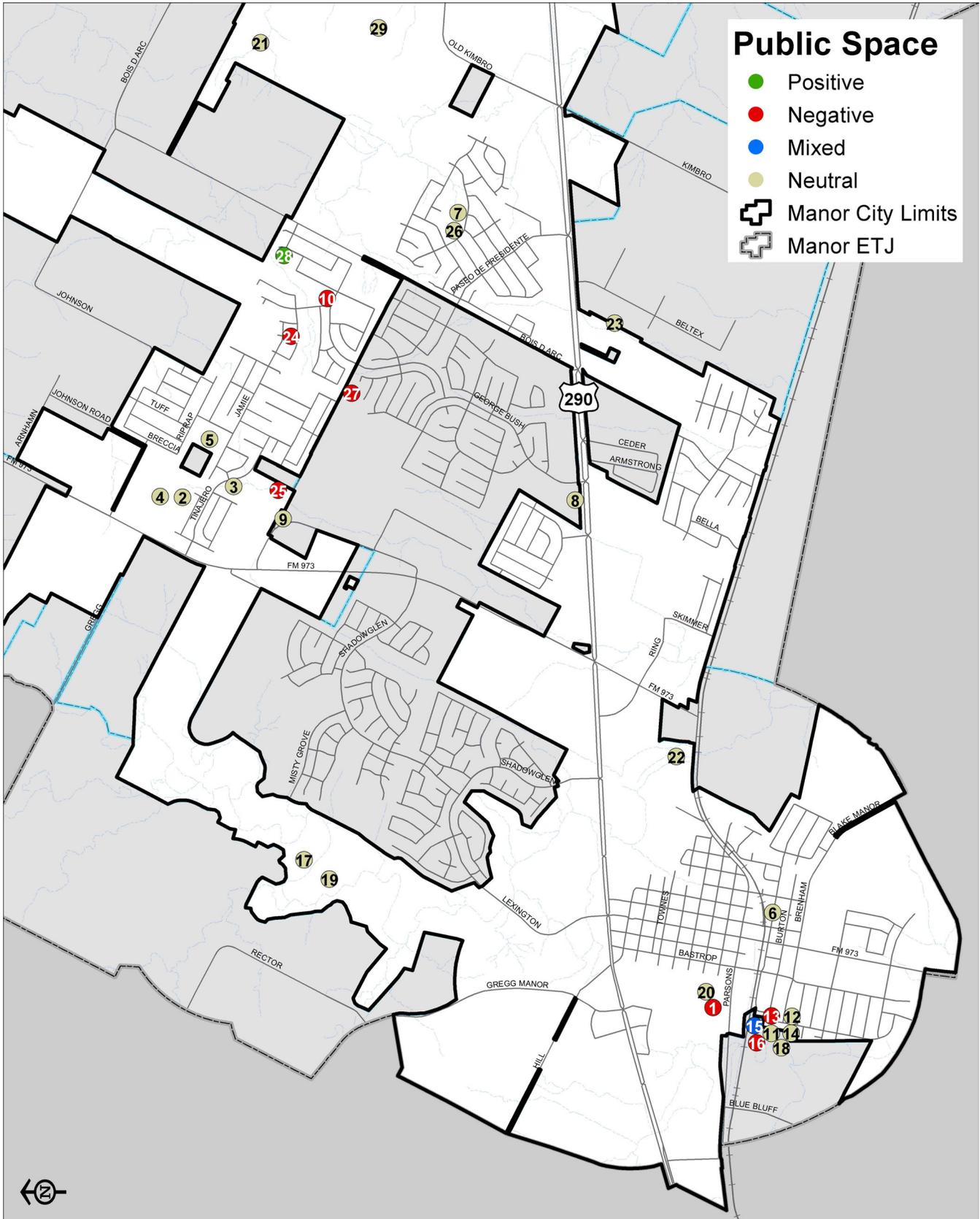
MAP COMMENTS

OTHER IDEAS

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|---|----------|------------|
| 1 | Other Idea | Recommend to remove these old rusted train parts, and tractor parts to a worksite locations. And turn this space into a mini park that people who are waiting for the metro bus can relax at. | 1 | 0 |
| 2 | Other Idea | Recommending building a tunnel for the golf carts, and having a water drain in it too. To avoid future issues with passing cars. | 1 | 0 |
| 3 | Other Idea | A sports recreation center would be great for our city where we can have adult leagues and not have to pour our money into neighboring cities to participate. | 2 | 0 |
| 4 | Other Idea | Would love a real town square with shops and restaurants. | 2 | 0 |
| 5 | Other Idea | Dirt path is way way to bumpy. Need to be filled, and flatten. | 1 | 1 |
| 6 | Other Idea | Entertainment area with bars and restaurants | 0 | 0 |
| 7 | Other Idea | Put a stop light here. | 0 | 0 |
| 8 | Other Idea | A CVS or Walgreens would be nice here. | 2 | 0 |
| 9 | Other Idea | Sorry but Shadowglen isn't part of the plan look at the area of service. | 1 | 0 |
| 10 | Other Idea | A public art piece would be nice here. | 2 | 1 |
| 11 | Other Idea | At a prior ShadowGlen HOA meeting, it was suggested that a street/roadway/walkway be constructed off Lexington Street near the church and shopping strip to allow a right turn only to Manor Middle and Manor High School. What is the status of that suggestion? | 1 | 0 |
| 12 | Other Idea | Fix this lot up, to be like a public pool? | 1 | 0 |
| 13 | Other Idea | New more trees along side the walkway. | 1 | 0 |
| 14 | Other Idea | Please just redo this section of the road. Why the big turn. Why not a straight road from Murray to the Post Office. I had encounter that ppl do wide turns and almost hit me. | 0 | 0 |
| 15 | Other Idea | Main Town Hall, Library, Rec Center, Nature walk? | 3 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|---|----------|------------|
| 16 | Other Idea | Either Multi Complex Center, or Move City Hall, Library and or Police Station here. | 1 | 0 |
| 17 | Other Idea | Remove the parking spots that is on E Parsons St Businesses. And turn this plot into a parking lot. There is 10 businesses in the area. | 0 | 0 |
| 18 | Other Idea | Once the underbrush is gone and cleaned up. A walk trail here would be nice. A little walkway next to the river. | 0 | 0 |
| 19 | Other Idea | A Mini park, Maybe build that little roof building that Ben E Fisher Parks has. Or maybe a community garden? | 0 | 0 |
| 20 | Other Idea | Turn this plot into a Park/walk trail. Or a little store. | 1 | 0 |
| 21 | Other Idea | Public Art Installation/Sculpture could be place here. Might help with people slowing down on this turn. | 0 | 1 |
| 22 | Other Idea | Get Walmart to go green, but added solar panels to their roof | 3 | 0 |
| 23 | Other Idea | Add a "slow on turn" sign. | 0 | 0 |
| 24 | Other Idea | Sidewalk needs to be added here to get people across to connect to the Metro sidewalk. People don't need to walk on the streets | 0 | 0 |
| 25 | Other Idea | This old run down road could be a place where public art sculpture are displayed as cars drive towards the park. | 0 | 0 |
| 26 | Other Idea | Apt Complex | 0 | 0 |
| 27 | Other Idea | Apt Complex | 0 | 2 |
| 28 | Other Idea | Expand City grid to allow for more homes | 2 | 0 |
| 29 | Other Idea | Turn lanes for E Brenham Street traffic would make this intersection much more efficient and prevent traffic from backing up during peak times. Currently only a few cars ever make it onto Lexington before the light changes causing most people to hurriedly cut through side streets to avoid the light | 9 | 0 |
| 30 | Other Idea | In order to keep drivers from going around the speed bumps causing traffic safety issues, I would think a median of some sort needs to be placed along the road between the speed bumps. | 0 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|--|----------|------------|
| 31 | Other Idea | There is a cute donkey in this field. Please ensure it has another donkey to get jiggy with, so that there are always donkeys in this field. This is the your important priority for the next 50 years - thank you for listening | 5 | 0 |
| 32 | Other Idea | Austin community college campus | 1 | 3 |
| 33 | Other Idea | U-turn lane instead of making people turn around at light at Gregg Manor. | 2 | 0 |
| 34 | Other Idea | Better infrastructure on each side of 290 to allow travel from neighborhoods out to 130 and Parmer. | 2 | 0 |
| 35 | Other Idea | All these businesses need to be demolished and rebuilt with safer access to 290. Better parking. | 3 | 0 |
| 36 | Other Idea | Make a fishing pond here with a sidewalk around it. And a temporary kayak docking | 3 | 0 |
| 37 | Other Idea | HEB!! | 11 | 1 |
| 38 | Other Idea | Add a pathway/sidewalk for teens to use that ride bikes and walk to middle school/high school. Too many teens walk through the high grass and others walk down the side of 290! Please add a safe walkway for them. | 10 | 0 |

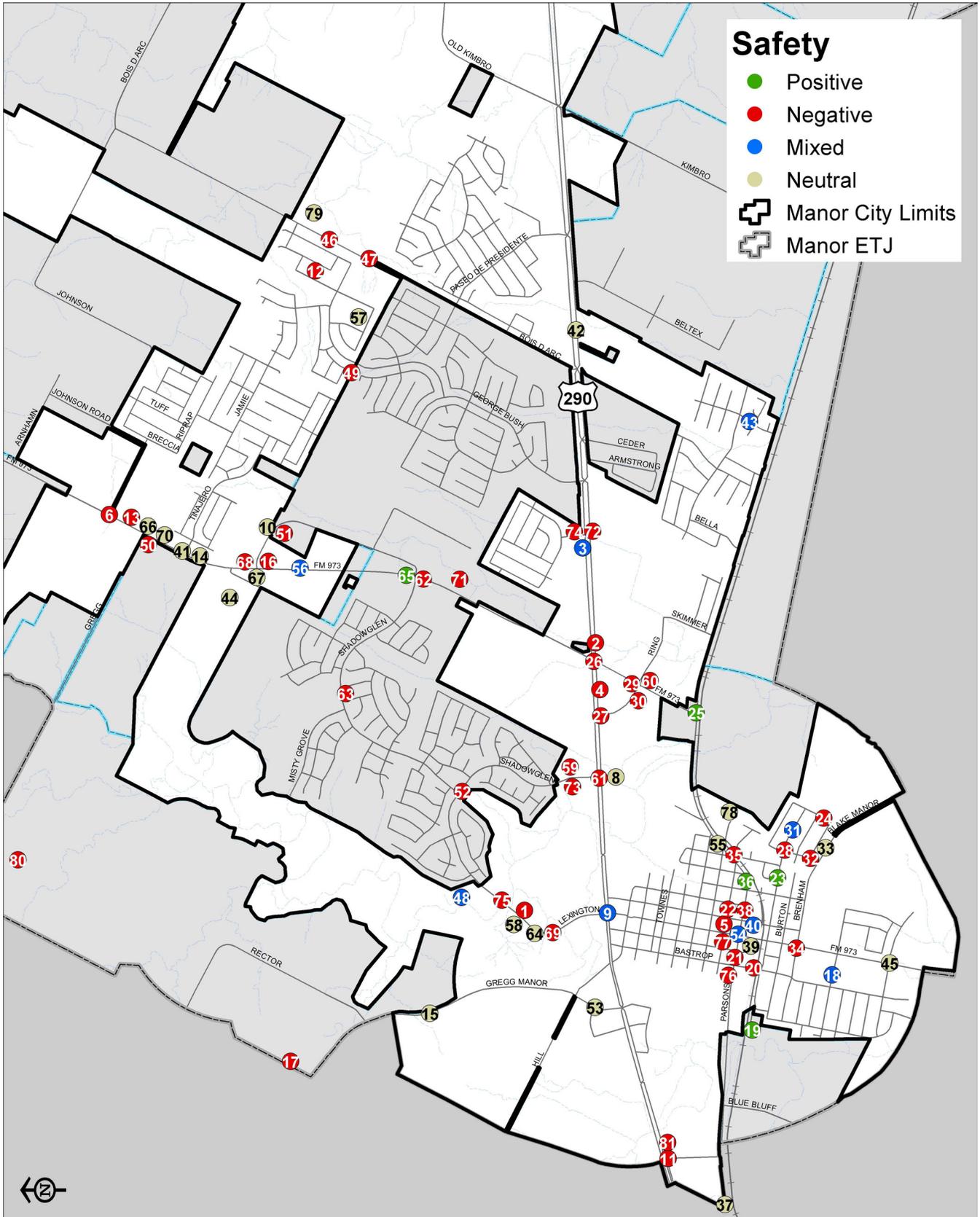


MAP COMMENTS

PUBLIC SPACE

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|---|----------|------------|
| 1 | Public Space | This space needs an serious upgrade | 0 | 0 |
| 2 | Public Space | Turn into a park area | 0 | 0 |
| 3 | Public Space | Make into a park connecting to rose hill cemetery and surrounding areas | 0 | 0 |
| 4 | Public Space | Purchase and make into a park with hike/bike paths. | 1 | 0 |
| 5 | Public Space | Purchase and make into a park with walking/bike trails | 0 | 0 |
| 6 | Public Space | Community vegetable garden | 2 | 0 |
| 7 | Public Space | Open this pool to the public so that we don't pay HOA | 1 | 0 |
| 8 | Public Space | <p>"Build a Recreation Center similar to what Elgin has at 361 N. HWY 95, Elgin, TX Amenities:</p> <ul style="list-style-type: none"> • Full sized basketball court with 6 basket ball hoops • Optional volleyball net for use in gym - full and half court options available. • Hard wood multi purpose room • Fitness weight room • Variety of stand alone equipment • Projector and Speaker for Online Fitness Classes • Industrial kitchen (Temporarily Closed) • Bathrooms, Showers and Locker Rooms | 1 | 1 |
| 9 | Public Space | Make a donkey sanctuary!!! | 0 | 0 |
| 10 | Public Space | Open field that is constantly overgrown with weeds. Could this be public space like a park or guest parking? | 2 | 1 |
| 11 | Public Space | There should be some park lights for when it gets dark. | 0 | 0 |
| 12 | Public Space | Ben E Fisher Pedestrian access should be paved as a concrete sidewalk. | 0 | 1 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|--|----------|------------|
| 13 | Public Space | This whole section of road, should be leveled, and repaved. | 0 | 0 |
| 14 | Public Space | Repave dirt trail with a concrete sidewalk that loops around the park. | 0 | 0 |
| 15 | Public Space | Bathrooms need an upgrade, would not use unless its a super emergency. Either better stall doors, and cleaning/sanitizing | 0 | 0 |
| 16 | Public Space | Clear out the underbrush, I feel like a coyote would come out any second. I always feel uneasy | 0 | 0 |
| 17 | Public Space | Walking trail. Provide space for outdoor activities. | 0 | 0 |
| 18 | Public Space | Expand this park over the creek and ad a road to directly connect to W Parsons and/or Blue Bluff | 3 | 0 |
| 19 | Public Space | City Greenbelt | 1 | 0 |
| 20 | Public Space | Rec center | 0 | 0 |
| 21 | Public Space | Add a fishing spot | 1 | 0 |
| 22 | Public Space | Timmerman needs a dog park | 1 | 0 |
| 23 | Public Space | Pedestrian walkways parallel to 290. Before frontage is all built-out, make paths a priority. Right now Manor is a combination of isolated neighborhoods. | 2 | 0 |
| 24 | Public Space | This area is a big blank field with nothing in it but weeds. Why not make this a common space for people in the surrounding neighborhood to enjoy? As it is, it is a waste of space and an eyesore. | 1 | 1 |
| 25 | Public Space | Pay the owner off so that you can make this a public fishing pond. Walter e long has no fish. | 0 | 0 |
| 26 | Public Space | Make this a fishing pond | 2 | 2 |
| 27 | Public Space | This looks prone to a lot of flood retention. Make it into a fish stock pond for fishing. | 0 | 0 |
| 28 | Public Space | Make this into a "resaca" kinda like the cut off oxbow lakes. You can find plenty of examples in Brownsville, TX. Basically artificial connection of retaining ponds and fill them with fish so that we can go fishing, and loving everyday. | 1 | 0 |
| 29 | Public Space | Add a Park north of 290 | 2 | 0 |



MAP COMMENTS

SAFETY

| # | Comment Type | Comment | Up Votes | Down Votes |
|---|--------------|---|----------|------------|
| 1 | Safety | Golfers need a stop for traffic sign. When cars stop mid road to allow them to pass it's a safety hazard for the golfers because the cars behind go around. We've seen this too many times and I'm honestly surprised we haven't seen a golfer in a golf cart plowed over. We've seen golfers get out of their carts and throw drinks at drivers because they think they have the right of way. Also the speed bumps here need to be fixed or removed. They are falling apart & have exposed nails. | 18 | 1 |
| 2 | Safety | Dangerous area: Suggest keeping three lanes from previous intersection not one that stops abruptly | 1 | 0 |
| 3 | Safety | Traffic light needed, but please make left turn into the subdivision a flashing yellow so we can go when there aren't any cars coming | 0 | 0 |
| 4 | Safety | Fix this turning lane to only a lot people going from 290 into Whataburger. There is a "Wrong Way" Sign to tell people not to exit that way, but people do it anyways. So either their white plastic tubes barriers, or concrete. | 1 | 0 |
| 5 | Safety | Parking or even driving by this area is a headache,. Would love to see downtown Manor restored and provide wide sidewalks. The east bound lane and turning lanes are ridiculous | 0 | 0 |
| 6 | Safety | On coming traffic (going to the high school) frequently rides down the suicide lane. Making it difficult to make a left turn onto Johnson Road. I have had several near misses in this area. Mostly late afternoon/evening when the sun is in the west bound drivers eyes. | 0 | 0 |
| 7 | Safety | Sheriff Substation | 1 | 1 |
| 8 | Safety | Build Manor Public Safety Center/2nd City Hall/ Community Center. House PD, FD and other Community Services | 1 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|---|----------|------------|
| 9 | Safety | Need something to deter people during rush hours of being "in the box" when their light turns red. We all have places to go and times to be there, but folks are blocking this intersection which keeps other folks from being able to move at their appointed time and it is a safety issue if someone happens to not be paying attention. | 1 | 0 |
| 10 | Safety | Put a stop sign here for traffic as appropriate. I was almost hit by a speeding 18wheeler when I was taking my right of way from Suncrest turning right unto tower | 2 | 0 |
| 11 | Safety | People drive through this "turn only" lane all the time . There should be poles to stop people from doing that. Or the cops should be posted here and pulling people over and giving them tickets fir doing it. | 0 | 1 |
| 12 | Safety | The ditch in between CA and MC is constantly overgrown and not kept up by anyone. Dangerous for kids and attracts unwanted animals that carry diseases. | 2 | 0 |
| 13 | Safety | FM 973 between 290 and the high school is so dark at night, there are not enough streetlights, if any along this stretch. It's bad enough that I avoid driving out of Stonewater at night, and I am young and have normal vision. | 2 | 0 |
| 14 | Safety | Reduce speed limit to 55 or 50. This area is now developed and more development is foreseen in the near future. Trying to merge into 65mph incoming traffic is hazardous. | 1 | 2 |
| 15 | Safety | Please flatten the Bump that is here! | 0 | 1 |
| 16 | Safety | Most dangerous intersection. Difficult to get out from Tower. Dangerous to turn left onto Tower | 0 | 0 |
| 17 | Safety | There is a really bad pothole here. | 0 | 0 |
| 18 | Safety | A lot of cracks. Would love it if they where to give it a fresh repave. | 0 | 0 |
| 19 | Safety | Recommend widening this section of the road, and repaving the parking. | 0 | 0 |
| 20 | Safety | A lot of cracks and holes are starting to show, recommend to repave it. | 1 | 0 |

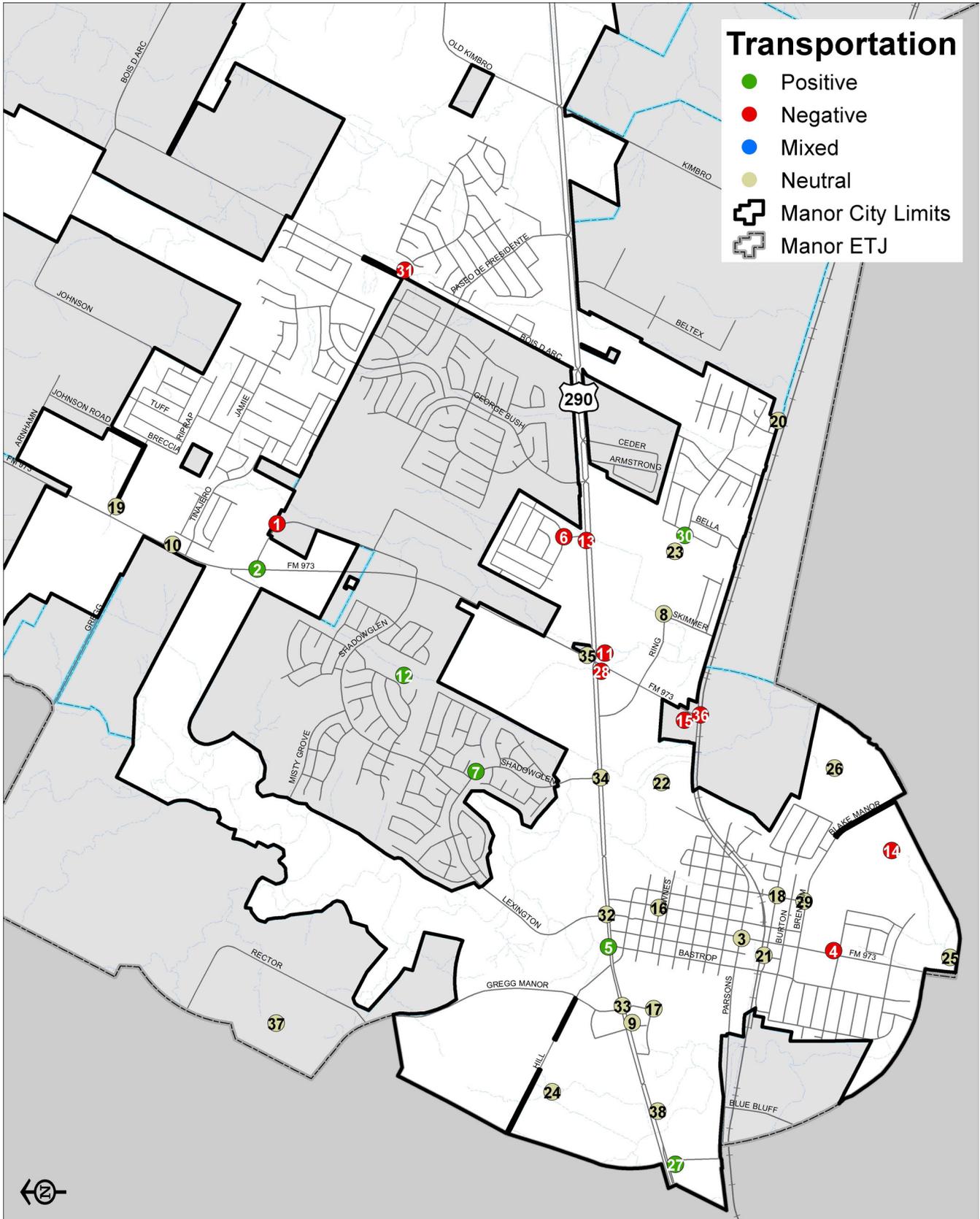
| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|--|----------|------------|
| 21 | Safety | Road is cracked, half of it is sinking, needs to be remade. | 0 | 0 |
| 22 | Safety | This intersection is just dangerous. The place where you are suppose to stop at, is too far back from seeing if there is a car coming. Since those parked cars at Ramos are always blocking. | 1 | 0 |
| 23 | Safety | A lot of holes on the road, gets scary to drive on the side, especially when its raining. Recommend to re-level and repave. | 0 | 0 |
| 24 | Safety | Water Pools here, Water too low for it to reach the water trench. | 1 | 0 |
| 25 | Safety | A lot of people driving on the dirt to pass the light. Recommend building a small Right turning lane, and to repave the part where people are driving next to the dirt. | 3 | 0 |
| 26 | Safety | Edge of road, needs to be repaved. | 4 | 0 |
| 27 | Safety | A lot of broken debris. Needs to be repaved. | 1 | 0 |
| 28 | Safety | Water pools here a lot, A water drain is needed. Nearby water drain is too high for the water to flow into it. | 0 | 0 |
| 29 | Safety | There are street lamps on this road, But there were ever on when Walmart first open. I have never seen them on since then. Please turn them back on. | 3 | 0 |
| 30 | Safety | Street lanes needs to be repainted! I seen a lot of people on the wrong side of the road, cause they cant tell which half is theirs. | 3 | 0 |
| 31 | Safety | Water pools a lot here, The drain is too high for the water to leave. Recommend redoing the water trench. | 0 | 0 |
| 32 | Safety | A water drain needs to be added here. | 0 | 0 |
| 33 | Safety | A street light has to be added at the entrance. | 0 | 0 |
| 34 | Safety | Potholes and road cracking | 0 | 0 |
| 35 | Safety | This little section needs to be re-leveled and repaved. It dips to low, then goes up over the railroad, then goes back down. And it needs to be wider. | 0 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|--|----------|------------|
| 36 | Safety | Recommend trimming these trees, I have seen multiple Trailers Trucks burn rubber to brake, cause someone is wanting to turn onto S San Marcos St. | 0 | 0 |
| 37 | Safety | A sidewalk needs to be made to connect the school to the neighborhood of WildHorse and Heritage Point. How would the kids walk from there? | 0 | 0 |
| 38 | Safety | A water drain needs to be added here. Since there is no Concrete parking, and its just dirt, water collects, and it becomes bumpy. It will become an eyesore sooner or later. | 0 | 0 |
| 39 | Safety | A lot of cars drive into this space to bypass the light. Recommend some sort of walkway rail. or a single chain fence to avoid those people who are trying to shave an extra few minutes. | 2 | 0 |
| 40 | Safety | Some sort of rule needs to be place here, where long or tall cars and no park here. Some cars backup way to fast. I always get scared and drive extra slow, just in case. Suggestion: parking is now parallel. | 0 | 0 |
| 41 | Safety | Traffic light to reduce accidents during high traffic times. | 1 | 0 |
| 42 | Safety | PD/FD Substation | 1 | 1 |
| 43 | Safety | More funding and more safety for the police would be good. | 1 | 0 |
| 44 | Safety | Hospital | 0 | 2 |
| 45 | Safety | Light or cross walk would help here to keep kids safe | 2 | 0 |
| 46 | Safety | Street needs repairs | 1 | 0 |
| 47 | Safety | Street needed repairs | 2 | 0 |
| 48 | Safety | While I agree some better signs need to be in place. Speed enforcement will help. There is a blind spot where golf crossing path is currently located. Golfers enter the section when they think is clear and the drivers run up on them. Better signs way before the speed bumps. | 0 | 0 |
| 49 | Safety | Huge potholes | 0 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|--|----------|------------|
| 50 | Safety | Maybe buy a bit of land from the field owner to allow space for a right turn lane onto 973 from Gregg lane, as this backs up really badly due to people wanting to turn left onto 973 and head north. | 6 | 0 |
| 51 | Safety | VERY dangerous intersection. People going north on Suncrest and wanting to turn right onto Tower, do not realize that they have priority over those coming from west of the intersection, who are traveling east on tower and wanting to stay on tower. That second group of people are technically making a left turn to stay on tower, which is second in priority to those in the first group i described - hope that makes sense - email me if it doesn't! | 5 | 0 |
| 52 | Safety | Someone has got to monitor the two primary streets through SG. As more people use it to cut through because they want to avoid the hot mess of 290, they are driving dangerously through our neighborhood, speeding, ignoring school zones, traffic control devices. We truly need major deterrents to actually keep people from using this neighborhood to cut through -- speed bumps throughout the neighborhood, adding traffic circles at very single intersection, anything to STOP speeders. | 4 | 2 |
| 53 | Safety | Widen and redo Gregg Manor Ln. Add street lights. | 2 | 0 |
| 54 | Safety | Widen this street and make Parsons a walkable street. Do away with street parking and move parking to the back of buildings. Needs more lane to handle flow of traffic. | 1 | 0 |
| 55 | Safety | Safer road visibility for traffic exiting school buildings | 0 | 0 |
| 56 | Safety | Farm to market road is so dark and it has so many curves. This road needs lights. | 4 | 0 |
| 57 | Safety | Fix the grading so that water flows out into Robert Wagner bend appropriately. All the water retains on this property and has degraded the residential lots south of it. Stormwater permits may be in violation if storm water is not flowing appropriately. | 3 | 1 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|---|----------|------------|
| 58 | Safety | Golf cart yield sign needed. Drivers/golfers don't know who yields. Causes accidents. | 7 | 2 |
| 59 | Safety | Golf cart yield sign needed. Drivers/golfers don't know to yield or not. | 5 | 1 |
| 60 | Safety | Need traffic light. To many wrecks. With the apartments going up it will get worse. | 6 | 0 |
| 61 | Safety | You need two to three law enforcement offices at this intersection from about 6:30 until 9:00 and 4:00 to 7:00 EVERY Monday through Friday handing out tickets like candy on Halloween to stop these people . How many need injured before this is fixed? I get it, the drivers should do better but they are asshats - fine them into poverty. | 1 | 2 |
| 62 | Safety | Speeders cutting through the neighborhood. | 2 | 2 |
| 63 | Safety | People cutting through our neighborhood just ignore the speed limits and school zone. They all know too there is NEVER a police presence so they can do whatever they want. | 0 | 1 |
| 64 | Safety | Needs sidewalks. | 4 | 0 |
| 65 | Safety | Extend Suncrest Road right of way to be perpendicular to Shadowglen Trace. | 2 | 1 |
| 66 | Safety | Traffic light | 5 | 1 |
| 67 | Safety | Traffic light/turn lane | 0 | 1 |
| 68 | Safety | We desperately need a light (lighting) to be able to see the road if we need to turn into Suncrest/tower road from 973. At night the road is not visible at all and I've almost ran into the field instead of the road. Visibility is so low at night even with our headlights on. | 4 | 2 |
| 69 | Safety | Need sidewalks. People have to walk in the street to walk to a restaurant because the golf course and church haven't mowed the lawns. | 6 | 2 |
| 70 | Safety | Need a light here. Traffic backs up. | 3 | 1 |
| 71 | Safety | The speed limit needs to be reduced on 973 from MSHS to 290. Everyone drives way to fast and there are too many cars trying to get on an off 973. | 5 | 3 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|--------------|--|----------|------------|
| 72 | Safety | Severe safety issue coming out of Greenbury Village. We have only one way of getting in and out our subdivision. Now with the apt complex that is being built across the highway, the amount of traffic that will come out that driveway to turn left to travel west on 290 will skyrocket and accidents will increase. | 7 | 0 |
| 73 | Safety | Another golf cart crossing that is an issue when it comes to right of way. Golf carts jump out in front of cars and yell obscenities. We encountered intoxicated golfers crossing here and would like clarity on golfers needing to yield the right of way to vehicles. Also their golfers warning sign can be pushed over by hand. I've called manor pd out there to have it stood upright after a windy day. Laying into the road. | 22 | 1 |
| 74 | Safety | Traffic light needed desperately | 8 | 0 |
| 75 | Safety | This road needs to be fixed. It floods too often and is one of the main ways to get to 290. | 8 | 0 |
| 76 | Safety | This is a dangerous intersection during rush hour. Always backed up and two way stop is poorly adhered to... | 3 | 0 |
| 77 | Safety | The flooding on this corner is horrible! I can't even imagine what the business owners in this building have to deal with when it rains! Sidewalk is too low and needs to be fixed asap. | 2 | 0 |
| 78 | Safety | Widen roads and add more lanes | 3 | 0 |
| 79 | Safety | Widen roads | 2 | 0 |
| 80 | Safety | Traffic light needs to be installed. And update drainage to reduce flooding. | 3 | 0 |
| 81 | Safety | The on and exit ramp to Toll 290 is cluttered and congested. | 5 | 0 |



MAP COMMENTS

TRANSPORTATION

| # | Comment Type | Comment | Up Votes | Down Votes |
|---|----------------|---|----------|------------|
| 1 | Transportation | This section of Tower road needs some work - especially as traffic continues to scale in this area. VERY dangerous. Also - current two lane road does not allow for pedestrian or bike traffic - closing off this route to those in the neighborhood. | 0 | 0 |
| 2 | Transportation | VERY Dangerous intersection. Increasing Traffic as well due to more builds going up in the area. | 0 | 0 |
| 3 | Transportation | Dedicate right turn lanes are needed at this intersection | 0 | 0 |
| 4 | Transportation | Lexington needs to be reconstructed to improve performance and efficiency of the street while making it safer for all users...motorist, pedestrians, cyclist. | 0 | 0 |
| 5 | Transportation | These new neighborhoods are not walkable, they are all car-dependent. You have a spectacular opportunity to require all developments to have HIGH walkability and connectivity, so that in 30 years, Manor is a walkable city without the need for cars to run simple errands. Don't turn Manor into a suburban hellscape, you still have time. | 1 | 0 |
| 6 | Transportation | This neighborhood has only one exit, how is this acceptable? What happens during a major emergency and people have no other way out? Connectivity between all these neighborhoods is very poor. | 1 | 0 |
| 7 | Transportation | These new neighborhoods are not walkable, they are all car-dependent. You have a spectacular opportunity to require all developments to have HIGH walkability and connectivity, so that in 30 years, Manor is a walkable city without the need for cars to run simple errands. Don't turn Manor into a suburban hellscape, you still have time. | 1 | 0 |
| 8 | Transportation | Connect this road to Ring Dr, To reduce the traffic that builds up on Old HWY 20 and 973 | 1 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|----------------|--|----------|------------|
| 9 | Transportation | A sidewalk needs to be added here and connect to New Tech. But not too close to the HWY | 1 | 0 |
| 10 | Transportation | Widen the road to 5 lanes | 0 | 0 |
| 11 | Transportation | Traffic flow thru here is super slow, maybe 5 cars before the 15 second light changes. Then waiting 45-60 seconds for the traffic on 290 to flow. Build a bridge or underpass here | 1 | 0 |
| 12 | Transportation | Having more bus stops within residential areas would be really nice. | 0 | 1 |
| 13 | Transportation | ADA transportation is desperately needed in the Manor area. I personally have a grown son who needs metro access but cannot get it because we are outside of the service area. | 5 | 0 |
| 14 | Transportation | Large gravel and construction vehicles on Blake Manor are a constant hazard. Alternate route needed. | 2 | 0 |
| 15 | Transportation | This light needs to be expanded. No right turn lanes cause traffic build up and unsafe driving practices. With apartments being built on this road, these issues will only get worse. | 5 | 0 |
| 16 | Transportation | Continue Sidewalk up towards Sonic. | 0 | 0 |
| 17 | Transportation | Connect this road with The Lions Club Road for School Buses. So that they will take this road which is straight from the HS, MS and ES. to their Neighborhoods Faster. While Avoiding All the traffic at Lexington St. | 0 | 0 |
| 18 | Transportation | Make S San Marcos between Hwy 20 and E Brenham a connector | 0 | 0 |
| 19 | Transportation | Upgrade entrance to neighborhood | 3 | 0 |
| 20 | Transportation | Light Rail Station | 1 | 0 |
| 21 | Transportation | Light Rail Station | 1 | 0 |
| 22 | Transportation | Connect Shadow Glen Blvd to E Parsons | 3 | 0 |
| 23 | Transportation | Connect Greenbury Dr to Ring Dr | 1 | 0 |
| 24 | Transportation | Expand Hill Ln into a thoroughfare & extend under SH130 to Parmer Ln | 1 | 0 |
| 25 | Transportation | A connector road to 973 from Wildhorse Trail@Blue Bluff Rd | 0 | 0 |

| # | Comment Type | Comment | Up Votes | Down Votes |
|----|----------------|---|----------|------------|
| 26 | Transportation | A connector road connecting Murchison@973, heading east crossing/intersecting Blake Manor, swing behind the Old Manor Elementary School to connect with Old Hwy 20@973. | 0 | 0 |
| 27 | Transportation | Don't suppose there's any hope of a second raised highway (similar to that section of I-35, just north of downtown) for folks going to/from Austin from Elgin, to allow them to bypass manor completely? That would be INCREDIBLE and worth every bit of upheaval to get built. | 6 | 1 |
| 28 | Transportation | This light needs to last longer. Causes back ups | 7 | 0 |
| 29 | Transportation | Widen this road | 2 | 0 |
| 30 | Transportation | Open this up to help alleviate traffic | 1 | 0 |
| 31 | Transportation | Hard to see spot. Accidents plus bad road | 2 | 0 |
| 32 | Transportation | Bridge/tollway | 4 | 0 |
| 33 | Transportation | Bridge/tollway | 4 | 0 |
| 34 | Transportation | Bridge/tollway | 3 | 0 |
| 35 | Transportation | Bridge/Tollway | 7 | 1 |
| 36 | Transportation | This is a horrible intersection. There needs to be a right turn lane added to the southbound side of 973. There are too many people are impatient and will go around cars to turn when the light is red. | 11 | 0 |
| 37 | Transportation | Widen back streets to allow more options to exit Manor | 5 | 0 |
| 38 | Transportation | There needs to be another main option to leave 290 to get to Austin. | 4 | 0 |



AGENDA ITEM SUMMARY FORM

PROPOSED MEETING DATE: September 8, 2021
PREPARED BY: Scott Dunlop, Interim City Manager / Development Services Director
DEPARTMENT: Development Services

AGENDA ITEM DESCRIPTION:

Consideration, discussion, and possible action on the initial public engagement results and strategies for future outreach.

BACKGROUND/SUMMARY:

LEGAL REVIEW: Not Applicable
FISCAL IMPACT: No
PRESENTATION: No
ATTACHMENTS: No

STAFF RECOMMENDATION:

PLANNING & ZONING COMMISSION: **Recommend Approval** **Disapproval** **None**



AGENDA ITEM SUMMARY FORM

PROPOSED MEETING DATE: September 8, 2021
PREPARED BY: Scott Dunlop, Interim City Manager / Development Services Director
DEPARTMENT: Development Services

AGENDA ITEM DESCRIPTION:

Consideration, discussion and possible action on a vision and guiding principles.

BACKGROUND/SUMMARY:

LEGAL REVIEW: Not Applicable
FISCAL IMPACT: No
PRESENTATION: No
ATTACHMENTS: No

STAFF RECOMMENDATION:

PLANNING & ZONING COMMISSION: **Recommend Approval** **Disapproval** **None**