

ESTUARY TRANSIT DISTRICT SPECIAL TRANSIT ADVISORY COMMITTEE MEETING ETD Offices, 91 N. Main St, Middletown, CT with Remote Option September 11, 2023 at 12:00 PM

Agenda

- 1. Call to Order B. Lawrence, ETD Board Member
- 2. Roll Call B. Lawrence
- 3. Introductions
- 4. New Fare Structure
- Bus Route Changes
- **6.** Bus Stops
- 7. Future Meeting Locations and Times
- **8.** Adjournment

Join Zoom Meeting

https://us02web.zoom.us/j/87532938341?pwd=czA3aTVyanVUZTFCbGUxd1FQekQ5UT09

Meeting ID: 875 3293 8341

Passcode: 024278

One tap mobile

- +13052241968,,87532938341#,,,,*024278# US
- +13092053325,,87532938341#,,,,*024278# US

Language Assistance is available. If you need assistance, please call Chris at 860-510-0429 ext. 104 at least 48 hours prior to the meeting.

AGENDA 9/11/2023 Page 1



Background on Fare Policy Changes

- Part of the Fare Study
- Fare Policy Changes were approved to collect public feedback
- There were four main policy changes that ETD is proposing



Simplify The Fare Structure

- Merger of systems requires merger of fare structures
- Consolidating two different prices of fare products into one system wide price
- Mostly small changes
- Elimination of the Student Monthly Pass
- Necessary to reduce confusion and unify the system

Proposed Simplified ETD Fare Structure

	Previou	Previous		Ridership	Revenue
Fare Product	s ETD	MAT	Proposed	Impact	Impact
Cash Fare	\$1.75	\$1.75	\$1.75	0	\$0
10-Ride Ticket	\$15.75	\$15.75	\$15.75	0	\$0
Dial-A-Ride Senior by donation only	Υ	NA	Υ	0	\$0
(funded by communities)			(where		
			funded)		
Same Day Dial-A-Ride (on space available	\$7	NA	\$7	0	\$0
basis)					
All Day Pass	\$3.50	\$4.50	\$3.50	3,300	-\$1,000
Dial-A-Ride Multiple Trip	\$15.75/5	\$35 / 10	\$35/10		
Senior / Disabled 10-Ride	\$7.75	\$7.65	\$7.65	0	0
Monthly Pass	\$59	\$52.50	\$52.50	200	-\$2000
Discounted Youth Monthly Pass	\$59	\$38	\$52.50	0	0
Age for free children with parent	4 -	5-	5-	0	0
Surcharge for Off-Route	\$1.75	NA	\$1.75	0	0
XtraMile	Free	Free	Full Fixed	-3,600	+\$8,400
			Route		

Low-Income and Student Discount

tem 4.

- Affordability is a key issue we wanted to address as part of this merger
- Proposal of a 50% discount to reduce financial barriers for those in most need and to encourage the next generation to utilize transit
- Determination of Low-Income status would be done in collaboration of other state agencies, so that we do not make that determination

2. New Reduced Fares for Low Income & Student Riders - Recommended

Provides a strong increase in ridership for the cost.

Description	Benefits	Impacts/Costs
Builds upon the Simplified Fare Structure of Option 1 by	Ability to Meet Goals: • Improved affordability by those	 Reduction in fare revenue from discounts (-\$91,000)
expanding who qualifies for reduced fares.	with lowest income.	Additional administrative effort in
Reduced fares for low-income and student riders are being implemented by many agencies in the US.	 Increased ridership (+66,000 / year) in the short and long-term by lowering fares for the most transit dependent riders and the riders of the future. 	setting up program, including arranging for other agencies to determine eligibility and distribute cards. Some costs can be avoided by partnering with other agencies.
agencies in the 65.	 Reduced fares for students encourages the potential riders of the future to adopt a habit of using transit. 	Slight additional administrative effort for on-going administration

Introduce Fare Capping

- Another proposal to improve affordability, is the creation of a new fare capping system that will allow riders to stop paying for fare once they have paid the cost of a monthly pass.
- This will mean that riders will never pay more than \$52.50 a month, no matter how many rides they use
- Increasingly common practice in many transit agencies
- In order to implement this policy, it would require new fare collection technology, which we are currently reviewing. This means this policy would not take effect right away but could be enacted in the future once our fare collection technology is improved.

3. Offer "Best Fare" - Recommended

Increasingly adopted by other agencies throughout the US to improve equity and affordability, but requires technology upgrade.

Description	Benefits	Costs/Impacts
Provide riders with a free upgrade to a Daily or Monthly pass after they pass the price in other fares. Has been implemented by several agencies (e.g. RIPTA in Rhode Island) to improve affordability and simplify fares.	 Goals: Improves customer convenience / removes barriers to use Improves equity and affordability by removing need to pay for monthly passes in one lump sum. Increases ridership (6,000-10,000 / year) Other Benefits Simplifies fare decisions for riders by providing the benefit of passes with payment over time and removes the decision of what type of fare to purchase. 	 Reduction in fare revenue of \$13,500 \$18,000/year Requires a new account-based fare collection system with real-time communications with all vehicles

Fare Free for ADA Eligible Riders on Fixed Routes

- Proposal to allow ADA eligible riders the ability to ride for free on traditional fixed route buses
- ADA paratransit services would remain the same and the fare would remain at \$3.50
- This would provide a free option for transit if they are able to use it or they can continue to use the ADA
 paratransit service for the \$3.50 fare
- This proposal would also likely provide cost savings for ETD, as ADA rides are expensive to operate

4b. Eliminate Fixed-Route Fares for ADA Riders - Recommended

Implemented by multiple agencies in the US. Establishing administrative process to determine eligibility will be key.

Description	Benefits	Costs/Impacts
Eliminate fixed-route fares ADA paratransit eligible	Ability to Meet Goals: • Increases customer convenience /	 Potential increases to ADA paratransit determination costs
individuals	removes barriers to use	Minor loss of fare revenue for free
Adopted by some agencies,	 Builds off simpler fare structure 	rides for ADA riders.
but generally only with tight functional eligibility determination.	 Improves affordability for ADA paratransit riders. 	Loss in revenue can be met or exceeded by reductions in ADA
	 Increased ridership (+3,000 / year in short and long-term) by lowering fares. 	 Allowing unqualified individuals can result in increased ADA paratransit
	Other Benefits	costs and greater loss of fixed-route
	 Potentially reduce ADA 	revenue.
	complementary paratransit operating costs	

Fare Outreach Overview

- We wanted to go above any beyond just a public meeting
- 2 Public Meetings were held
 - 11/15 Middletown City Hall
 - 11/17 Westbrook Town Hall
- Online survey/comment collection
- Middletown Terminal and bus rides to collect feedback
- We visited all 17 towns in the region collecting feedback in a variety of locations
 - Train Stations
 - Bus Stops
 - Grocery Stores
 - Libraries
 - Community Events



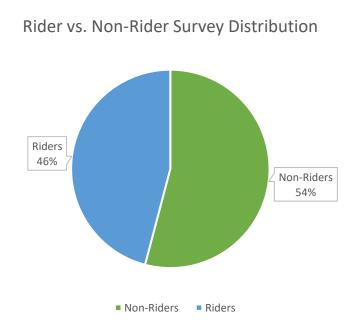
Fare Outreach Survey Questions

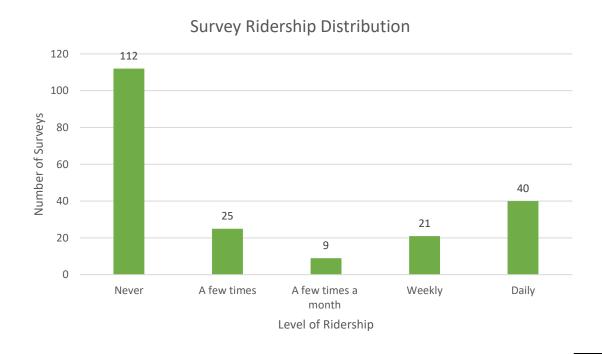
- 1. How often do you ride the bus?
- 2. Do you believe a reduced fare for students and low-income individuals would enable people to use bus more frequently?
- 3. Would the elimination* of the student monthly pass impact you or your family?
- 4. Is a \$1.75 a reasonable fare for our XtraMile on-demand service?
- 5. Any other comments related to the proposed fare changes?

are study rubile comment our toy
1. How often do you ride the bus?
Never
I have ridden a few times
A few times a month
I ride weekly
I ride daily
Do you believe a reduced fare for students and low-income individuals would enable eople to use the bus more frequently?
Yes
○ No
Not Sure
ther comments
and community
3. Would the elimination of the monthly student pass impact you or your family?
Yes
○ No
ther comments
and comments
δ
4. Is a \$1.75 a reasonable fare for our XtraMile on-demand service?
Yes
○ No
Not sure
ther (please specify)
and (product special)

Fare Outreach Results

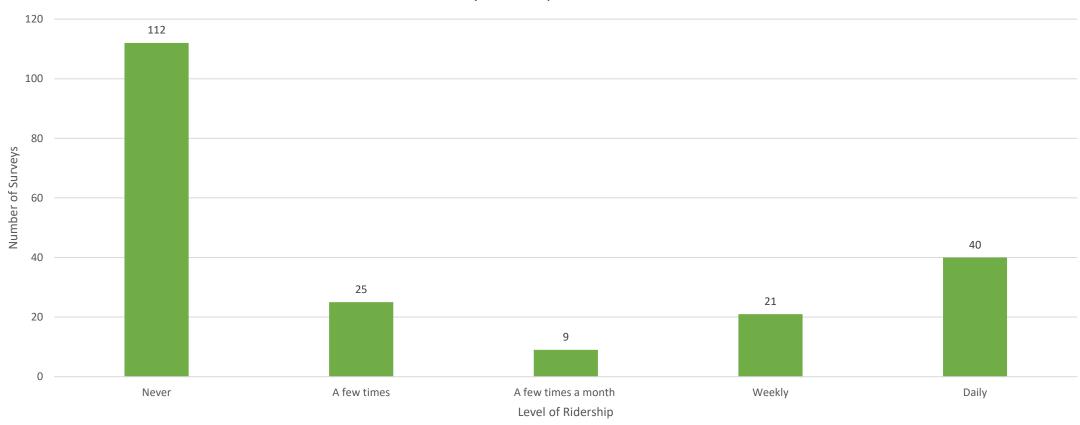
- 209 Total responses
- Roughly half of respondents have used the bus





Bus Ridership

Survey Ridership Distribution

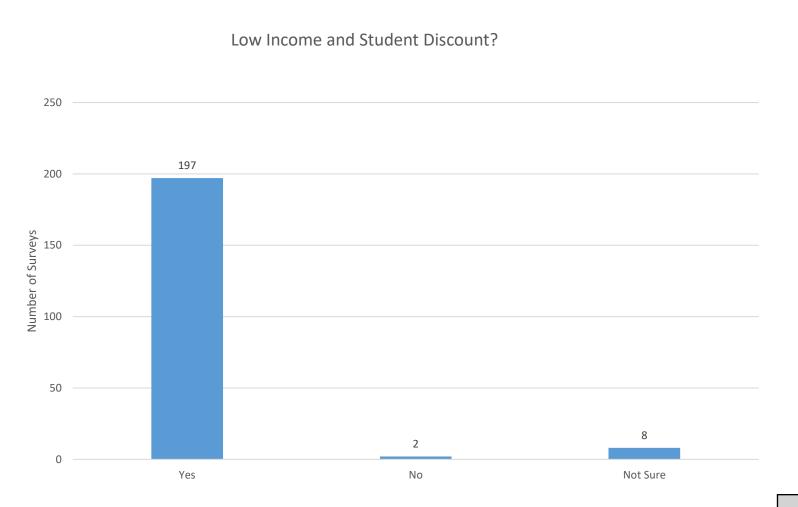


Support for Reduced Fare for Low-Income/Students?

• Yes: 197

• No: 2

Not Sure: 8

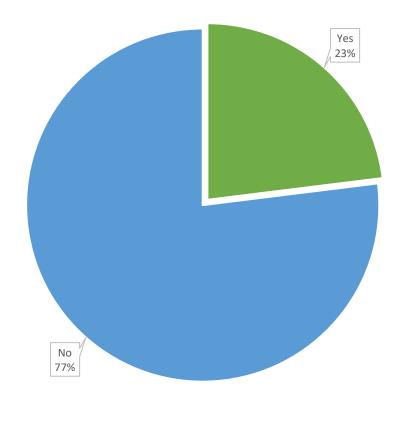


Would the Elimination of Student Monthly Pass Impact you?

Would the Elimination of the Student Monthly Pass Impact You or Your Family?

• Yes: 44*

• No: 147



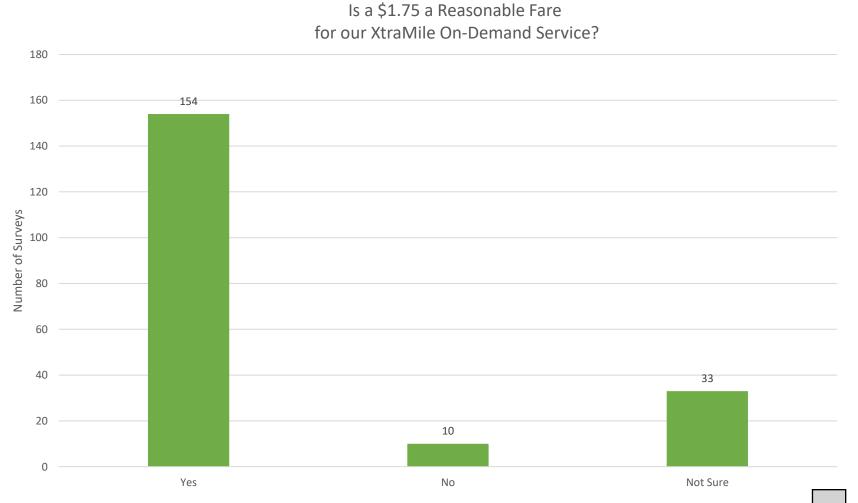
■ Yes ■ No

Is \$1.75 a Reasonable XtraMile Fare?

• Yes: 154

• No: 10

• Not Sure: 33



Overall Takeaways from Survey Data

- Almost everyone supports a low-income/student discount
- The elimination of the student monthly pass would not impact most people
- Most people agree that a \$1.75 is a reasonable fare for XtraMile

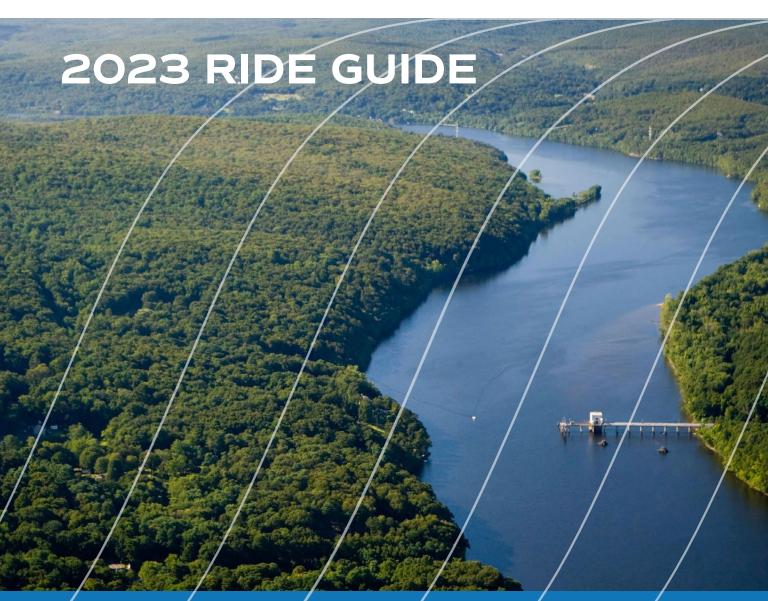




Additional Public Comments

- "appreciate all efforts to assist low-income families + seniors"
- "9 Town Transit is a wonderful service to the area-we could not go on without it"
- "the free fare has been incredibly helpful in keeping me financially solvent and food secure. It is an amazing program that I endorse wholeheartedly"
- "I am collecting SNAP benefits and Medicare so reduced fare is great"
- "Happy to have 9-Transit, it's a good service, I am happy with the service"







ABOUT RIVER VALLEY TRANSIT

River Valley Transit (RVT) is a transit agency operated by the Estuary Transit District. RVT provides a variety of transit services including traditional fixed routes, ADA Paratransit, Dial-A-Ride, and our On-Demand XtraMile service. Our service area encompasses most of Middlesex County and serves 17 municipalities.

EXCITING CHANGES TO PUBLIC TRANSIT IN MIDDLESEX COUNTY

River Valley Transit was formerly two separate transit districts, Middletown Area Transit (MAT) and 9-Town Transit (9TT). MAT served the northern portion of Middlesex County and 9TT served the southern Shoreline Division. For a variety of reasons including simplicity, resource pooling, larger staff and vehicle capabilities, the districts officially merged as of July 1st 2022. RVT now represents the one unified system. As part of this merger a series of exciting changes are coming including expanded hours, new routes, new fare discounts and new branding. Be on the lookout for more exciting changes. Want to learn more about our service changes, please go to RiverValleyTransit.com.

DIAL-A-RIDE

RVT offers many routes throughout Middlesex County, however there are some gaps in service. Dial-A-Ride is our response to those gaps, offering reservation-based curb-to-curb service for the general public. Any trip that originates or ends more than 3/4 of a mile from a fixed route is eligible for Dial-A-Ride service. Dial-A-Ride service is available on a first-come-first served basis, Monday-Friday 6am-6pm. Reservations can be made up to two weeks in advance, but reservations must be made by 4pm the day prior to a desired ride. To schedule a ride, download the Ecolane App or call (860) 510-0429 option 3 between 6am-7pm Monday-Friday. For more information, visit RiverValleyTransit.com.

XTRAMILE

XtraMile is a same day on-demand service within certain service areas. The XtraMile service area is located in Old Saybrook and portions of Westbrook and Essex. XtraMile may also be available in other locations in our region. For more information and to request a ride easily, download the free XtraMile by RVT App available on iPhone or Google or by calling (860) 510-0429.

TAXI VOUCHER PROGRAM

River Valley Transit District's Taxi Voucher Program provides accessible transportation outside of the RVT service area. The program offers a 100% match, meaning RVT will pay for half of the cost of your taxi ride. This service is only available to seniors and persons with disabilities. Anyone with a CT reduced fare ID, a Medicare card, is certified for ADA Paratransit, or is over the age of 60 is eligible for the taxi voucher program. Riders must submit a

Taxi Voucher Application form with payment and proof of eligibility to use the program. The taxi service will take residents anywhere in Connecticut. Visit RiverValleyTransit.com for more information

ADA PARATRANSIT

ADA Paratransit is an origin-to-destination service for individuals of any age with a physical or cognitive disability that prevents them from using RVT fixed route services. ADA paratransit is only available for trips within 3/4 of a mile of a fixed bus route. To learn more about the ADA Paratransit service area, please call (860) 510-0429 option 2 with any questions. To register for ADA Paratransit, you must complete an application process to determine eligibility for the program. Applications are available online at RiverValleyTransit.com or by calling (860) 510-0429.

FLAG STOPS

Although some stops in the region are marked by a bus stop, buses will also stop on request anywhere on the route where it is safe to do so. To be picked up, riders must wait in a safe and visible roadside location and wave to the drivers to let them know the rider wants to be picked up. Please be on the same side of the road before the bus approaches and wave to the driver to let them know you would like to be picked up. The bus will not wait for you to cross the street due to safety reasons. Drivers will determine whether or not a stop is safe for pickups and drop-offs. There may also be additional flag stop restrictions unique to each bus route. To learn more about these restrictions please reference the individual route schedule.

To depart from the bus, simply pull the stop request cord about a block before your desired drop off point.

OFF-ROUTE SERVICE

For routes in our Shoreline Division, off-route service may be available for an additional charge. These deviations must be within 3/4 a mile of the bus route and must be scheduled by 4pm the day prior. It is also possible that off-route service may be denied due to schedule constraints.

TRAVEL CONDITIONS

Schedule times are approximate and subject to delays caused by poor weather and traffic conditions. During severe weather events, updates on delayed openings, early shutdowns and closures will be posted online and on local TV stations.

BICYCLE RACKS

All RVT buses are equipped with bicycle racks, which are available for use at no additional charge. Bicycles must be loaded and unloaded by the passenger in the following manner:

- As the bus approaches, have your bike ready to load. Remove water bottles, pumps, or other loose items.
- Inform the driver that you will be loading or unloading a bicycle.
- Load only from the curb side of the vehicle.
- Pull the handle in the center of the rack and pull the rack down.
- · Place the bicycle in the inside slot of the rack if empty.
- Pull the support arm over the front tire, ensuring that it is not on the fender or frame.
- After removing your bicycle, pull the handle to lift the rack back up to the stowed position.

HOLIDAYS

Buses do not operate on the following holidays:

- New Years Day
- Labor Day
- Memorial Day
- Thanksgiving
- Independence Day
- Christmas Day

PASSENGER CONDUCT RULES

Specific passenger activites are prohibited on RVT vehicles:

- · Smoking or using electronic cigarettes.
- Consumption of food or drink.
- Playing of audio or video devices without earphones.
- Entering or riding a vehicle while intoxicated or under the influence of illegal drugs.
- · Lack of shirt or shoes
- · Carrying automotive batteries or corrosive materials
- · Carrying gasoline, kerosene or other flammable liquids.
- Carrying weapons, firearms or explosives.
- Obstructing, jumping from, or riding upon the steps of a RVT vehicle while the vehicle is in motion.
- · Littering, damaging or defacing RVT property.

TRAVEL TRAINING

Travel Training is a free service provided by the Kennedy Collective to teach people how to use their local bus and rail service properly and safely. The training process is individualized to meet the needs of the person being trained with an emphasis on safety. A qualified travel trainer will travel with you to your desired locations at times of your convenience. Your travel trainer will also stay with you, teaching you techniques for safe travel until you are ready to travel on your own. There is no time limit for training and there will be no additional cost other than payment of bus or train fare. For more information, please visit traveltraining@thekennedycollective.org or call (203) 365–8522 ext 2950

RIVER VALLEY TRANSIT TITLE VI POLICY STATEMENT

The Estuary Transit District is committed to ensuring that no person is excluded from participation, denied benefits, or otherwise subjected to discrimination under any program or activity, on the based on race, color or national origin. Any person who believes that he or she has been subjected to discrimination or retaliation based on their race, color or national origin may file a Title VI complaint. For more information about this policy and the complaint process go to RiverValleyTransit.com or call our Civil Rights Officer at (860) 510–0429 Extension 101.

LANGUAGE TRANSLATION SERVICES

ETD offers free translation services for over 100 languages by phone. Callers may begin speaking in any language and we will place you on hold while we conference in a translator.

ACCESSIBILITY

River Valley Transit is accessible to persons with disabilities. All buses are equipped with wheelchair lifts or ramps that enable persons in wheelchairs or persons who cannot navigate steps to utilize our services. Bus Operators are trained to assist riders in use of lifts and ramps and secure wheelchairs. Passengers may travel with respirators, concentrators, and/or portable oxygen. Service animals are welcome on board our vehicles and in our facilities. Public information is available in alternative formats upon request. If you have a complaint about the accessibility of our transit system or service or believe you have been discriminated against because of your disability, you may file a complaint by visiting RiverValleyTransit.com or calling (860) 510-0429 Ext 122 if you need assistance filing a complaint.

REASONABLE ACCOMMODATIONS

Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call us at (860) 510-0429 or email us at info@ estuarytransit.org. Please submit requests at least two business days before the trip when possible.



FARES

Please have your exact fare, pass, or transfer ready when you board the bus. Fares may be paid in cash on-board the vehicle at the time of the trip. Exact fare is required, and no change can be provided. The farebox only holds change for 30 seconds, then drops. If your fare drops, you will be required to pay again. Damaged or mutilated passes will not be replaced. Please take care of them. Another convenient way to pay is through the Token Transit App for IOS and Android that allows for other forms of payment besides cash. RVT is committed to reducing financial barriers for riders. RVT offers money saving multi-trip passes and monthly passes available at the Downtown Middletown Terminal, RVT Centerbrook Office, as well as the Clinton, Madison and Old Saybrook Stop & Shop stores, the Deep River Adams Market, and online at RiverValleyTransit.com.

TRANSFERS

Payment of a one-way ticket also enables riders to make free transfers to another bus in the system. Transfers are provided at no charge with fare payment by cash or tickets when requested upon boarding. They are valid on the next connecting bus for a continuing one-way trip on the next RVT Bus, many CT Transit routes, as well as South East Area Transit routes.

PASSENGER GUIDELINES

Please adhere to the following guidelines to allow us to better serve you:

- Have your fare ready before boarding
- Strollers or shopping carts must be folded prior to boarding and stored out of the aisle
- Reserve the front seats for seniors and people with disabilities
- Bags must be limited to what may be carried in one trip and must remain on your lap or the seat next to you
- · No eating or drinking while in the vehicle
- · Talk quietly to others on the bus and while on your cellphone
- · Animals other than service animals must be caged
- No smoking or using any other tobacco or nicotine products
- Never cross in front of bus; wait until it has pulled away

PERSONAL ITEMS, STROLLERS AND CARTS

RVT is not responsible for lost articles left on buses. Limit bags, groceries, personal items, to what you can carry on when you board. Items cannot take up seats. Keep items in your lap or on the floor by your feet. Keep the aisle clear.

FARES

Fixed Route	
Single Ride	\$1.75
Off-Route Ride	\$3.50
All Day Pass	\$3.50
Senior/Disabled Ride	\$0.85
ADA Eligible Ride (fixed route)	FREE
Children Under 5	FREE
Demand Response	
Dial-A-Ride Reservation	\$3.50
Dial-A-Ride - Senior 60+	Donation
ADA Paratransit	\$3.50
XtraMile	\$1.75
Pre-Paid Fares	
Ten-Ride Ticket	\$15.75
Senior/Disabled Ten-Ride Ticket	\$7.65
Monthly Pass	\$52.50
Senior/Disabled Monthly Pass	\$26.25
Dial-A-Ride Ten-Ride Ticket	\$35.00

CUSTOMER SERVICE

Customer Service agents are available for questions, information, reservations, or comments.

Phone: (860) 510-0429 or (860) 554-0551 (Haddam area)

TDD: 711

Hours: 6:00 AM – 8 Monday – Friday

7:15 AM - 6 Saturday

Email: info@estuarytransit.org
Online: www.9towntransit.com

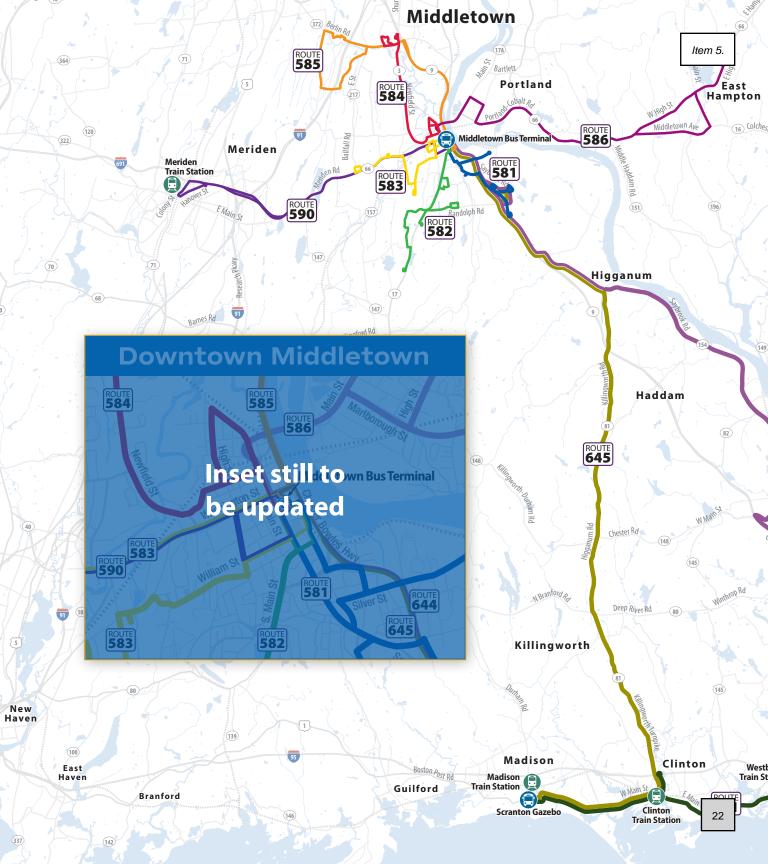
Senior transportation is made possible by a grant from the Senior Resources Agency on Aging with Title III funds made available under the Older Americans Act. RVT reserves the right to alter or cancel this program at any time. Senior Fare requires pre-registration by calling customer service at (860) 510-0429

Route 581 – Saybrook Road	6
Route 582 – Wesleyan Hills	7
Route 583 – Washington Street	8
Route 581/583 – Saybrook Rd/Washington St	9
Route 582/583 – Wesleyan/Washington Saturday	10
Route 584 – Newfield Street	11
Route 584/585 – Newfield/Westlake Weekday	12
Route 585 – Westlake Drive	13
Route 584/585 – Newfield/Westlake Saturday	14
Route 586 – Portland/East Hampton	15
Route 590 – Meriden	16
Route 640 – Saybrook Point	17
Route 641 – Old Saybrook/Madison	18
Route 642 – Old Saybrook/Chester	20
Route 643 – Old Saybrook/New London	22
Route 644 – Old Saybrook/Middletown	24
Route 645 – Madison/Middletown	26



For help planning out trips throughout the state of CT, make sure to download the free **Transit App** on your smartphone by using the QR Code below.







TOKEN TRANSIT APP

Ride transit with just your phone. Download the Token Transit app.



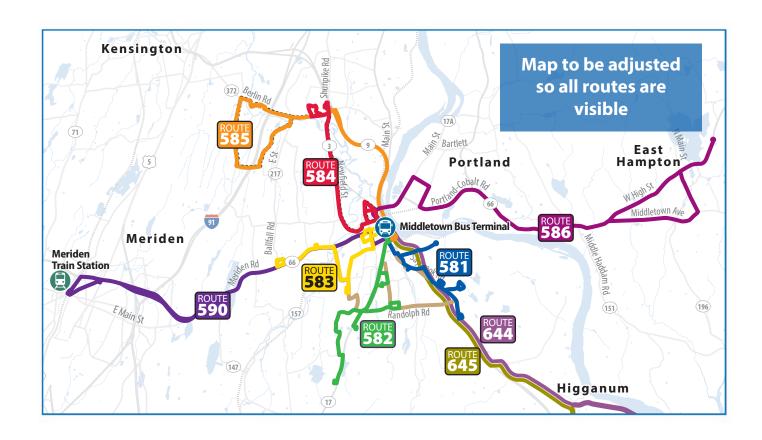








Northern Routes - Middletown





SOUTHBO	SOUTHBOUND – Weekdays					
Downtown Terminal (Departure)	Connecticut Valley Hospital	Stop and Shop Middletown	534 Saybrook Rd Medical Center	Summer Hill Rd & Woodbury Circle		
1	2	3	4	5		
6:00	6:08	6:15	6:22	6:28		
7:00	7:08	7:15	7:22	7:28		
8:00	8:08	8:15	8:22	8:28		
9:00	9:08	9:15	9:22	9:28		
10:00	10:08	10:15	10:22	10:28		
11:00	11:08	11:15	11:22	11:28		
12:00	12:08	12:15	12:22	12:28		
1:00	1:08	1:15	1:22	1:28		
2:00	2:08	2:15	2:22	2:28		
3:00	3:08	3:15	3:22	3:28		
4:00	4:08	4:15	4:22	4:28		
5:00	5:08	5:15	5:22	5:28		
6:00	6:08	6:15	6:22	6:28		
SOUTHBO	OUND – Sat	turdays				
8:00	8:08	8:15	8:22	8:28		
9:00	9:08	9:15	9:22	9:28		
10:00	10:08	10:15	10:22	10:28		
11:00	11:08	11:15	11:22	11:28		
12:00	12:08	12:15	12:22	12:28		
1:00	1:08	1:15	1:22	1:28		
2:00	2:08	2:15	2:22	2:28		
3:00	3:08	3:15	3:22	3:28		
4:00	4:08	4:15	4:22	4:28		
5:00	5:08	5:15	5:22	5:28		

NORTHBOUND – Weekdays				
Summer Hill Rd & Woodbury Circle	Middlesex Community College	534 Saybrook Rd Medical Center	Saybrook Road @ Stop and Shop	Downtown Terminal (Arrival)
5	6	4	3	1
6:28	6:32	6:37	6:43	6:50
7:28	7:32	7:37	7:43	7:50
8:28	8:32	8:37	8:43	8:50
9:28	9:32	9:37	9:43	9:50
10:28	10:32	10:37	10:43	10:50
11:28	11:32	11:37	11:43	11:50
12:28	12:32	12:37	12:43	12:50
1:28	1:32	1:37	1:43	1:50
2:28	2:32	2:37	2:43	2:50
3:28	3:32	3:37	3:43	3:50
4:28	4:32	4:37	4:43	4:50
5:28	5:32	5:37	5:43	5:50
6:28	6:32	6:37	6:43	6:50
NORTHBO	OUND – Sa	turdays		
8:28	8:32	8:37	8:43	8:50
9:28	9:32	9:37	9:43	9:50
10:28	10:32	10:37	10:43	10:50
11:28	11:32	11:37	11:43	11:50
12:28	12:32	12:37	12:43	12:50
1:28	1:32	1:37	1:43	1:50
2:28	2:32	2:37	2:43	2:50
3:28	3:32	3:37	3:43	3:50
4:28	4:32	4:37	4:43	4:50
5:28	5:32	5:37	5:43	5:50

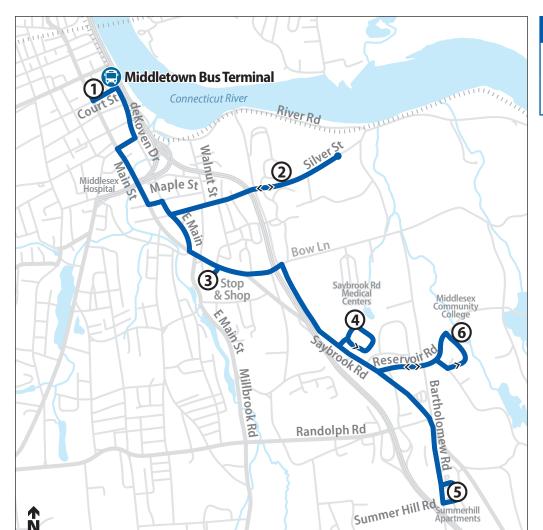
For evening service, see 581/583 schedule.

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

0.5 MILE

0.25

0



Legend



Route 581 – Saybrook Road

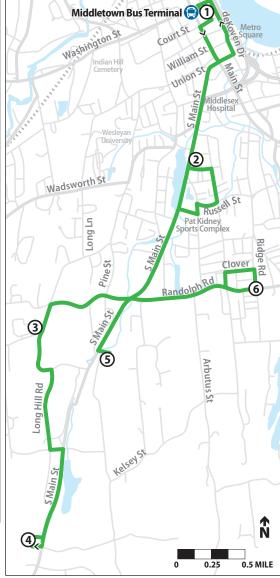


Timing Point



SOUTH	IBOUN	D – Wee	ekdays
Downtown Terminal (Departure)	Eckersley-Hall Senior Center @ Lake Street	Long Hill Road & Daniels Street	Department of Social Services
1	2	3	4
6:00	6:07	6:15	6:21
7:00	7:07	7:15	7:21
8:00	8:07	8:15	8:21
9:00	9:07	9:15	9:21
10:00	10:07	10:15	10:21
11:00	11:07	11:15	11:21
12:00	12:07	12:15	12:21
1:00	1:07	1:15	1:21
2:00	2:07	2:15	2:21
3:00	3:07	3:15	3:21
4:00	4:07	4:15	4:21
5:00	5:07	5:15	5:21
6:00	6:07	6:15	6:21

NORT	HBOUN	ID – We	eekday	S
Department of Social Services	Long Hill Road & Daniels Street	Stonegate Apartments	Ridge & Randolph Road	Downtown Terminal (Arrival)
4	3	5	6	1
6:21	6:29	6:33	6:37	6:50
7:21	7:29	7:33	7:37	7:50
8:21	8:29	8:33	8:37	8:50
9:21	9:29	9:33	9:37	9:50
10:21	10:29	10:33	10:37	10:50
11:21	11:29	11:33	11:37	11:50
12:21	12:29	12:33	12:37	12:50
1:21	1:29	1:33	1:37	1:50
2:21	2:29	2:33	2:37	2:50
3:21	3:29	3:33	3:37	3:50
4:21	4:29	4:33	4:37	4:50
5:21	5:29	5:33	5:37	5:50
6:21	6:29	6:33	6:37	6:50



For evening service, see 581/583 schedule.

Timepoints are places the bus is scheduled to reach at a specific time.

The timepoints are not the only places the bus will stop along the route.

Route 582 – Wesleyan Hills Timing Point



WESTBOUND – Weekdays					
Downtown Terminal (Departure)	Usdan Campus Center	Long Lane & Santangelo Circle	Middletown Plaza	Sagamore Hills	
1	2	3	4	5	
6:00	6:04	6:15	6:22	6:27	
7:00	7:04	7:15	7:22	7:27	
8:00	8:04	8:15	8:22	8:27	
9:00	9:04	9:15	9:22	9:27	
10:00	10:04	10:15	10:22	10:27	
11:00	11:04	11:15	11:22	11:27	
12:00	12:04	12:15	12:22	12:27	
1:00	1:04	1:15	1:22	1:27	
2:00	2:04	2:15	2:22	2:27	
3:00	3:04	3:15	3:22	3:27	
4:00	4:04	4:15	4:22	4:27	
5:00	5:04	5:15	5:22	5:27	
6:00	6:04	6:15	6:22	6:27	

EASTBOUND – Weekdays								
Sagamore Hills	Middletown Plaza	Long Lane & Santangelo Circle	Usdan Campus Center	Downtown Terminal (Arrival)				
5	4	3	2	1				
6:27	6:30	6:39	6:44	6:50				
7:27	7:30	7:39	7:44	7:50				
8:27	8:30	8:39	8:44	8:50				
9:27	9:30	9:39	9:44	9:50				
10:27	10:30	10:39	10:44	10:50				
11:27	11:30	11:39	11:44	11:50				
12:27	12:30	12:39	12:44	12:50				
1:27	1:30	1:39	1:44	1:50				
2:27	2:30	2:39	2:44	2:50				
3:27	3:30	3:39	3:44	3:50				
4:27	4:30	4:39	4:44	4:50				
5:27	5:30	5:39	5:44	5:50				
6:27	6:30	6:39	6:44	6:50				

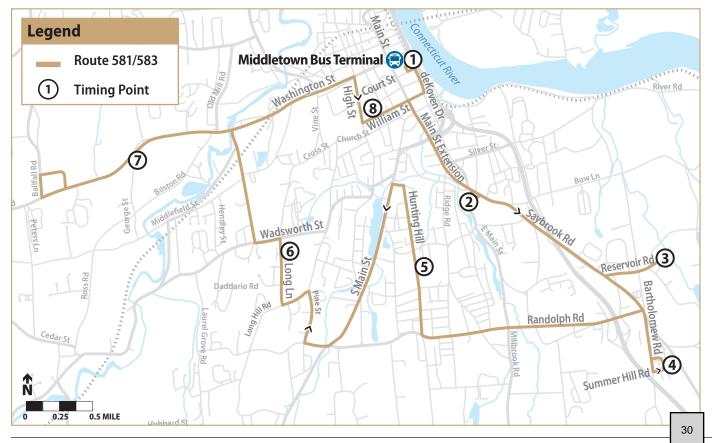


For evening service, see 581/583 schedule. Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

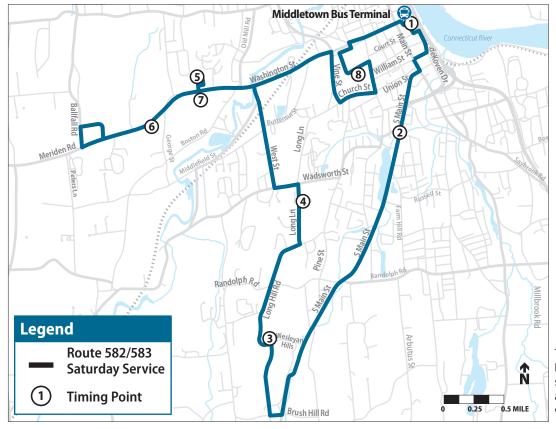


Weekda	Weekday Evenings									
Downtown Terminal (Departure)	Stop & Shop Middletown	Middlesex Community College	Summer Hill Road & Woodbury Circle	Middletown Rec Center	Long Lane & Santangelo	Sagamore Hills	William & High Street	Downtown Terminal (Arrival)		
1	2	3	4	5	6	7	8	1		
7:00	7:07	7:14	7:19	7:27	7:35	7:45	7:51	7:55		
8:00	8:07	8:14	8:19	8:27	8:35	8:45	8:51	8:55		
9:00	9:07	REQ	9:14	9:22	9:30	9:40	9:46	9:50		
10:00	10:07	REQ	10:14	10:22	10:30	10:40	10:46	10:50		

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.



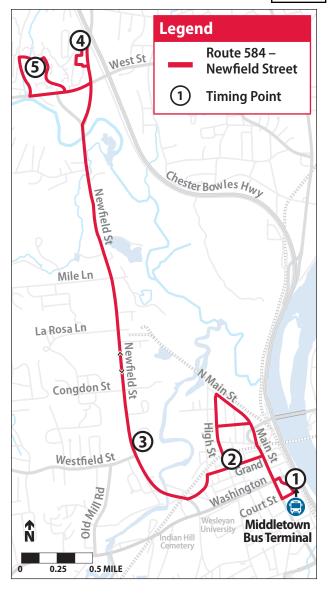
Saturday	,							
Downtown Terminal (Departure)	South Main & Ward Street	Long Hill & Wesleyan Hills Road	Long Lane & Santangelo	Middletown Plaza	Sagamore Hills	Washington Plaza	Usdan Campus Center	Downtown Terminal (Arrival)
1	2	3	4	5	6	7	8	1
8:00	8:07	8:14	8:19	8:27	8:33	8:36	8:43	8:50
9:00	9:07	9:14	9:19	9:27	9:33	9:36	9:43	9:50
10:00	10:07	10:14	10:19	10:27	10:33	10:36	10:43	10:50
11:00	11:07	11:14	11:19	11:27	11:33	11:36	11:43	11:50
12:00	12:07	12:14	12:19	12:27	12:33	12:36	12:43	12:50
1:00	1:07	1:14	1:19	1:27	1:33	1:36	1:43	1:50
2:00	2:07	2:14	2:19	2:27	2:33	2:36	2:43	2:50
3:00	3:07	3:14	3:19	3:27	3:33	3:36	3:43	3:50
4:00	4:07	4:14	4:19	4:27	4:33	4:36	4:43	4:50
5:00	5:07	5:14	5:19	5:27	5:33	5:36	5:43	5:50



Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route



NORTHBOUND – Weekdays						SOUT Week	HBOU days	ND –	
Downtown Terminal (Departure)	High & Grand St	Newfield Towers	Cromwell Square Plaza	Cromwell Hill Apartments		Cromwell Hill Apartments	Newfield Towers	High & Grand St	Downtown Terminal (Arrival)
1	2	3	4	5		5	3	2	1
6:00	6:07	6:10	6:19	6:25		6:25	6:35	6:45	6:50
7:00	7:07	7:10	7:19	7:25		7:25	7:35	7:45	7:50
8:00	8:07	8:10	8:19	8:25		8:25	8:35	8:45	8:50
9:00	9:07	9:10	9:19	9:25		9:25	9:35	9:45	9:50
10:00	10:07	10:10	10:19	10:25		10:25	10:35	10:45	10:50
11:00	11:07	11:10	11:19	11:25		11:25	11:35	11:45	11:50
12:00	12:07	12:10	12:19	12:25		12:25	12:35	12:45	12:50
1:00	1:07	1:10	1:19	1:25		1:25	1:35	1:45	1:50
2:00	2:07	2:10	2:19	2:25		2:25	2:35	2:45	2:50
3:00	3:07	3:10	3:19	3:25		3:25	3:35	3:45	3:50
4:00	4:07	4:10	4:19	4:25		4:25	4:35	4:45	4:50
5:00	5:07	5:10	5:19	5:25		5:25	5:35	5:45	5:50
6:00	6:07	6:10	6:19	6:25		6:25	6:35	6:45	6:50

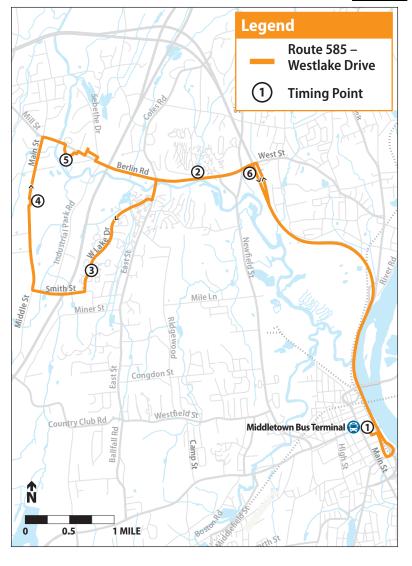


For evening service, see 584/585 schedule.

Timepoints are places the bus is scheduled to reach at a specific time.

The timepoints are not the only places the bus will stop along the route.

	THBO kdays	UND		THBO ekday			
Downtown Terminal (Departure)	Berlin & Willowbrook Road	West Lake Dr & Carriage Crossing	Fedex	Walmart (Cromwell)	Walmart (Cromwell)	West Street and Berlin Road	Downtown Terminal (Arrival)
1	2	3	4	5	5	6	1
6:00	6:12	6:17	6:23	6:28	6:28	6:37	6:50
7:00	7:12	7:17	7:23	7:28	7:28	7:37	7:50
8:00	8:12	8:17	8:23	8:28	8:28	8:37	8:50
9:00	9:12	9:17	9:23	9:28	9:28	9:37	9:50
10:00	10:12	10:17	10:23	10:28	10:28	10:37	10:50
11:00	11:12	11:17	11:23	11:28	11:28	11:37	11:50
12:00	12:12	12:17	12:23	12:28	12:28	12:37	12:50
1:00	1:12	1:17	1:23	1:28	1:28	1:37	1:50
2:00	2:12	2:17	2:23	2:28	2:28	2:37	2:50
3:00	3:12	3:17	3:23	3:28	3:28	3:37	3:50
4:00	4:12	4:17	4:23	4:28	4:28	4:37	4:50
5:00	5:12	5:17	5:23	5:28	5:28	5:37	5:50
6:00	6:12	6:17	6:23	6:28	6:28	6:37	6:50

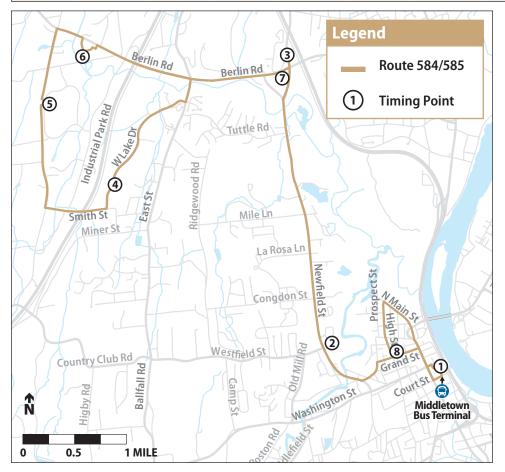


For evening service, see 584/585 schedule.

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.



Weekday	Weekday Evenings									
Downtown Terminal (Departure)	Newfield Towers	Cromwell Square Plaza	West Lake Dr & Carriage Crossing	Fedex	Walmart Cromwell	West Street and Berlin Road	Newfield Towers	Grand & High Street	Downtown Terminal (Arrival)	
1	2	3	4	5	6	7	2	8	1	
7:00	7:10	7:18	7:25	7:30	7:34	7:41	7:47	7:50	7:55	
8:00	8:10	8:18	8:25	8:30	8:34	8:41	8:47	8:50	8:55	
9:00	9:10	9:18	9:25	9:30	9:34	9:41	9:47	9:50	9:55	
10:00	10:10	10:18	10:25	10:30	10:34	10:41	10:47	10:50	REQ	

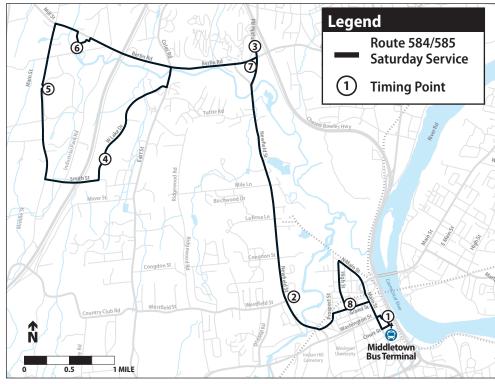


Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request.



Saturday									
Downtown Terminal (Departure)	Newfield Towers	Cromwell Square Plaza	West Lake Dr & Carriage Crossing	Fedex	Walmart (Cromwell)	West Street and Berlin Road	Newfield Towers	High & Grand St	Downtown Terminal (Arrival)
1	2	3	4	5	6	7	2	8	1
8:00	8:10	8:18	8:25	8:30	8:34	8:41	8:47	8:50	8:55
9:00	9:10	9:18	9:25	9:30	9:34	9:41	9:47	9:50	9:55
10:00	10:10	10:18	10:25	10:30	10:34	10:41	10:47	10:50	10:55
11:00	11:10	11:18	11:25	11:30	11:34	11:41	11:47	11:50	11:55
12:00	12:10	12:18	12:25	12:30	12:34	12:41	12:47	12:50	12:55
1:00	1:10	1:18	1:25	1:30	1:34	1:41	1:47	1:50	1:55
2:00	2:10	2:18	2:25	2:30	2:34	2:41	2:47	2:50	2:55
3:00	3:10	3:18	3:25	3:30	3:34	3:41	3:47	3:50	3:55
4:00	4:10	4:18	4:25	4:30	4:34	4:41	4:47	4:50	4:55
5:00	5:10	5:18	5:25	5:30	5:34	5:41	5:47	5:50	REQ



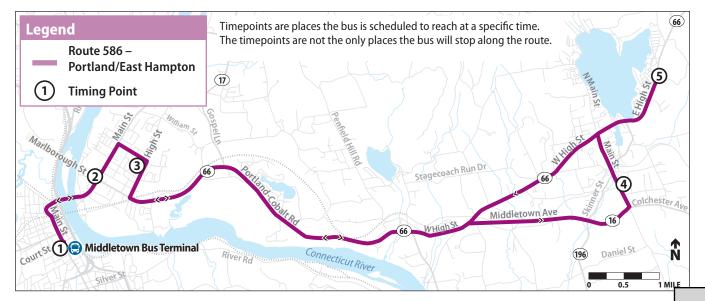
Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

REQ – Stops upon request.



EASTBOUN	ID – Weekda	iys		
Downtown Terminal (Departure)	Main and Marlborough Street	Greystone Manor	East Hampton Public Library	Edgewater Apartments
1	2	3	4	5
6:00	6:05	6:09	6:24	6:29
7:00	7:05	7:09	7:24	7:29
8:00	8:05	8:09	8:24	8:29
9:00	9:05	9:09	9:24	9:29
12:00	12:05	12:09	12:24	12:29
4:00	4:05	4:09	4:24	4:29
5:00	5:05	5:09	5:24	5:29
6:00	6:05	6:09	6:24	6:29
EASTBOUN	ID – Saturda	ys		
9:00	9:05	9:09	9:24	9:29
12:00	12:05	12:09	12:24	12:29
2:00	2:05	2:09	2:24	2:29
5:00	5:05	5:09	5:24	5:29

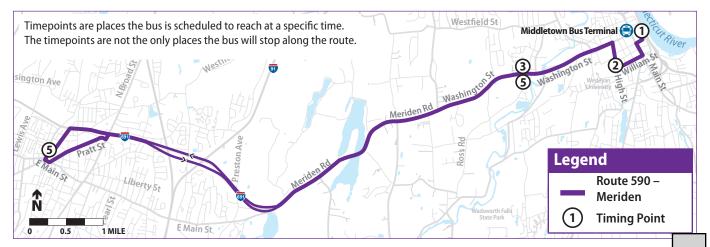
WESTBOUND – Weekdays								
Edgewater Apartments	Greystone Manor	Portland Housing Authority	Downtown Terminal (Arrival)					
5	3	2	1					
6:29	6:45	6:47	6:55					
7:29	7:45	7:47	7:55					
8:29	8:45	8:47	8:55					
9:29	9:45	9:47	9:55					
12:29	12:45	12:47	12:55					
4:29	4:45	4:47	4:55					
5:29	5:45	5:47	5:55					
6:29	6:45	6:47	6:55					
WESTBOU	ND – Saturda	ays						
9:29	9:45	9:48	9:55					
12:29	12:45	12:48	12:55					
2:29	2:45	2:48	2:55					
5:29	5:45	5:48	5:55					





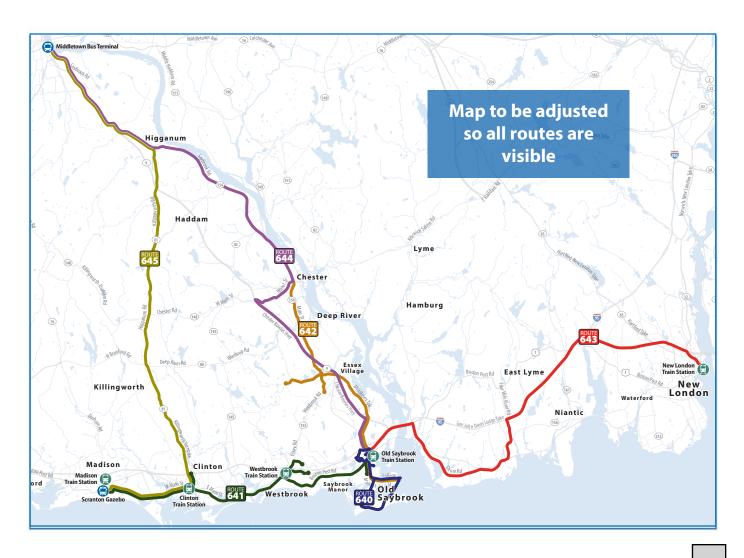
EASTBOUND) – Weekdays		
Downtown Terminal (Departure)	William & High Street	Washington @ Athenian Diner	Meriden Railroad Station
1	2	3	4
6:00	6:03	6:10	6:23
7:00	7:03	7:10	7:23
8:00	8:03	8:10	8:23
9:00	9:03	9:10	9:23
10:00	10:03	10:10	10:23
11:00	11:03	11:10	11:23
12:00	12:03	12:10	12:23
1:00	1:03	1:10	1:23
2:00	2:03	2:10	2:23
3:00	3:03	3:10	3:23
4:00	4:03	4:10	4:23
5:00	5:03	5:10	5:23
6:00	6:03	6:10	6:23
EASTBOUND) – Saturdays		
8:00	8:03	8:10	8:23
10:00	10:03	10:10	10:23
1:00	1:03	1:10	1:23
4:00	4:03	4:10	4:23

WESTBOUNI	D – Weekdays		
Meriden Railroad Station	Washington @ Taco Bell	William & High Street	Downtown Terminal (Arrival)
4	5	2	1
6:23	6:38	6:45	6:50
7:23	7:38	7:45	7:50
8:23	8:38	8:45	8:50
9:23	9:38	9:45	9:50
10:23	10:38	10:45	10:50
11:23	11:38	11:45	11:50
12:23	12:38	12:45	12:50
1:23	1:38	1:45	1:50
2:23	2:38	2:45	2:50
3:23	3:38	3:45	3:50
4:23	4:38	4:45	4:50
5:23	5:38	5:45	5:50
6:23	6:38	6:45	6:50
WESTBOUNI	D – Saturdays		
8:23	8:38	8:45	8:50
10:23	10:38	10:45	10:50
1:23	1:38	1:45	1:50
4:23	4:38	4:45	4:50



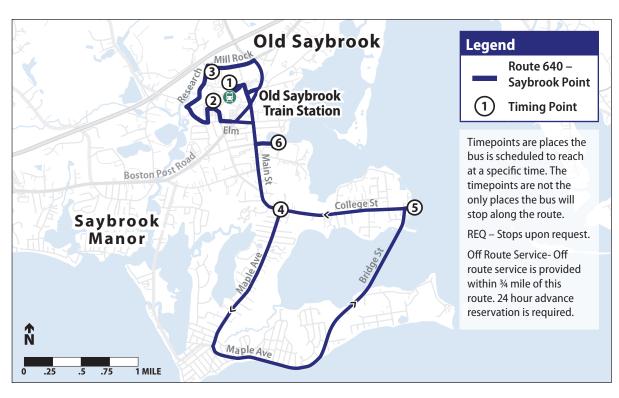


Shoreline Routes - Madison - New London



F

Monday	– Friday								
Old Saybrook Train Station	Old Saybrook Stop and Shop	Research Parkway and Mill Rock Road	Main Street & Maple Ave	Saybrook Point	Main Street & Planting Field Place	The Estuary Senior Center	Old Saybrook Stop and Shop	Research Parkway and Mill Road	Old Saybrook Train Station
1	2	3	4	5	4	6	2	3	1
7:00	7:05	7:09	7:16	7:28	7:31	7:35	7:40	7:44	7:50
9:00	9:05	9:09	9:16	9:28	9:31	9:35	9:40	9:44	9:50
11:00	11:05	11:09	11:16	11:28	11:31	11:35	11:40	11:44	11:50
1:00	1:05	1:09	1:16	1:28	1:31	1:35	1:40	1:44	1:50
3:00	3:05	3:09	3:16	3:28	3:31	3:35	3:40	3:44	3:50
5:00	5:05	5:09	5:16	5:28	5:31	5:35	5:40	5:44	5:50
7:00	7:05	7:09	REQ	REQ	-	-	-	-	7:15





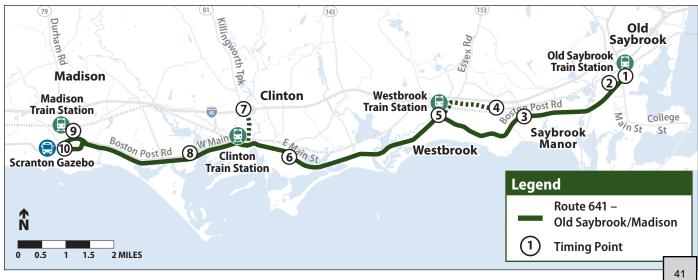
WES	ТВО	JND -	Weel	kdays						EAST	BOUN	D – W	eekda	ys				
Old Saybrook Train Station	Stop and Shop Old Saybrook	Route 1 @ Spencer Plains Road	Westbrook Outlets	Route 1 & Old Clinton Road	Clinton Stop and Shop & Dunkin	Clinton Crossings Mall	Madison Market Place	Vista Life Innovations	Scranton Gazebo	Scranton Gazebo	Madison Market Place	Clinton Crossings Mall	Walgreens & Stop & Shop Clinton	South Main Street & Fiske Lane	Westbrook Outlets	Route 1 @ Spencer Plain Road	Stop and Shop Old Saybrook	Old Saybrook Train Station
0	2	3	4	5	6	7	8	9	10	10	8	7	6	5	4	3	2	0
6:00	6:04	6:12	6:20	6:25	6:31	-	6:39	6:45	6:50	6:00	6:07	6:16	6:25	6:31	_	6:36	6:45	6:50
7:00	7:04	7:12	-	7:17	7:23	7:33	7:41	7:45	7:50	7:00	7:07	-	7:13	7:20	7:26	7:35	7:45	7:50
8:00	8:04	8:12	8:20	8:25	8:31	-	8:39	8:45	8:50	8:00	8:07	8:16	8:25	8:31	-	8:36	8:45	8:50
9:00	9:04	9:12	-	9:17	9:23	9:33	9:41	9:45	9:50	9:00	9:07	-	9:13	9:20	9:26	9:35	9:45	9:50
10:00	10:04	10:12	10:20	10:25	10:31	-	10:39	10:45	10:50	10:00	10:07	10:16	10:25	10:31	-	10:36	10:45	10:50
11:00	11:04	11:12	-	11:17	11:23	11:33	11:41	11:45	11:50	11:00	11:07	-	11:13	11:20	11:26	11:35	11:45	11:50
12:00	12:04	12:12	12:20	12:25	12:31	-	12:39	12:45	12:50	12:00	12:07	12:16	12:25	12:31	-	12:36	12:45	12:50
1:00	1:04	1:12	-	1:17	1:23	1:33	1:41	1:45	1:50	1:00	1:07	-	1:13	1:20	1:26	1:35	1:45	1:50
2:00	2:04	2:12	2:20	2:25	2:31	-	2:39	2:45	2:50	2:00	2:07	2:16	2:25	2:31	_	2:36	2:45	2:50
3:00	3:04	3:12	-	3:17	3:23	3:33	3:41	3:45	3:50	3:00	3:07	-	3:13	3:20	3:26	3:35	3:45	3:50
4:00	4:04	4:12	4:20	4:25	4:31	-	4:39	4:45	4:50	4:00	4:07	4:16	4:25	4:31	_	4:36	4:45	4:50
5:00	5:04	5:12	-	5:17	5:23	5:33	5:41	5:45	5:50	5:00	5:07	-	5:13	5:20	5:26	5:35	5:45	5:50
6:00	6:04	6:12	6:20	6:25	6:31	-	6:39	6:45	6:50	6:00	6:07	6:16	6:25	6:31	-	6:36	6:45	6:50
7:00	7:04	7:12	-	7:17	7:23	7:33	REQ	REQ	REQ	7:00	7:07	-	7:13	7:20	7:26	7:35	7:45	REQ

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route. REQ – Stops upon request.

Off Route Service- Off route service is provided within 3/4 mile of this route. 24 hour advance reservation is required.

WES	твоц	JND -	Satu	rday					
Old Saybrook Train Station	Stop and Shop Old Saybrook	Route 1 @ Spencer Plains Road	Westbrook Outlets	Route 1 & Old Clinton Road	Clinton Stop and Shop & Dunkin	Clinton Crossings Mall	Madison Market Place	Vista Life Innovations	Scranton Gazebo
0	2	3	4	5	6	7	8	9	10
7:00	7:04	7:12	-	7:17	7:23	7:33	7:41	7:45	7:50
8:00	8:04	8:12	8:20	8:25	8:31	-	8:39	8:45	8:50
9:00	9:04	9:12	-	9:17	9:23	9:33	9:41	9:45	9:50
10:00	10:04	10:12	10:20	10:25	10:31	-	10:39	10:45	10:50
11:00	11:04	11:12	_	11:17	11:23	11:33	11:41	11:45	11:50
12:00	12:04	12:12	12:20	12:25	12:31	-	12:39	12:45	12:50
1:00	1:04	1:12	-	1:17	1:23	1:33	1:41	1:45	1:50
2:00	2:04	2:12	2:20	2:25	2:31	-	2:39	2:45	2:50
3:00	3:04	3:12	-	3:17	3:23	3:33	3:41	3:45	3:50
4:00	4:04	4:12	4:20	4:25	4:31	-	4:39	4:45	4:50
5:00	5:04	5:12	_	5:17	5:23	5:33	5:41	5:45	5:50

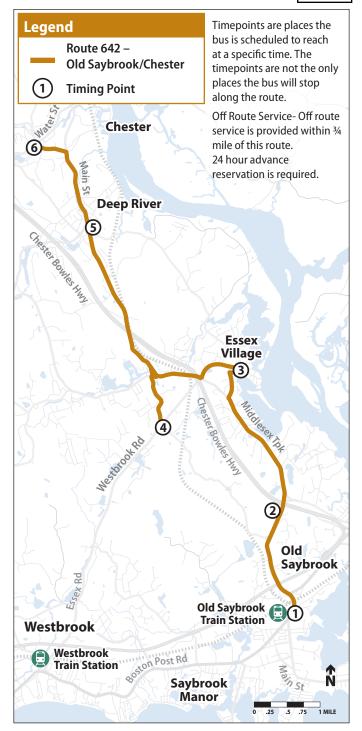
EAST	BOUN	ID – Sa	aturda	у				
Scranton Gazebo	Madison Market Place	Clinton Crossings Mall	Walgreens & Stop & Shop Clinton	South Main Street & Fiske Lane	Westbrook Outlets	Route 1 @ Spencer Plains Road	Stop and Shop Old Saybrook	Old Saybrook Train Station
10	8	7	6	5	4	3	2	0
7:00	7:07	-	7:13	7:20	7:26	7:35	7:45	7:50
8:00	8:07	8:16	8:25	8:31	-	8:36	8:45	8:50
9:00	9:07	-	9:13	9:20	9:26	9:35	9:45	9:50
10:00	10:07	10:16	10:25	10:31	-	10:36	10:45	10:50
11:00	11:07	_	11:13	11:20	11:26	11:35	11:45	11:50
12:00	12:07	12:16	12:25	12:31	-	12:36	12:45	12:50
1:00	1:07	-	1:13	1:20	1:26	1:35	1:45	1:50
2:00	2:07	2:16	2:25	2:31	-	2:36	2:45	2:50
3:00	3:07	_	3:13	3:20	3:26	3:35	3:45	3:50
4:00	4:07	4:16	4:25	4:31	-	4:36	4:45	4:50
5:00	5:07		5:13	5:20	5:26	5:35	5:45	5:50





NORTH	BOUND -	Weekday	rs		
Old Saybrook Train Station	Route 154 @ Yale New Haven Health	Essex Center @ Essex Square	Bokum Plaza	Adams Deep River Market	Chester Center @ Water Street Parking Lot
1	2	3	4	5	6
8:00	8:05	8:11	8:18	8:25	8:30
10:00	10:05	10:11	10:18	10:25	10:30
12:00	12:05	12:11	12:18	12:25	12:30
2:00	2:05	2:11	2:18	2:25	2:30
4:00	4:05	4:11	4:18	4:25	4:30
6:00	6:05	6:11	6:18	6:25	6:30
NORTH	BOUND -	Saturday			
9:00	9:05	9:11	9:18	9:26	9:30
11:00	11:05	11:11	11:18	11:26	11:30
1:00	1:05	1:11	1:18	1:26	1:30
3:00	3:05	3:11	3:18	3:26	3:30

SOUTHE	OUND -	Weekday	'S		
Chester Center @ Water Street Parking Lot	Adams Deep River Market	Bokum Plaza	Essex Center @ Essex Square	Route 154@ Yale New Haven Health	Old Saybrook Train Station
6	5	4	3	2	1
6:30	6:35	6:42	6:49	6:55	7:00
8:30	8:35	8:42	8:49	8:55	9:00
10:30	10:35	10:42	10:49	10:55	11:00
12:30	12:35	12:42	12:49	12:55	1:00
2:30	2:35	2:42	2:49	2:55	3:00
4:30	4:35	4:42	4:49	4:55	5:00
6:30	6:35	6:42	6:49	6:55	7:00
SOUTHE	OUND -	Saturday			
8:00	8:05	8:12	8:19	8:25	8:30
10:00	10:05	10:12	10:19	10:25	10:30
12:00	12:05	12:12	12:19	12:25	12:30
2:00	2:05	2:12	2:19	2:25	2:30



EASTBOL	JND – Wee	kdays		
Old Saybrook Train Station	Old Lyme Market Place	Shore Road @ Shoreline Church	Latimer Brook Commons @ Route 1	New London Train Station
1	2	3	4	5
7:00	7:10	7:24	7:36	7:50
9:00	9:10	9:24	9:36	9:50
11:00	11:10	11:24	11:36	11:50
1:00	1:10	1:24	1:36	1:50
3:00	3:10	3:24	3:36	3:50
5:00	5:10	5:24	5:36	5:50

WESTBOU	WESTBOUND – Weekdays									
New London Train Station	Latimer Brook Commons @ Route 1	Shore Road @ Shoreline Church	Old Lyme Market Place	Old Saybrook Train Station						
5	4	3	2	1						
8:00	8:12	8:25	8:37	8:50						
10:00	10:12	10:25	10:37	10:50						
12:00	12:12	12:25	12:37	12:50						
2:00	2:12	2:25	2:37	2:50						
4:00	4:12	4:25	4:37	4:50						
6:00	6:12	6:25	6:37	6:50						

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.

Off Route Service- Off route service is provided within ¾ mile of this route. 24 hour advance reservation is required.





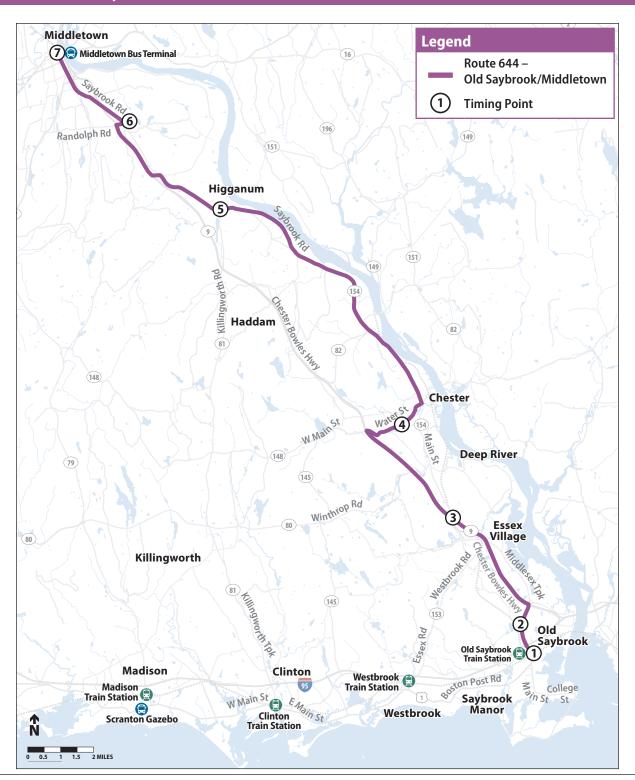
NORTH	HBOUND	– Weel	kdays			
Old Saybrook Train Station	Route 154 @ Yale New Haven Health	Essex Park & Ride	Chester Center @ Water Street Parking Lot	Route 154 & 81 Higganum	Middlesex Community College	Middletown Bus Terminal
1	2	3	4	5	6	7
7:00	7:06	7:11	7:19	7:35	7:44	7:55
9:00	9:06	9:11	9:19	9:35	9:44	9:55
11:00	11:06	11:11	11:19	11:35	11:44	11:55
1:00	1:06	1:11	1:19	1:35	-	1:55
3:00	3:06	3:11	3:19	3:35	_	3:55
5:00	5:06	5:11	5:19	5:35	-	5:55
7:00	7:06	7:11	REQ	REQ	_	REQ

SOUTHBOUND – Weekdays						
Middletown Bus Terminal	Middlesex Community College	Route 154 & 81 Higganum	Chester Center @ Water Street Parking Lot	Essex Park & Ride	Route 154 @ Yale New Haven Health	Old Saybrook Train Station
7	6	5	4	3	2	1
6:00	-	6:20	6:36	6:45	6:50	6:55
8:00	-	8:20	8:36	8:45	8:50	8:55
10:00	-	10:20	10:36	10:45	10:50	10:55
12:00	12:10	12:20	12:36	12:45	12:50	12:55
2:00	2:10	2:20	2:36	2:45	2:50	2:55
4:00	4:10	4:20	4:36	4:45	4:50	4:55
6:00	6:10	6:20	6:36	6:45	6:50	6:55

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REQ – Stops upon request.

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NORTHBOUND – Weekdays					
Scranton Gazebo	Clinton Crossings Mall	Killingworth Village	Route 81 & 154 Higganum	Middlesex Community College	Middletown Bus Terminal
1	2	3	4	5	6
7:00	7:12	7:20	7:36	7:45	7:55
9:00	9:12	9:20	9:36	9:45	9:55
11:00	11:12	11:20	11:36	11:45	11:55
1:00	1:12	1:20	1:36	-	1:55
3:00	3:12	3:20	3:36	-	3:55
5:00	5:12	5:20	5:36	-	5:55

NORTHBOUND – Saturday					
Scranton Gazebo	Clinton Crossings Mall	Killingworth Village	Route 81 & 154 Higganum	Middlesex Community College	Middletown Bus Terminal
1	2	3	4	5	6
9:00	9:12	9:20	9:36	9:45	9:55
11:00	11:12	11:20	11:36	11:45	11:55
1:00	1:12	1:20	1:36	-	1:55
3:00	3:12	3:20	3:36	-	3:55
5:00	5:12	5:20	5:36	_	5:55

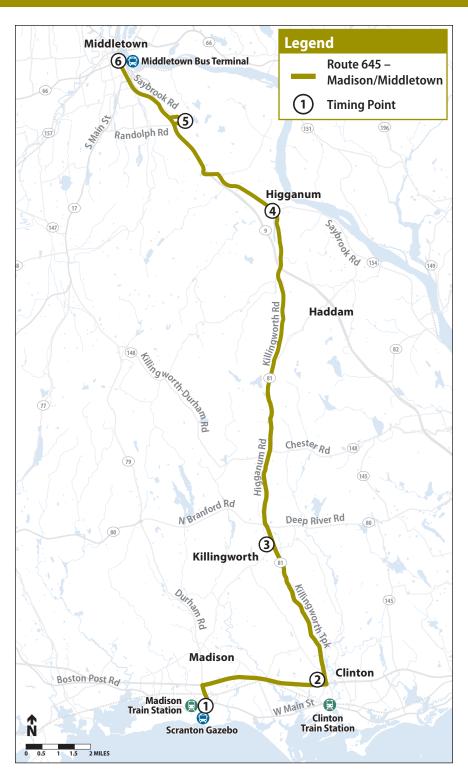
SOUTHBOUND – Weekdays					
Middletown Bus Terminal	Middlesex Community College	Route 81 & 154 Higganum	Killingworth Village	Clinton Crossings Mall	Scranton Gazebo
6	5	4	3	2	1
6:00	-	6:20	6:37	6:45	6:55
8:00	-	8:20	8:37	8:45	8:55
10:00	_	10:20	10:37	10:45	10:55
12:00	12:10	12:20	12:37	12:45	12:55
2:00	2:10	2:20	2:37	2:45	2:55
4:00	4:10	4:20	4:37	4:45	4:55
6:00	6:10	6:20	REQ	REQ	REQ

SOUTHBOUND – Saturday					
Middletown Bus Terminal	Middlesex Community College	Route 81 & 154 Higganum	Killingworth Village	Clinton Crossings Mall	Scranton Gazebo
6	5	4	3	2	1
8:00	_	8:20	8:37	8:45	8:55
10:00	-	10:20	10:37	10:45	10:55
12:00	12:10	12:20	12:37	12:45	12:55
2:00	2:10	2:20	2:37	2:45	2:55
4:00	4:10	4:20	4:37	4:45	4:55

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FARES

Fixed Route	
Single Ride	\$1.75
Off-Route Ride	\$3.50
All Day Pass	\$3.50
Senior/Disabled Ride	\$0.85
ADA Eligible Ride (fixed route)	FREE
Children Under 5	FREE
Demand Response	
Dial-A-Ride Reservation	\$3.50
Dial-A-Ride - Senior 60+	Donation
ADA Paratransit	\$3.50
XtraMile	\$1.75
Pre-Paid Fares	
Ten-Ride Ticket	\$15.75
Senior/Disabled Ten-Ride Ticket	\$7.65
Monthly Pass	\$52.50
Senior/Disabled Monthly Pass	\$26.25
Dial-A-Ride Ten-Ride Ticket	\$35.00

Fares may be paid on-board the vehicle at the time of the trip. Exact fare is required, and no change can be provided. The Token Transit App for IOS and Android offers a cashless way to pay, along with discounted pass options.



RVT is committed to reducing financial barriers for riders, with money saving multi-trip passes and monthly passes available at the Downtown Middletown Terminal, Clinton, Madison and Old Saybrook Stop & Shop stores, the Deep River Adams Market,



online at RiverValleyTransit.com and in the Token Transit App. Payment of a one-way ticket also enables riders to make free transfers to another bus in the system.

In addition to the senior/disabled fare, seniors 60 and over residing in any of the member towns may ride any River Valley Transit service on a donation only basis.

Senior transportation is made possible by a grant from the Senior Resources Agency on Aging with Title III funds made available under the *Older Americans Act*. RVT reserves the right to alter or cancel this program at any time. To use the senior fare program on-route, a Senior ID is required. IDs can be obtained online at RiverValleyTransit.com or at the terminal. Off–Route and Dial–A–Ride Senior Fare requires pre-registration by calling customer service at (860) 510–0429

About River Valley Transit

River Valley Transit (RVT) is a transit agency operated by the Estuary Transit District. RVT provides a variety of transit services including traditional fixed routes, ADA Paratransit, Dial-A-Ride, and our On-Demand XtraMile service. Our service area encompasses most of Middlesex County and serves 17 municipalities. All services are open to the general public with no age or disability restrictions.



River Valley Transit

91 N Main Street Middletown, CT 06457 (860) 346–0212

Middletown Terminal 340 Main Street, Middletown (860) 510-0429

rivervalleytransit.com

Individual Route Schedules and detailed maps, including evening and weekend service are available on our website:

