

# CITY OF GRAND PRAIRIE PUBLIC SAFETY, HEALTH, AND ENVIRONMENT COMMITTEE

COUNCIL BRIEFING ROOM MONDAY, JUNE 03, 2024 AT 3:00 PM

# **MINUTES**

## CALL TO ORDER

Chairman Lopez called the meeting to order at 3:00 p.m.

PRESENT Chairman John Lopez Council Member Jacquin Headen Council Member Bessye Adams

#### STAFF PRESENTATIONS

# 1. Cybersecurity Update

Chief Information Officer Keshnel Penny and IT Security Engineer Thomas Keeler made the presentation to the committee noting the Cybersecurity Mission and Goals, Cybersecurity Incident Response Team, Cybersecurity Infrastructure, what is being secured and threat actors and their goals.

Council Member Adams inquired if staff receives cybersecurity training. Mr. Keeler answered in the affirmative. Council Member Adams asked when the system is backed up. Mr. Keeler said the system is backup daily or an as needed basis. Mr. Penny added the city has a disaster and recovery plan and has layers of security in place.

Council Member Headen asked if the threats received are traceable. Mr. Penny answered in the affirmative noting data received is monitored closing.

Chairman Lopez asked if IT provides a refresher course to employees that receive phishing emails. Mr. Penny said answered in the affirmative.

IT Manager Barron Fraker and Sr. Systems Support Specialist Luis Ranz presented to the committee the Motorola Managed Radio Services noting what the support teams duties, support team staff and devices supported. Mr. Penny gave an update on Radio Tower South at Fire Station 11.

Council Member Adams asked if the city is on track on the Radio Tower South for Fire Station 11. Mr. Penny answered in the affirmative. Chairman Lopez said the Radio Tower South at Fire Station 11 if dedicated to just Grand Prairie should consider entering into a partnership with neighboring cities. Council Member Headen asked if the City of Grand Prairie's needs would be met first. Mr. Penny answered in the affirmative.

The committee thanked staff for their presentation and efforts.

# 2. Spectrum Services and Equipment

Mr. Penny introduced Director of State Government Affairs at Charter Communications Clem Maddox to the committee. Mr. Maddox along with two area managers gave a briefing on the Spectrum service and equipment provided to residents in Grand Prairie.

Mr. Harold Willis, 538 Lindley, was present to voice his frustration with the numerous attempts made by him personally to Spectrum to report issues throughout the city with the Spectrum equipment that he feels are of concern.

Mr. Maddox said Spectrum has a 24-hour network service center and said he appreciates the information provided by Mr. Willis noting, he and his team will look into these matters and resolve on a timely manner.

The committee stressed their desire to have Spectrum provide excellent and timely customer service to its residents and Mr. Maddox agreed and will work with staff to provide contact information to report issues directly to Mr. Maddox as well as to the 24-hour network service center.

3. General Services Department Operations, and Infrastructure Update

Presentation postponed to the August 12, 2024 meeting.

## **CONSENT AGENDA**

Motion to approve this agenda item made by Council Member Headen, seconded by Council Member Adams. The motion carried unanimously.

4. Minutes of May 13, 2024, Public Safety, Health, and Environment Committee Meeting

## **Approved on Consent Agenda**

#### INDIVIDUAL CONSIDERATION

5. Purchase of Radio Management Hosted Solutions from Motorola Solutions Inc. in the amount of \$110,533.00

Mr. Penny presented this item to the committee noting the purchase of one-time implementation services for equipment and system integration of the Motorola Radio Management Hosted Solution. On July 11, 2023, the City Council approved a change order that extended the Motorola Managed Services Agreement for five years and added the Radio Management Hosted Solutions Maintenance to the Annual contract with Motorola Solutions. The total cost for that change order was \$6,137,591.22.

The Radio Management Hosted Solution is crucial for improving our city's public safety communications infrastructure and ensuring reliable, secure, and efficient communication channels for our emergency services. The system will centralize radio management, significantly simplifying programming and updates to radio equipment. This will

reduce downtime and increase responsiveness. Furthermore, the scalability of the hosted solution prepares Grand Prairie for future public safety communication needs.

Council Member Headen asked if this is a one-time fee. Mr. Penny explained the fees confirming it is a one-time fee. Mr. Penny also provided the cost information asked by Chairman Lopez and the information on the 5-year agreement inquired by Council Member Adams.

Motion to recommend approval to City Council by Council Member Adams, seconded by Council Member Headen. The motion carried unanimously.

6. Authorize improvements to the Grand Prairie Municipal Airport by the Texas Department of Transportation for the construction of the south service road reconstruction and widening project and authorize the City Manager to execute appropriate grants for construction

Airport Director Mark Divita presented this item to the committee noting the Capital Improvement Project is for construction of the south service road reconstruction and widening at the Grand Prairie Municipal Airport.

Chairman Lopez inquired on the type of road being reconstructed/widened. Mr. Divita said it is an asphalt road being upgraded to concrete.

Motion to recommend approval to City Council by Council Member Headen, seconded by Council Member Adams. The motion carried unanimously.

#### **EXECUTIVE SESSION**

There was no executive session held.

#### CITIZEN COMMENTS

There were no citizen comments.

## **ADJOURNMENT**

Chairman Lopez adjourned the meeting at 4:20 p.m.

Chairman John Lopez